

MINUTES
CLARENCE REGIONAL LIBRARY COMMITTEE 28 July 2023
BELLINGEN SHIRE LIBRARY, Hyde Street Bellingen NSW 2454
& online MS Teams meeting

PRESENT: *Bellingen Shire Council*

Todd Williams – Acting Deputy General Manager
 Cllr Jo Brotherton
 Cllr Ellie Tree
 Rowena Sierant (Bellingen Shire Librarian)

Clarence Valley Council

Cllr Peter Johnstone
 Cllr Karen Toms (Chair)
 Justin Putze Manager Cultural, Community and Industry

Kathryn Breward (Regional Librarian)
 Victoria Keane (Team Leader (Regional Resources))
 Di Collins (Team Leader (Public Library Services))

Strategic Planning Workshop with Annie Talve commenced at 10:30

CRLC regular Meeting opened at 11:35am

Cllr Ellie Tree Chaired the Meeting whilst Cllr Toms was attending online

Todd Williams entered the meeting at 11:30

1. Acknowledgement of Traditional Custodians

Cllr Ellie Tree

2. APOLOGIES

Nil

3. Disclosure of Conflict of Interest

Nil

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



**BELLINGEN
SHIRE COUNCIL**



4. CONFIRMATION OF MINUTES – 4 November 2022

Moved: Cllr Peter Johnstone
Second: Cllr Jo Brotherton

Adopted

5. Business arising from the Minutes – Meeting held 4 November 2022

5.1 REVISED STRATEGIC PLAN & ACTION PLAN 2023-33 PROGRESS

Discussion centred around how well the engagement survey has done with 517 responses to date. The workshop prior to the meeting commencement covered the key findings from the community engagement with the consultant.

Recommendation

That the CRL Committee note the progress of the consultation process and development of the new CRL Strategic Plan & Action Plan 2023-33.

Moved: Cllr Jo Brotherton
Second: Cllr Peter Johnstone

Adopted

6. FINANCIAL PAPERS

6.1 YTD INCOME AND EXPENDITURE SPREADSHEET

Discussion covered the following items: CVC contribution transactions had not been processed by Finance to date and the reasons for the increased wages costs for this financial year.

Recommendation

That the Report on the Clarence Regional Library Income and Expenditure YTD for 2022/23 is endorsed by the CRL Committee.

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



Moved: Cllr Karen Toms
Second: Cllr Peter Johnstone

Adopted

6.2 CONTRIBUTIONS FOR 2023/24 FINANCIAL YEAR

It was noted that the Regional Librarian 20% wages costs were still outstanding and will be forwarded once these have been provided.

Recommendation

That member Councils note their per capita contribution for the 2023/24 financial year as per the decision to continue the Library Agreement and funding formula for an additional 12 months.

Moved: Cllr Jo Brotherton
Second: Cllr Peter Johnstone

Adopted

6.3 ANNUAL BUDGET

Recommendation

That:

- The Report on the Clarence Regional Library Budget for 2023/24 is endorsed by the Committee.

Moved: Cllr Karen Toms
Second: Cllr Jo Brotherton

Adopted

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



7. Executive Officer's Reports – Nil

8. Regional Library Reports

8.1 ANNUAL STATE LIBRARY STATISTICS COMPARISON 2021/22

Recommendation

That the report of the Clarence Regional Library performance compared to other public libraries in NSW be noted and endorsed.

Moved: Cllr Jo Brotherton
Second: Cllr Peter Johnstone

Adopted

8.2 BRANDING STYLE GUIDE

Recommendation

That the CRL Committee:

- Endorse the revised and updated branding Style Guide for the Clarence Regional Library.

Moved: Cllr Karen Toms
Second: Cllr Peter Johnstone

Adopted

8.3 MEMBERSHIP BROCHURE

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



Recommendation

That the CRL Committee:

- Endorse the CRL Membership Brochure for the Clarence Regional Library.

Moved: Cllr Karen Toms

Second: Cllr Jo Brotherton

Adopted

9. Correspondence

9.1 In-coming:

- various community comments via feedback forms and social media
- Rotary of Maclean letter and Donation of \$1,000 to CRL

Noted – Cllr Jo Brotherton / Cllr Peter Johnstone

9.2 Out-going:

10.2.1 Media Releases:

CVC – 19/6/2023 Grafton Library EOI Exhibition Space

CRL – 19/6/2023 uLibrary

CRL – 4/5/2023 Library Strategic Planning

BSC – 13/4/2023 Alice Campion Talks

Noted - Cllr Jo Brotherton / Cllr Karen Toms

10. Items for Information

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



11. Additional Matters

11.1 MEETING SCHEDULE – Times and Dates

Meetings commence at 10:30 am with refreshments available from 10:00am

Morning tea and Lunch are provided by the Regional Library

9 November 2023 – Grafton

12. Items for next meeting

12.1 CRL Strategic Plan & Action Plan 2023/33

12.2 2022/23 LIBRARY INFOGRAPHICS

Meeting Closed: 12:06PM

Next meeting: Thursday 9 November 2023 – Grafton

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



TEM: 5.1 No. 2/23 – CRL STRATEGIC PLAN DEVELOPMENT**Meeting:** Clarence Regional Library Committee

28 July 2023

Reviewed By:**Attachment:** YES**REPORT SUMMARY**

This report briefly outlines the progress in the development of the new Strategic Plan & Action Plan 2023-33.

OFFICER RECOMMENDATION

That the CRL Committee note the progress of the consultation process and development of the new CRL Strategic Plan & Action Plan 2023-33.

LINKAGE TO CVC COMMUNITY STRATEGIC PLAN 2032**Theme:** Society

Objective: Creating a place where people are healthy, safe, connected and in harmony with the natural environment to retain and improve the quality of community life.

LINKAGE TO BSC COMMUNITY VISION 2035**Theme 2:** Community Wellbeing

Objective:

- 1.1 Enhance community capacity by supporting & creating partnerships to deliver targeted social & cultural programs and activities for community participation
- 1.2 Work to enhance the accessing of information and services
- 2.1 Actively engage with and include the perspectives and knowledge of our Gumbaynggirr community
- 2.2 Enable meaningful creative learning and cultural experiences
- 3.1 Promote meaningful and inclusive opportunities for volunteering

KEY ISSUES

The process has so far included several phone briefings, visit to library locations, emails of relevant supporting background documents i.e. previous strategic plan & action plan, State Library Review, and the latest survey results & and consultations, including an online/paper survey, in person consultations with staff, community, partners, groups etc. See attachment 5.1 for revised timeline for the project.

Timeline summary:

- 31 March – documentation supplied
- 19 April - Kick off meeting re vision and mission with Annie in Grafton
- May/June – consultation period
 - 10 May – CVC staff consultation
 - 15 May – online/paper survey opened (356 completed as of 30 May)
 - 15 & 20 May – Social media posts to Facebook & Instagram
 - 17 May - Media Release published
 - 5 June – BSC staff consultation
 - May/June - Site visits to libraries scheduled
 - 4 May – Bellingen
 - 16 May - Urunga
 - 19 May – Dorrigo

- 26 May – Iluka
- 31 May – Yamba
- 2 June - Maclean
- 7 June - progress report by phone
- 28 June – progress report in person
- 30 June – meeting with CVC General Manager
- 28 July - CRL Committee workshop

BACKGROUND

A *Request for Quote (RFQ)* was created based on the 2008 *RFQ* developed for the first CRL Strategic Plan & Action Plan. As per CVC Procurement Procedures a minimum of two (2) quotes are required for a budget of \$20,000. The RFQ has been finalised and five consultants were identified as suitable and they have received the *RFQ* via email with a closure date of 20 March via email for their Quote Submissions.

The following milestones and timeframes are proposed as an indication only and are subject to negotiation.

Key Milestones	Anticipated Timing
Submissions Close	Thursday 20 th March 2023
Project awarded	Thurs 28 th March 2023
Project Commencement – vision and mission workshop	Week commencing 31 st March 2023
Draft report on Vision and Mission Workshop	10 th April 2023
Proposal for consultations with key stakeholders	2 nd May 2023
Consultations	5 th May – 23 rd May 2023
Report on consultations	29 th May 2023
Incorporate survey results	20 th June 2023
Draft Strategic Plans including Action Plans	10 th July 2023
Final Strategic Plans and Actions Plans	25 th July 2023
Presentation	25 th July 2023

Annie Talve from Project Sisu was awarded the project on 29 March 2023.

Prepared by	Kathryn Breward - Regional Librarian
Attachment	ATTACHMENT 5.1 CRL Timeline

ITEM: 6.1 No. 2/23 – YTD INCOME AND EXPENDITURE SPREADSHEET

Meeting:	Clarence Regional Library Committee	28 July 2023
Reviewed By:		
Attachment:	yes	

REPORT SUMMARY

This report provides updated information on the Year to Date income and expenditure for 2022/23.

OFFICER RECOMMENDATION

That the Report on the Clarence Regional Library Income and Expenditure YTD for 2022/23 is endorsed by the CRL Committee.

LINKAGE TO CVC COMMUNITY STRATEGIC PLAN 2032

Theme: Society
 Objective: Creating a place where people are healthy, safe, connected and in harmony with the natural environment to retain and improve the quality of community life.

LINKAGE TO BSC COMMUNITY VISION 2035

Theme 2: Community Wellbeing
 Objective: 1.2 Enhance community capacity by supporting & creating partnerships to deliver targeted social & cultural programs and activities for community participation
 1.2 Work to enhance the accessing of information and services
 2.1 Actively engage with and include the perspectives and knowledge of our Gumbaynggirr community
 2.2 Enable meaningful creative learning and cultural experiences
 3.1 Promote meaningful and inclusive opportunities for volunteering

KEY ISSUES

Budget expenditure currently tracking in most areas according to the CRL cycle of expenditure for this point in the year. Items of note in the YTD (29 June 2023) Income and Expenditure spreadsheet include:

- *Income – Contributions* – the CVC contributions for this financial year have yet to be transacted.
- *Income - Other Revenue* – this is higher than expected, mostly as a result of sale from old and donated stock.
- *Item 50 – wages costs* - has increased 7% on the revised budget expectations – key expenses contributing to this increase include increased sick leave, public holidays & superannuation costs.
- *Item 51- Other Employee Costs* – this is underspent this year as many training opportunities have been offered online, and no registration, travel or accommodation required.
- *Item 53 – Materials* – the needs have been less this financial year due to stock purchases in the previous financial year
- *Item 54 – Contractors & Consultancies* – the freight & cartage is over budget but our shelf ready costs are down on estimated expenditure in the revised budget;
- *Item 57 – Insurance* – has to be transacted
- *Item 59 – Administration Expenses* - advertising expenditure appears low as there are still items in committed awaiting to be received also there are expenditures on the May/June MasterCard statements that have yet to be reconciled. The actual expenditure is very close to the budgeted amount. Printing and

stationary was lower than the revised budget expectation also. Postage expenses are also below budget expectations at this stage of the year.

- *Item 60 - Operating Expenses* – is underspent, will need to consider revising the budget next year, annual maintenance for our RFID hasn't been as much as expected still approximately \$2,000 in commitments remain.
- *Item 61 - Subscriptions & Memberships* - on track
- *Item 62 – Internal expenses* – the ABC operation costs have increased this year to accommodate the SMS/phone services, and motor vehicle expenses have been updated and they show an increase in expenses from the original budget amount (\$8,875).
- *Item 135 – Book Vote* - looks to be underspent at \$258,000 however there is approximately \$55,773 in commitments, delays in payment schedules have also meant the Actuals do not reflect actual expenditure to date. The commitments will be rolled over to the new financial year and the budget also to cover this amount.
- *140 – Reserve Opening – RA 41125 & 411327* – The Reserves have been updated and currently sit at - \$786,617 this is higher than expected.

BACKGROUND

Note: The *Public Libraries in NSW Financial Reporting Manual* says it depends on whether the content is owned or leased. If it is owned in perpetuity, it is capital. If it is licensed/leased it is operational. Page 12 of the report has the most information. Currently when completing the annual financial reporting for the State Library our finance section depreciates our eResources along with all other capital. As they are assets that CRL owns and are treated in the same as other book purchases.

Prepared by	Kathryn Breward - Regional Librarian
Attachment	ATTACHMENT item 6.1: YTD Income and Expenditure spreadsheet

ITEM: 6.2 No. 2/23 – CONTRIBUTIONS FOR 2023/24 FINANCIAL YEAR

Meeting:	Clarence Regional Library Committee	28 July 2023
Reviewed By:		
Attachment:	yes	

REPORT SUMMARY

This report provides the per capita contribution for member Councils to the Clarence Regional Library budget for the 2023/24 financial year.

OFFICER RECOMMENDATION

That member Councils note their per capita contribution for the 2023/24 financial year as per the decision to continue the Library Agreement and funding formula for an additional 12 months.

LINKAGE TO CVC COMMUNITY STRATEGIC PLAN 2032

Theme: Society
 Objective: Creating a place where people are healthy, safe, connected and in harmony with the natural environment to retain and improve the quality of community life.

LINKAGE TO BSC COMMUNITY VISION 2035

Theme 2: Community Wellbeing
 Objective: 1.3 Enhance community capacity by supporting & creating partnerships to deliver targeted social & cultural programs and activities for community participation
 1.2 Work to enhance the accessing of information and services
 2.1 Actively engage with and include the perspectives and knowledge of our Gumbaynggirr community
 2.2 Enable meaningful creative learning and cultural experiences
 3.1 Promote meaningful and inclusive opportunities for volunteering

KEY ISSUES

Of Note: IPART has set the 2023-24 rate peg for each council at between 3.7% and 6.8%, depending on its population factor. The population factor ranges from 0% to 3.1%. For Bellingen Shire it is 4.5% and for Clarence Valley it is 5.4% (see Table 2 for the population factor and rate peg for each council in See Rate Peg media release attached).

Bellingen Shire Council's (BSC) Estimated Resident Population as at 30 June 2022 (released by the ABS 20 April 2023) is 13,219. Clarence Valley Council's (CVC) Estimated Resident Population as at 30 June 2022 (released by the ABS 20 April 2023) is 54,580.

Total per capita contribution for 2023/24 for each council is as follows:

- CVC of \$1,137,534.53 and
- BSC of \$275,505.11

Clarence Valley Council will further contribute \$XXXXXX towards the Regional Librarians wage to cover time spent administering CVC Public Libraries. (This is based on 20% of the current wage costs for the Regional Librarian).

Note: as of 2:11pm 11/7/2023 the wages breakdown for the Regional Librarian for 2023/24 have not been provided, an update will be sent once this has been completed.

BACKGROUND

The Library Service Agreement sets the per capita contributions of members as follows

Item 10.3 An agreed formula shall be used to determine the budget Contribution for each Member Council which shall be based on a per capita rate contribution.

Contribution = Population x Per Capita Rate

Item 10.3.1 Specified amount of Contribution from each Member will be provided when the population figures are released by the Australian Bureau of Statistics (ABS), generally in March of each year. The population is determined by the ABS report 3218.0 Regional Population Growth, Australia Table 1. Estimated Resident Population, Local Government Areas, New South Wales.

The annual increase for each Council contribution is based on the following formula:

Item 10.6 The annual level of increase in the Per Capita Rate for member Contributions is set at:

Per capita increase = 2% per year

The agreement also makes provision for the agreed changes to the staffing arrangements which require 20% of the Regional Librarian's time being allocated to CVC library business. Therefore, a reduction of 20% of the wage costs of the Regional Librarian are to be subtracted from Bellingen Shire Council's (BSC) contribution and paid for by Clarence Valley Council (CVC).

Prepared by	Kathryn Breward – Regional Librarian
Attachment	Attachment 6.2: Rate peg for NSW councils for 2023-24

ITEM: 6.3 No.2/23 – ANNUAL BUDGET

28 July 2023

Meeting: Clarence Regional Library Committee**Reviewed By:****Attachment:** yes**REPORT SUMMARY**

This report provides updated information on the 2023/24 Clarence Regional Library Budget.

OFFICER RECOMMENDATION

That:

- The Report on the Clarence Regional Library Budget for 2023/24 is endorsed by the Committee.

LINKAGE TO CVC COMMUNITY STRATEGIC PLAN 2032

Theme: Society

Objective: Creating a place where people are healthy, safe, connected and in harmony with the natural environment to retain and improve the quality of community life.

LINKAGE TO BSC COMMUNITY VISION 2035

Theme 2: Community Wellbeing

- Objective:
- 1.4 Enhance community capacity by supporting & creating partnerships to deliver targeted social & cultural programs and activities for community participation
 - 1.2 Work to enhance the accessing of information and services
 - 2.1 Actively engage with and include the perspectives and knowledge of our Gumbaynggirr community
 - 2.2 Enable meaningful creative learning and cultural experiences
 - 3.1 Promote meaningful and inclusive opportunities for volunteering

KEY ISSUES

Items of note in the 2023/24 Annual CRL Budget include:

- This financial year 50% of the State Library Subsidies received to each LGA will be provided to the CRL as income.
- *Item 50 – Salaries, Wages & Oncosts* – increase due to 4.5% CPI under the award.
- *Item 51 - Other Employee Costs* – the budget needs to be adjusted to accommodate Budget for Seminars & Conferences and meeting expenses both of which have an OBUD budget reflecting the COVID-19 affected expenditure of last year.
- *Item 54 – Contractors & Consultancies* – freight & cartage budget should be lower then the OBUD indicates however the contractors budgets for website development, marketing etc needs to be higher then in the OBUD (the contractor costs for the Strategic Plan have been taken out of this when it should have been taken from the CRL Reserve). Will need to discuss with Finance.
- *Item 59 – Administration Expenses* – the revised budget increase is to accommodate General Advertising (currently allocated \$11,781 should be = \$2,500, Promotional Advertising = \$20,000 (not currently allocated) Printing & Stationery \$9,100 (currently \$5,980).
- *Item 60 – Operating Expenses* – increase in annual RFID maintenance for additional equipment for Maclean & Iluka. The Internet fees budget is incorrect (currently \$11,906) and should be \$29,900.
- *Item 61 – Subscription & Memberships* – additional budget item is to cover increased subscriptions.

- *Item 135 – Book Vote* - this budget has not be allocated as yet, however we have planned for a budget of \$345,000.
- *Item 137- Capitol furniture & equipment* - this is to cover replacement of Disc cleaner and box trolley.
- *Item 140 Reserves* – the Reserves have not been updated for the new financial year as yet, the figure indicated is the predicted CRL Reserves amount based on last financial year expenditures.
- The annual request to rollover all committed funds from last financial year has been sent in the first week of July but as yet have to be processed through Finance.

The *Public Libraries in NSW Financial Reporting Manual* says it depends on whether the econtent is owned or leased. If it is owned in perpetuity it is capital. If it is licensed/leased it is operational. finance section depreciates our eResources along with all other capital. As they are assets that CRL owns and are treated in the same as other book purchases.

Prepared by	Kathryn Breward - Regional Librarian
Attachment	Attachment 6.3: CRL Annual Budget 2023/24

ITEM: 8.1 No. 1/23 – ANNUAL STATE LIBRARY STATISTICS COMPARISON 2021/22

Meeting:	Clarence Regional Library Committee	5 August 2022
Reviewed By:		
Attachment:	no	

REPORT SUMMARY

This report provides an overview of the performance of the Clarence Regional Library (CRL) as reported in the Public Library Statistics 2021/22 Report.

OFFICER RECOMMENDATION

That the report of the Clarence Regional Library performance compared to other public libraries in NSW be noted and endorsed.

LINKAGE TO CVC COMMUNITY STRATEGIC PLAN 2032

Theme: Society
 Objective: Creating a place where people are healthy, safe, connected and in harmony with the natural environment to retain and improve the quality of community life.

LINKAGE TO BSC COMMUNITY VISION 2035

Theme 2: Community Wellbeing
 Objective: 1.5 Enhance community capacity by supporting & creating partnerships to deliver targeted social & cultural programs and activities for community participation
 1.2 Work to enhance the accessing of information and services
 2.1 Actively engage with and include the perspectives and knowledge of our Gumbaynggirr community
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 3.1 Promote meaningful and inclusive opportunities for volunteering

KEY ISSUES**COVID-19**

Library usage figures for 2021/22 continued to be affected by COVID-19. With many still avoiding public spaces including libraries. Onsite services for most of the 2021/22 year were restricted due to COVID-19 Safety Plans, events resulted in lower than usual figures for many services.

State-wide Facts:

- Physical visits to public libraries were 12.8 million in 2021/22.
- Loans of collection items are significant, 28.6 million in 2021/22.
- Virtual visits to public library websites were 11.9 million 2021/22
- Internet bookings in public libraries including Wi-Fi were 4.6 million in 2021/22.
- There were 2.7 million eBook loans in 2021/22.
- Local government expenditure on public libraries has grown from \$113,489,758 in 1994/95 to \$371,937,899 in 2021/22
- State Government expenditure grew from \$16,170,000 to \$38,618,000 in 2021/22.

CRL Facts:

A selection of criteria is to provide an overview of the change in performance of the CRL over previous years and with reference to the NSW average across all public libraries. The data reported, addresses not only the collection, which is the core responsibility of the CRL Committee, but also staff comparisons that will be of interest to each member Council.

In summary, the data shows where we have successfully maintained our middle ranking in key areas of the collection. It clearly demonstrates to the funding body that the CRL is effective in managing collection development improvements.

Staffing levels have remained static for Clarence Valley Council and Bellingen Shire during this reporting period.

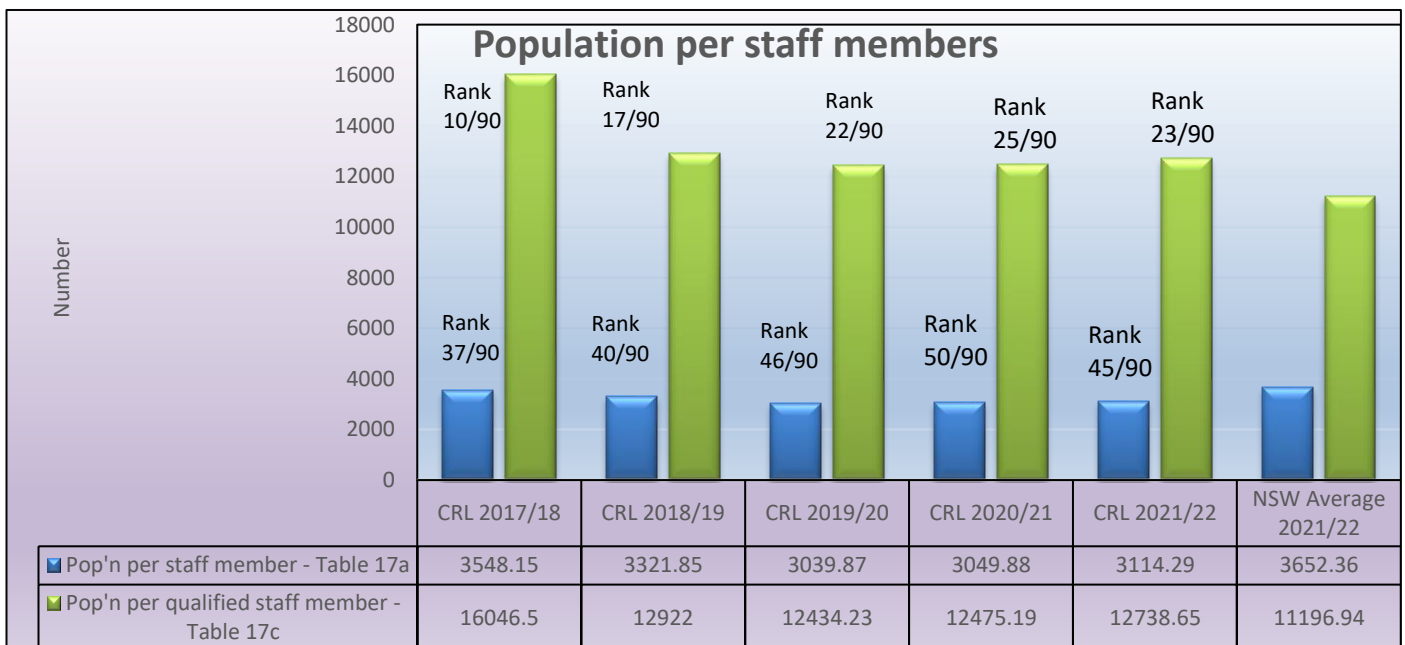
Population Comparisons:

Please note: Covid-19 affected result

Population per staff member in the Clarence Valley Council and Bellingen Shires that make up the CRL is 15% below the State average. This is an increase on the previous year in which, the determining factor is the increase in population for both LGAs over the 12 month period. **Positive result**

The population per qualified staff member is 14% higher than the State average. This is a reduction from the previous high of 22% above the State, however this continues to place a potential workload on the small number of staff who have formal library qualifications far greater than what is experienced generally in public library services across the state and is evidenced in our relative ranking (the lower the ranking the better in this instance). **Negative result**

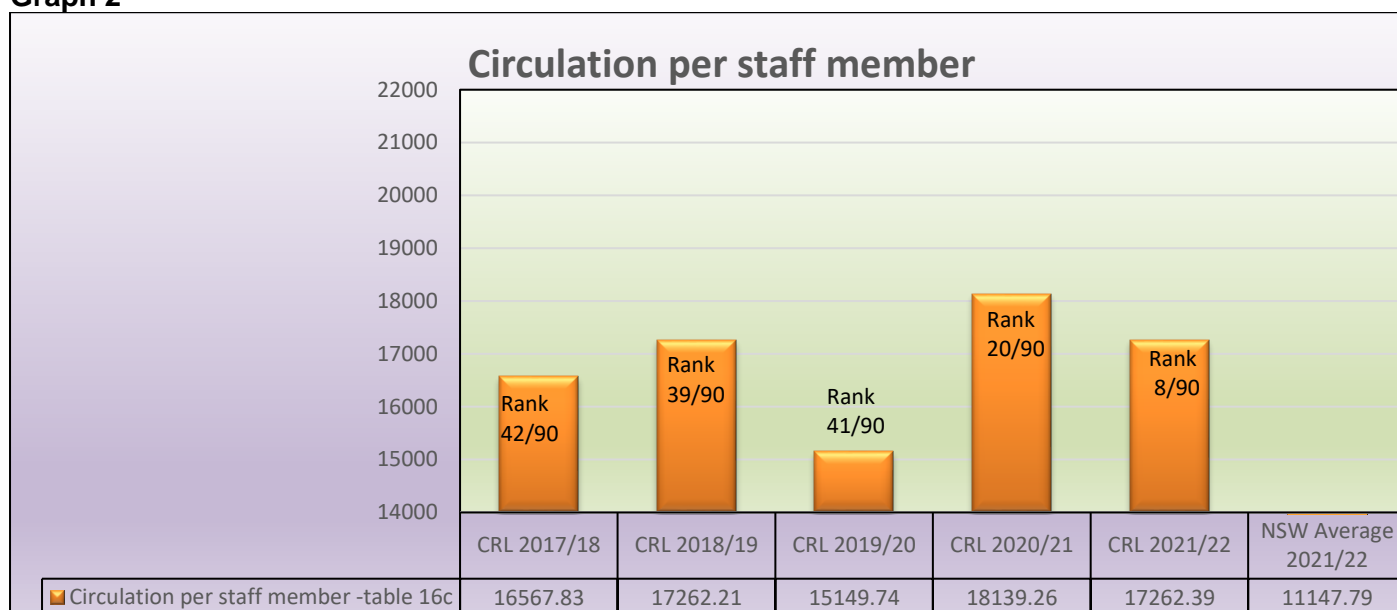
Graph 1



This information must be considered with respect to the actual amount of lending activity undertaken by staff.

Graph 2 indicates that the current amount of lending activity undertaken by our staff is 44% (last year it was 32%) above the State Average for the year, where many libraries closed their doors for extended periods during Covid lockdown we remained open or delivering a lending service in some form. This result reflects the CRL determination to continue to support their communities by providing reading material during the crisis. This is a similar result to 2018/19, an increase on the 2019/20 however it is a decrease on 2020/21 result for CRL. This result indicates the physical burden on staff, particularly those operating in individually staffed locations continues to be significant. **Negative result**

Graph 2

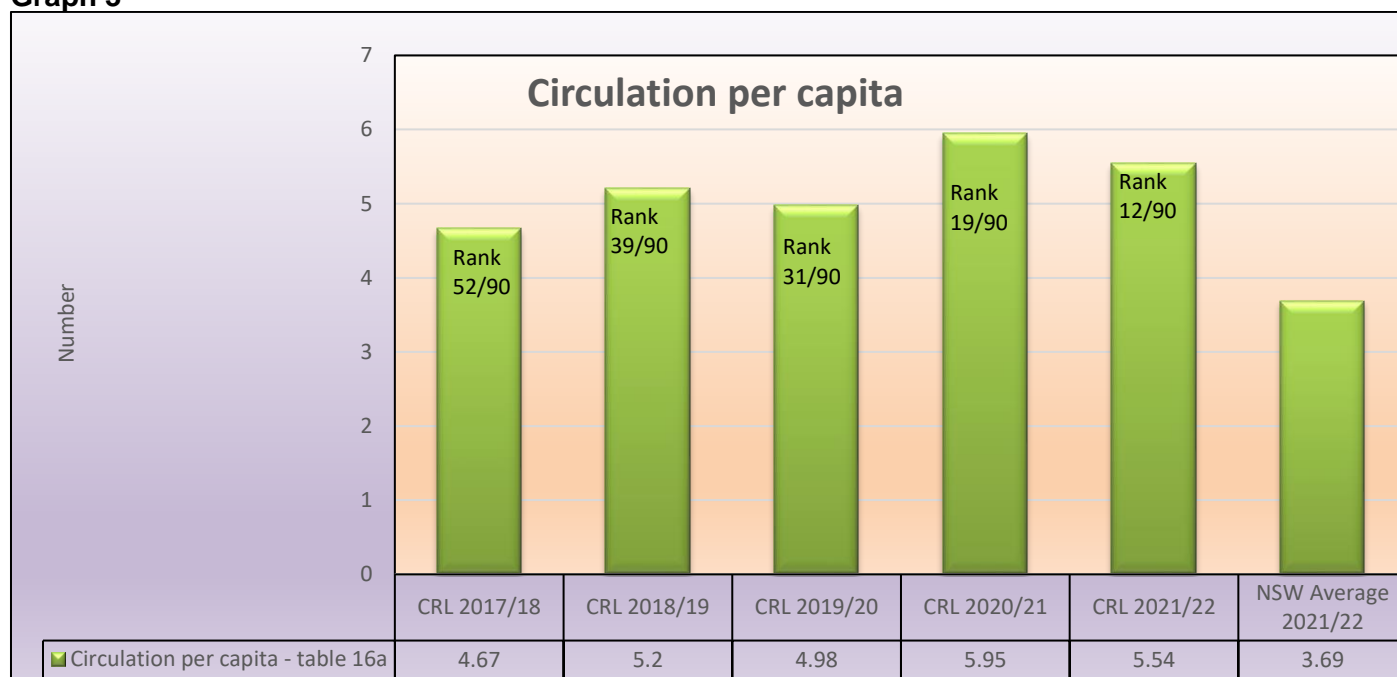


Circulation / Borrowing:

Please note: Covid-19 affected result for State Average.

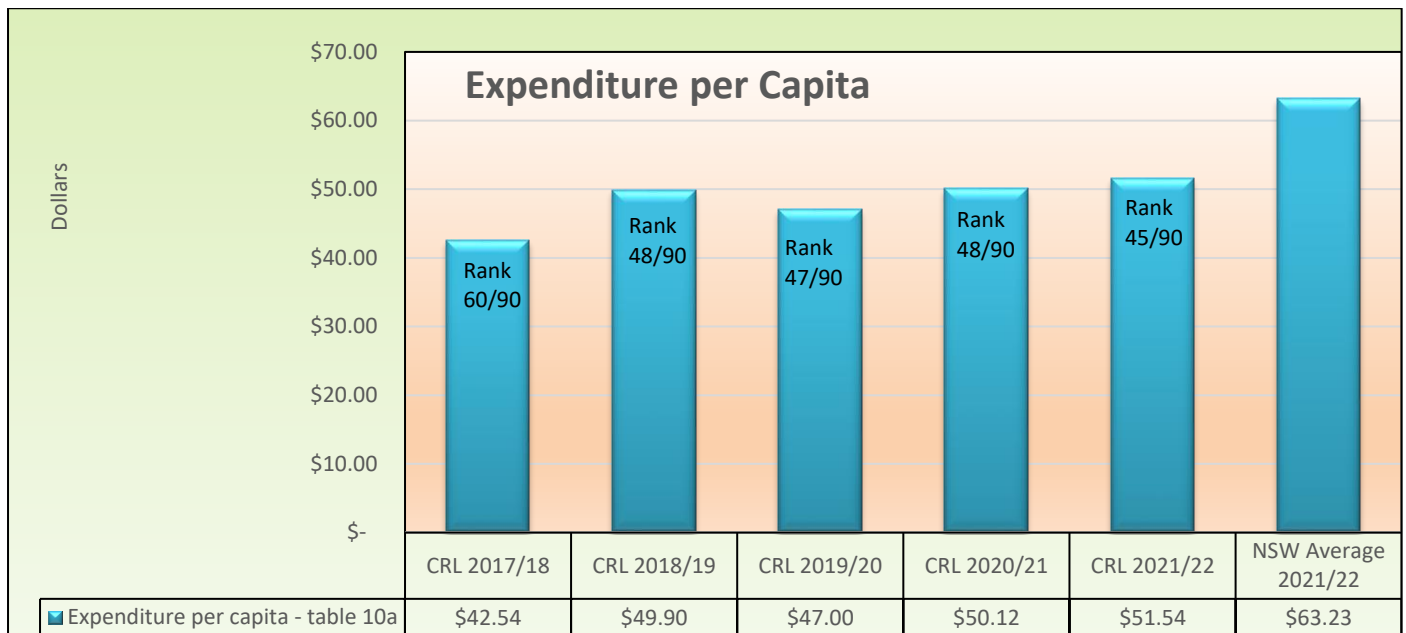
Our overall circulation (borrowing) of items per capita has decreased from last years CRL result (Graph 3) and we are 34% above the State Average. This is a direct result of maintaining services during ongoing Covid-19 restrictions. We continue to monitor and are also reviewing the type of items purchased in light of changing reading patterns that have been noted in the industry over the last 2 years. Our Rank against the rest of the State has also improved. **Positive result**

Graph 3



Total Expenditure on Library Services:

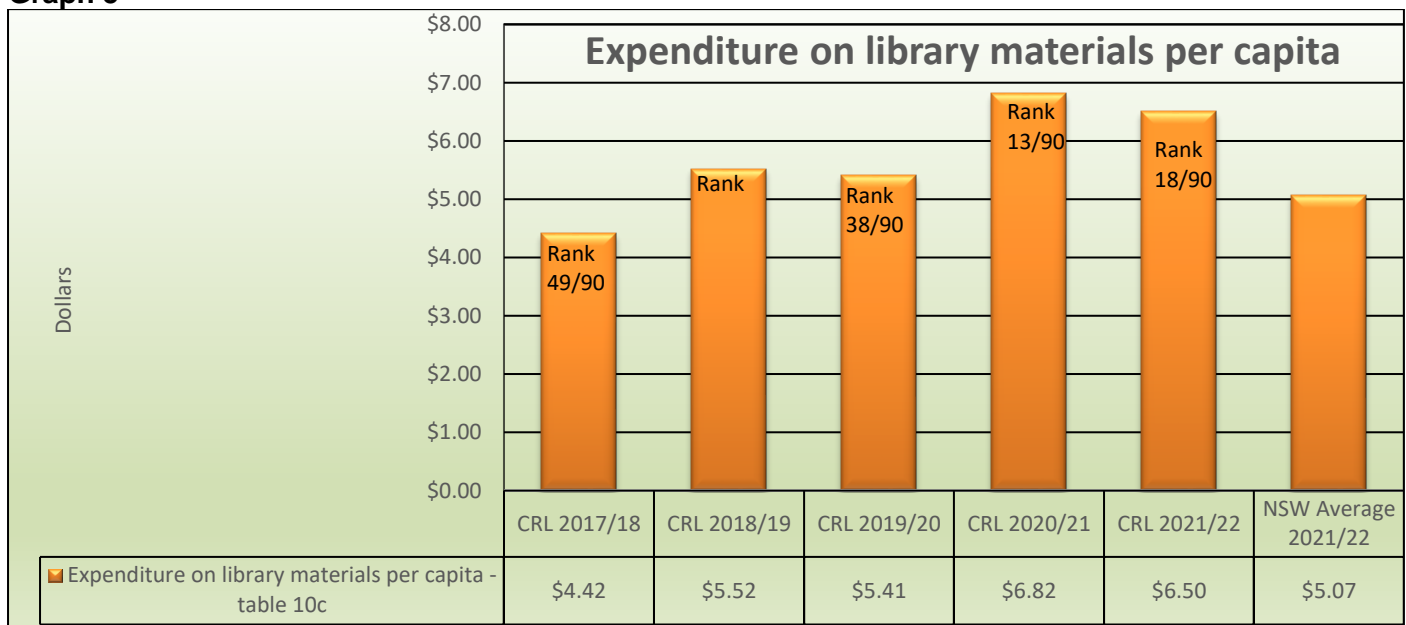
The total expenditure on library services per capita is 19% below the State Average (Graph 4). This expenditure has increased for the 2nd time on the previous years expenditure. This result comes from the CRL agreed funding formula increase for each year. Our ranking compared across the State has also improved. **Positive result**

Graph 4**Expenditure on Library Materials:**

Our expenditure on library materials per capita, and our rank has dropped against the State this year, we are 22% below the State Average in expenditure on library materials, it is also a reduction on last years result (Graph 5) this year. **Negative result.**

NOTE: Expenditure on library materials includes library materials - non-print resources (Capital); library materials – print resources (Capital); periodicals, newspapers, journals & magazines; non-book resources; licensed access to electronic resources – databases; licensed access to electronic resources – eBooks & eAudio books.

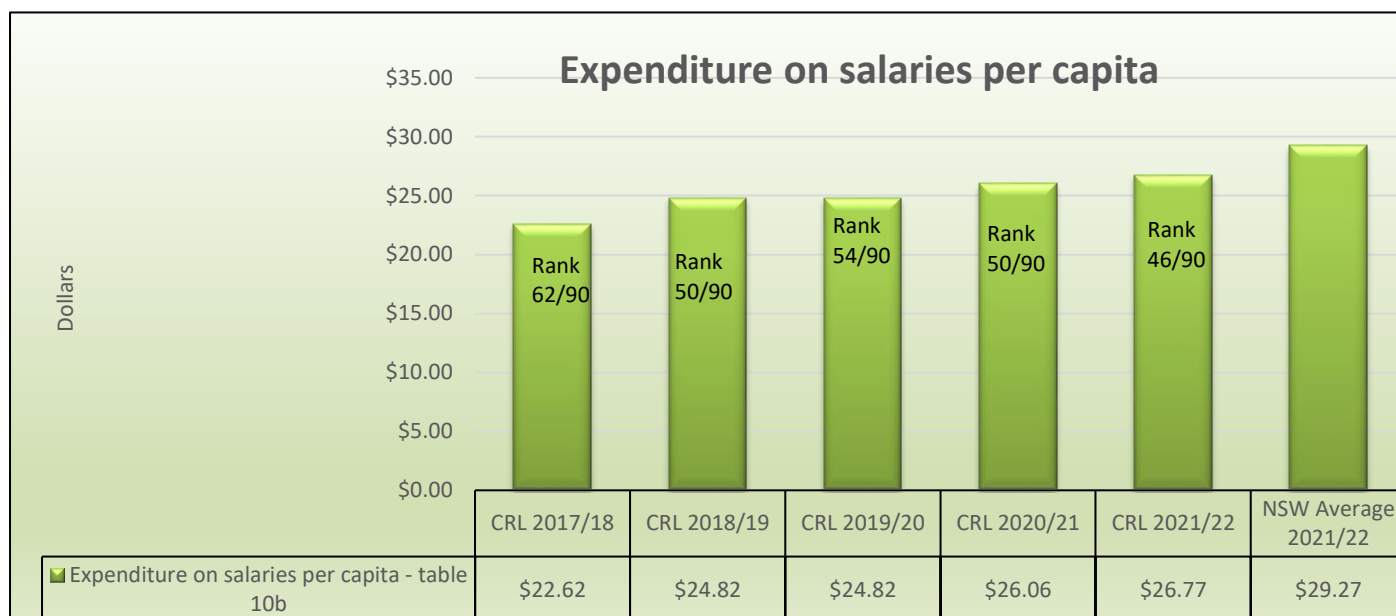
Note: State Average is likely to be Covid affected.

Graph 5**Expenditure on Salaries:**

Our expenditure on salaries per capita 3% up on our previous year's result. At 9% behind the State Average, we have improved last year. The CRL ranking at 46/90 has improved another 4 places on last year's

comparison result (Graph 6). Any changes in this result are due to staff achieving competencies at higher steps in the salary structure and CPI increases comparative across the state. **Positive result**

Graph 6

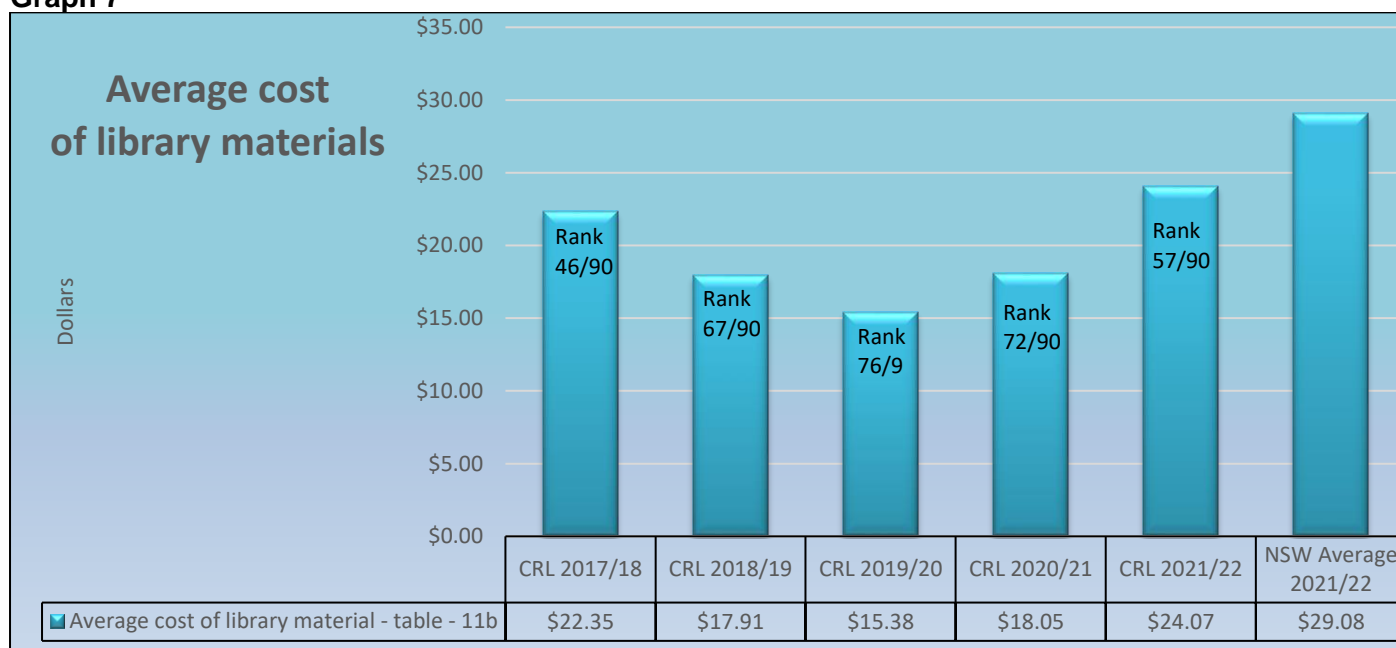


Cost of Library Materials:

The average cost of our library materials for this financial year is 17% lower than the average across the State. The Regional Library negotiates annually with our suppliers for the best possible discounts available, as well, our purchasing focus changes from year to year depending on which sections of the Collection needs focus on. This outcome will continue to be monitored into the future.

Note: There are elements of the collection which are more expensive on average to purchase than other areas ie) audio reads, large print and Aboriginal items. For 2020/21 and 2021/22 financial years the focus has and will be on improving our Large Print and eAudio collections which may result in an increase in the average cost of library materials in these years. **Positive and Negative result**

Graph 7



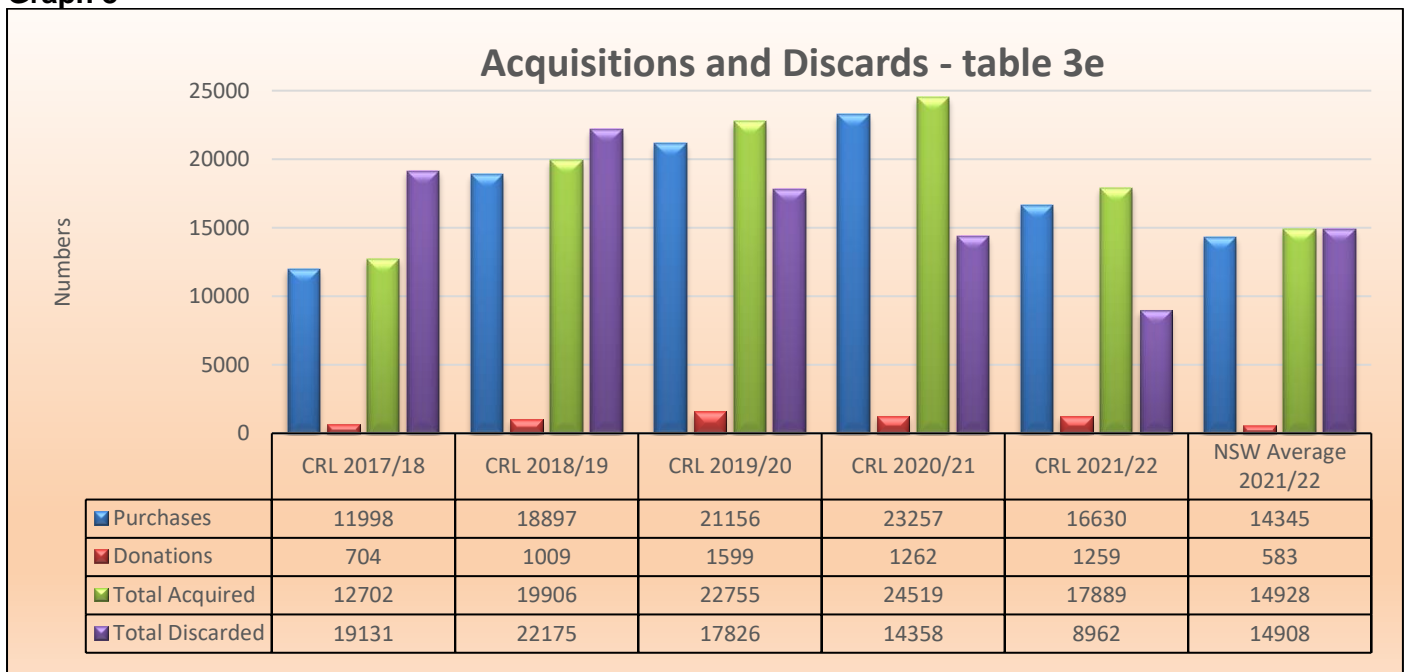
Acquisitions and Discards:

Please note: Covid-19 affected result

The total number of purchased items is 30% lower than last year; and is 16% higher than the State Average (Graph 8). We continue to maximise the book vote expenditure where possible, utilising standing orders and content profiling. The acquisitions here also do not account for the increased eBook, eAudio or eMagazine purchases we have acquired digitally. For the last 3 years the number discarded has been lower than our purchases, it was not possible for Regional staff to conduct Deselection in person across the region due to Covid restrictions, with limits on volunteer support at the libraries available and more intensive/time consuming service models for Covid, less deselection occurred.

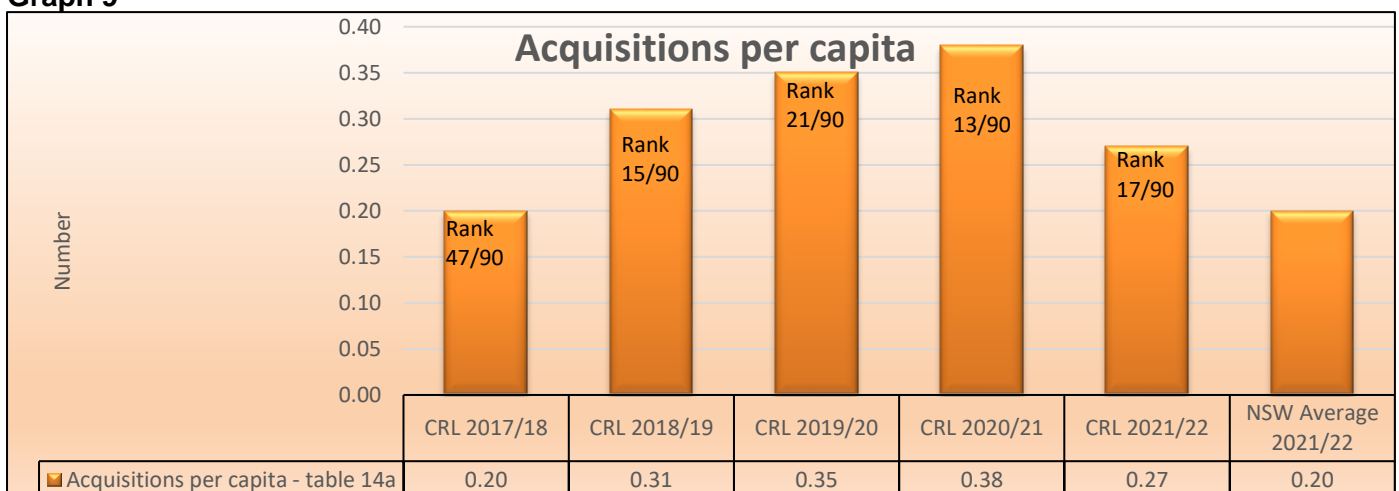
As we do not have the floor space to significantly increase the size of our collections, this is a constant juggle. A number of our library spaces are under the recommended floor space for our growing populations. Deselection of stock is a very labour intensive activity for staff and is a task that has to be prioritised around service desk responsibilities, programming and the acquisition processing of new stock. The ideal is to have similar amounts of new stock and deselected stock each year. **Negative result**

Graph 8



Our total acquisitions per capita is higher by 26% than the current State Average however our State Ranking has decreased by 5 places (graph 9). This has redressed the lower figure from the previous years where we were 6% behind the State Average for the year. Once again this number does not account for the increased acquisition of eBook, eAudio or eMagazine purchases we have acquired digitally. **Positive result**

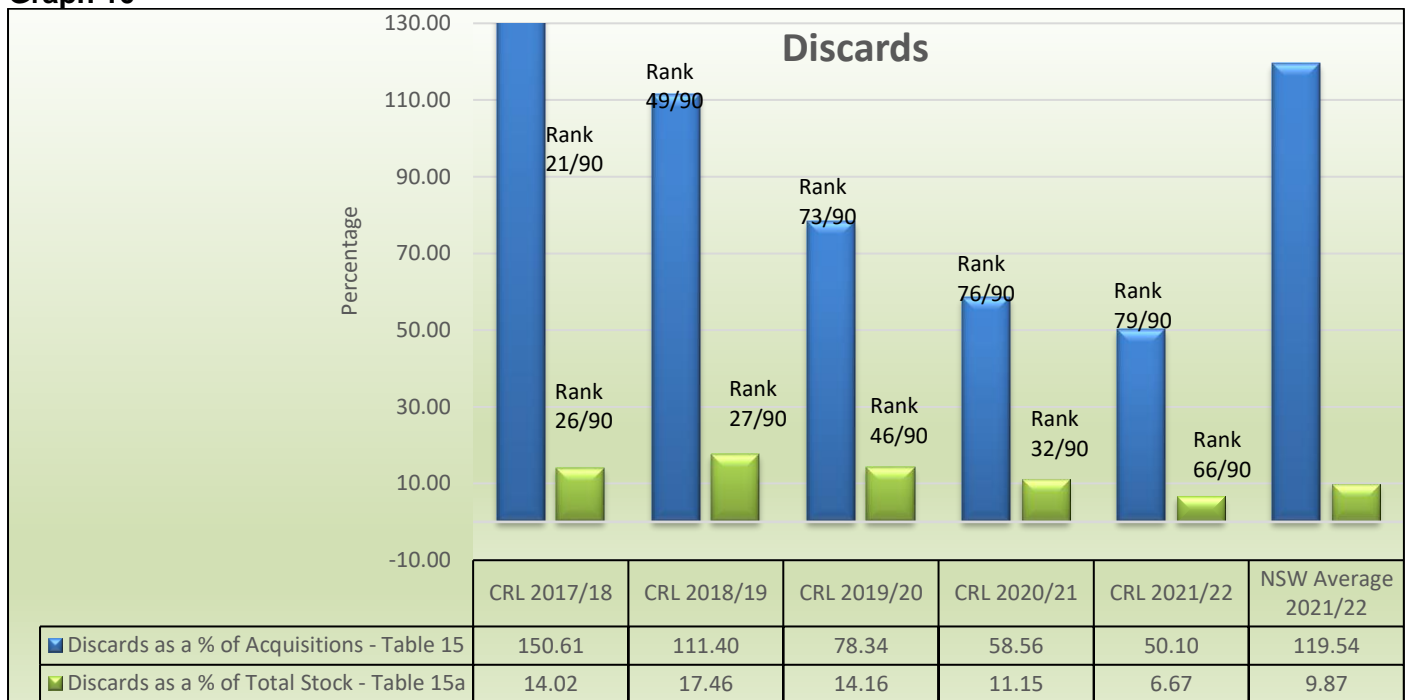
Graph 9



Discarded stock represented 50.10% (Graph 10) of our acquisitions (new stock for the 2021/22 year). This is 58% under the State Average for the year. While discards as a percentage against total stock was 32% below the State Average. This result reflects the effect of Covid on our deselection process this year. All static libraries had been reporting overstocked shelves and there was a continual need to manage this. Our rank has slipped for both measures this year: *Discards as a % of Acquisitions* and *Discards as a % against Total Stock* both affected by the Covid-19 restrictions.

Note: Many libraries during this time took the opportunity to deselect extensively as they were not providing the same level of service to their communities that the CRL was during the same period. **Negative result**

Graph 10

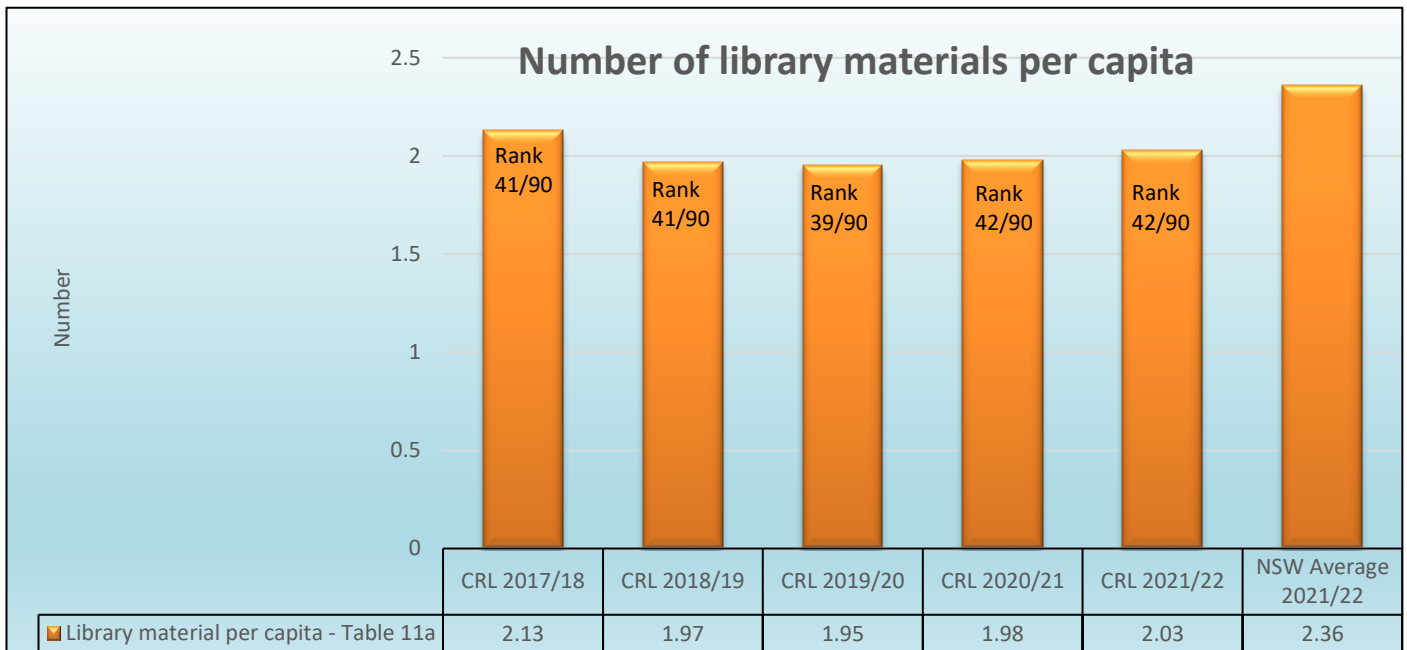


Library Materials:

The CRL's library materials per capita has improved slightly this year and our ranking has remained the same as last year's result (Graph 11). We remain at 14% below the State Average.

The issue we are continuing to juggle with is overstocking in our smaller libraries at their current size, we need to continue to consider eResource alternatives for stock as they do not take up shelf space in our libraries. The expansion of Dorrigo library and the development of the new Yamba Library should see an easing of this overstocking situation for these libraries in the future. **Positive result**

Graph 11



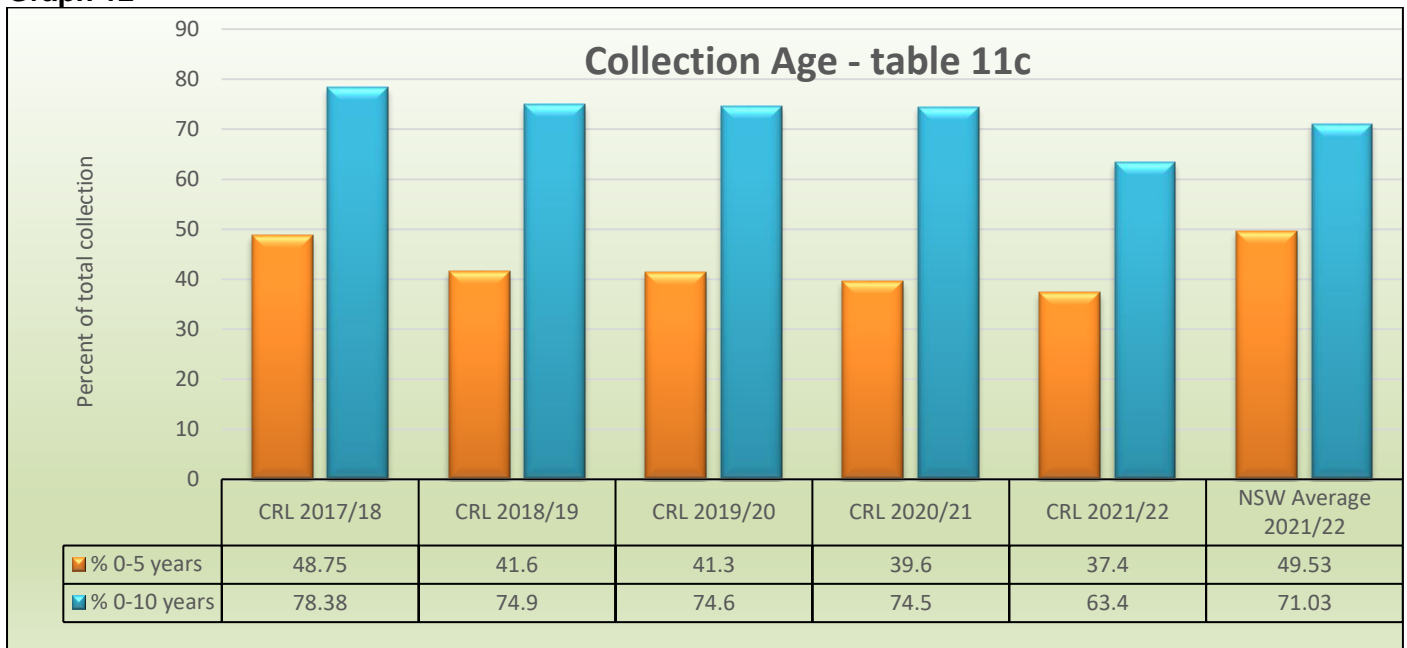
Collection Age:

Please note: Covid-19 affected result against the State Averages

The age of our collection has shown the collective improvement of the investment in our book stock and targeted weeding program of older stock (Graph 12). We are 24.5 23% below the State Average for 0-5 yrs and a 11% below the State Average for 0-10 yrs. Increased deselection that reflect our acquisitions levels should improve these levels. Our future focus will be to improve this result to bring them closer to the State Average.

Note: the inclusion of the Mackey Archive Collection during the 2021/22 financial year will have impacted the age of the collection to a degree also. **Negative result**

Graph 12



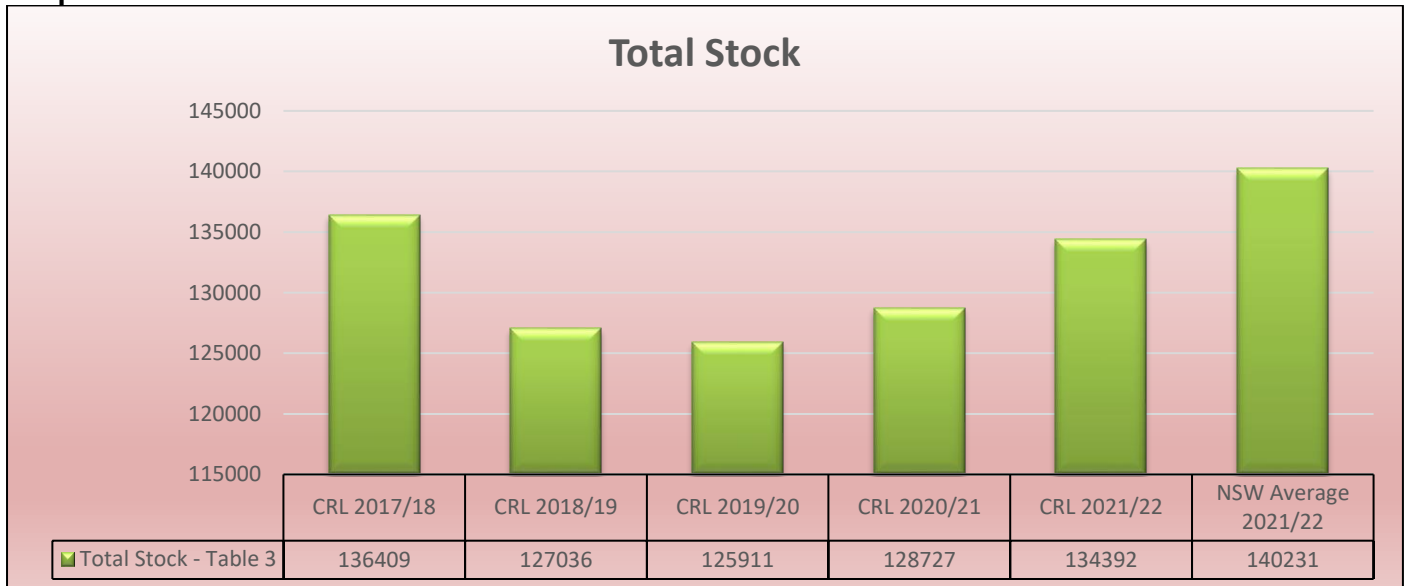
Total Stock:

Our collection size is regularly reviewed in terms of the space we have available, for some of our collections the space is restrictive: for example, YA Fiction and Audio books, deselection schedules are planned and regularly updated on advice from staff. It is in the eResources where our collections have potential to grow.

These include eBooks, eAudio, eMagazines, local images catalogued and digitised into the collection etc. we continue to work at stock levels on our shelves in order to provide the best access to our community members. With the expansion of Dorrig Library and the development of the new Yamba library increased stock in these locations will benefit the whole region.

Note: the inclusion of the Mackey Archive Collection during the 2021/22 financial year impacted an increase in our total stock information next year. **Positive result**

Graph 13



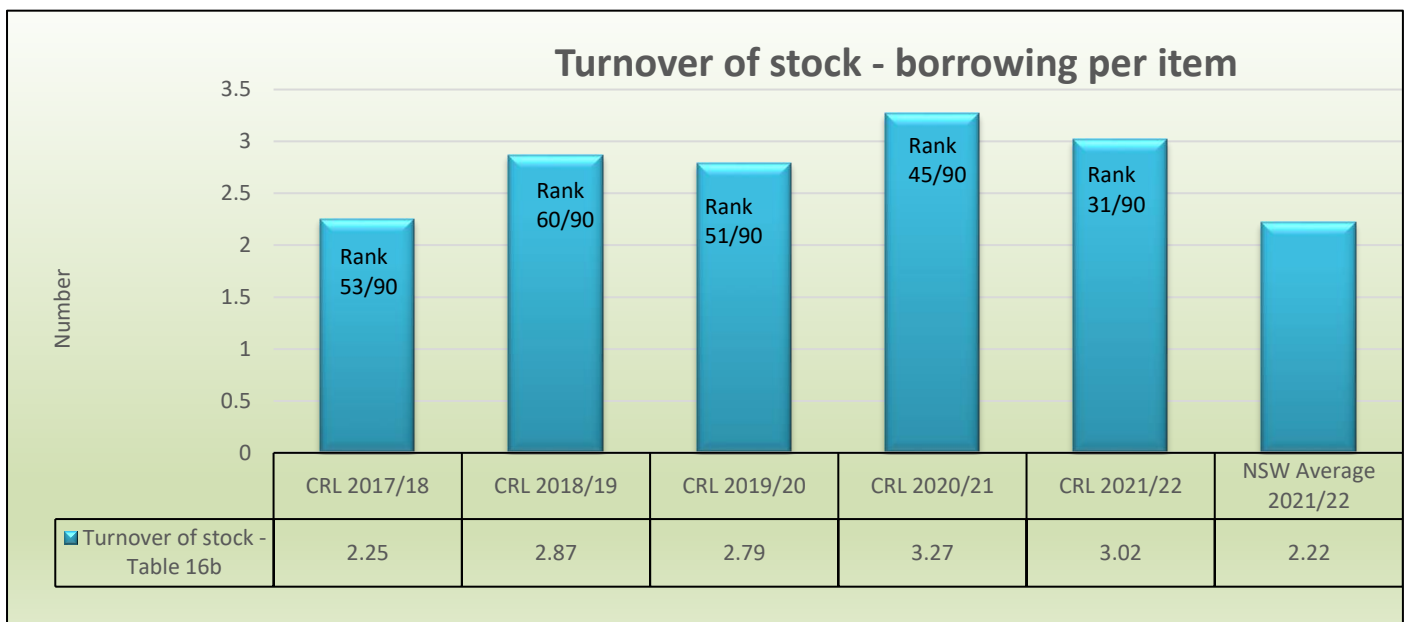
Turnover of stock:

Please note: Covid-19 affected result

Note: This is obtained by dividing the total circulation by the total library lending stock to provide an indication of stock use. The lower the ranking number the higher the turnover compared to the State.

The service has improved in the ranking number 14 places, we are 27% higher than the State Average which was affected by Covid lockdowns this reporting period. Compared to our previous year though we are down 8% (see table 14) **Positive and Negative result**

Graph 14



Library Visits

Please note: Covid-19 affected result.

This result is 16% above the state average for 2021/22 and 7% behind the previous result for the CRL.

Physical library visits continued to be affected by reticence and reluctance of communities to be out and about. Many had gotten out of the habit of visiting their library. There will be ongoing campaigns locally within our service and across the NSW Public Library network to encourage community members back into their libraries. As confidence returns in planning and running programs within the library this figure should see improvement. For those who continue to use our many services they have become more vocal in their appreciation, utilising comments on our Facebook pages, emailing us, talking to team members or completing evaluation forms.

Graph 15

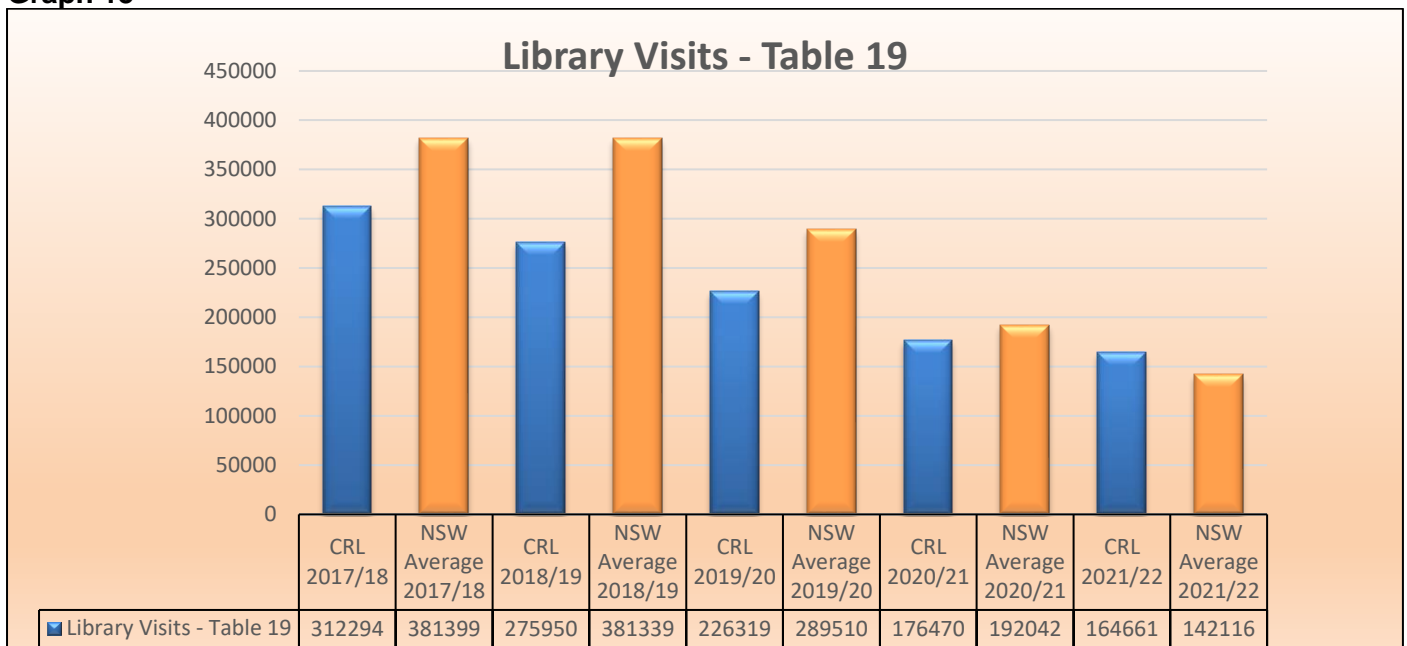





































Table 1: Summary of Performance 2021/22

Criteria	2020/21 compared to previous year	2021/22 compared to State-wide average	Comment
Population per staff member			The number of residents per staff member is higher than last year but lower than the State Average.
Population per qualified staff member		 	The number of residents per qualified staff member increased slightly against the previous year. It is still higher than the State Average. But lower than last years State Average so a mixed result.
Circulation per Staff member		 	improved against previous years result due to Covid, however it was 44% above the State Average. (34% last year) so another mixed result from the state comparison.
Circulation per capita			A slight decrease on last years result, however it is 34% above State Average during the Covid-19 affected period, which is an excellent result.
Expenditure per Capita			Increased on last year's results. However it is 19% below the State Average, our ranking compared with rest of State results has improved also.
Expenditure on Library materials per capita			Rank has dropped 3 places and it is 22% below State Average. Spent more than last years result though. Result is likely to be Covid affected.
Expenditure on salaries per capita			Small increase on last years result, and improved from 13% behind State Average to 9%, rank has again improved another 4 places against the State comparison.
Average cost of library materials			Costs were 17% lower than State Average. Costs are slightly higher than last year due to the collection focus for purchases.
Acquisitions per capita			Lower than last year but 26% higher than the State Average, which redresses the previous years where we were 6% below the State Average. We also dropped 5 places in the ranking. We have increased spending on eResources.
Discards as a % of Acquisitions			Lower this 58% below the State Average likely due to the covid-19 restrictions with many libraries remaining closed focused of deselection of stock. Slightly lower than the previous year we still need to keep up with the deselection regime in response to previous years where it has not been enough.

Discards as a % of Total Stock			Lower this 32% below the State Average likely due to the covid-19 restrictions with many libraries remaining closed focusing of deselection of stock. Slightly lower than the previous year We need to increase discard regime, same as previous comment.
Number of Library materials per capita			Up compared to last year. 14% below State Average for 3 years in a row. Service remained the same in the ranking.
Age of library Materials			Both the 0-5 and the 0-10 results have dipped this year while we focused on acquisitions the deselection regime was not as robust due to capacity issues. The next year has seen a focus on deselection which should improve this result.
Total stock			Total stock levels are up from previous year. eResources is where our stock is currently growing. We also need to manage carefully the physical collections to avoid ongoing congestion issues on the shelves. Stock below the State average though this has improved on last year's comparison. We do not have standard size libraries to accommodate our growing population needs, hence congestion. This will change with both the Dorrigo expansion and the new library development in Yamba.
stock turnover - (average number of borrowings per lending item)			Slightly lower turnover compared to last year, however we are higher then the State Average by 27% and our Ranking has improved 14 places.
Library visits	 		This result is 16% above the State Average an improvement from 8% behind las year. 7% behind the previous result for the CRL this is still an improvement on 22% behind from the previous year.. Excellent result in general.

BACKGROUND

NSW public library statistics have been gathered and reported by the State Library of NSW since 1973.

Data is provided by member Councils of the CRL for the period July 2021 to June 2022 and provides a significant body of data to gauge the relative performance of all the public libraries across the State. A scale of 1 to 90 is used to rank performance against other public libraries where appropriate. This represents the total number of library services for 2021/22 and includes stand-alone libraries and regional or joint libraries where up to 10 local councils have entered into a written agreement to provide combined services.

Prepared by	Kathryn Breward - Regional Librarian
Attachment	Nil

ITEM: 8.2 No. 2/23 – BRANDING STYLE GUIDE**Meeting:** Clarence Regional Library Committee

28 July 2023

Reviewed By:**Attachment:** YES**REPORT SUMMARY**

This report provides an overview of the revised elements in the Clarence Regional Library Style Guide for the library brand including additional elements developed since the original CVC Style Guide was developed in 2013.

OFFICER RECOMMENDATION

That the CRL Committee:

- Endorse the revised and updated branding Style Guide for the Clarence Regional Library.

LINKAGE TO CVC COMMUNITY STRATEGIC PLAN 2032

Theme: Society

Objective: Creating a place where people are healthy, safe, connected and in harmony with the natural environment to retain and improve the quality of community life.

LINKAGE TO BSC COMMUNITY VISION 2035

Theme 2: Community Wellbeing

- Objective:
- 1.6 Enhance community capacity by supporting & creating partnerships to deliver targeted social & cultural programs and activities for community participation
 - 1.2 Work to enhance the accessing of information and services
 - 2.1 Actively engage with and include the perspectives and knowledge of our Gumbaynggirr community
 - 2.2 Enable meaningful creative learning and cultural experiences
 - 3.1 Promote meaningful and inclusive opportunities for volunteering

KEY ISSUES

The style guide is 10 years old and things have changed in the way it is being used, in addition, with a permanent Digital Engagement Officer in place, it was a good time to update and expand the current guide to meet the needs of key library staff more effectively. The other goal was to update the logo to encompass the whole of 'Clarence Regional Library' as the original was made to focus more closely on the Clarence Valley.

The key areas that were explored in this update were:

- Inclusion of 'Clarence Regional Library' and 'Bellingen Shire' within the logo suite
- Addition of a font page.
 - Providing additional clarity of font use
 - Expanded and clarified capitalisation
 - Adding more fonts in to current suite to meet staff demand
- Addition of a secondary elements page showcasing the:
 - Smarties
 - maps,
 - organic blobs
 - program icons

- and so on
- Removal of dated material and addition of new material.
- Addition of shades of current brand colours

BACKGROUND

The current Style Guide was originally developed for Clarence Valley Council Libraries in 2013, this Style Guide was then endorsed by the CRL Committee for use across the region on 8 November 2013:

7. Executive Officer's Reports **7.1. CVC Marketing Strategy Update**

This report presented the outcome of the marketing strategy engagement being undertaken by Clarence Valley Council for its library services.

Recommendation

The Clarence Regional Library (CRL) Committee notes the new logo, style and templates to be used by Clarence Valley Council Libraries and those to be shared for CRL wide initiatives with the inclusion of members' Council logos.

*Moved: Cllr McKenna
Second: Sharon Uthmann
Adopted*

Prepared by	Kathryn Breward - Regional Librarian & Georgia Wilcox - Senior Library Officer (Digital Engagement)
Attachment	ATTACHMENT 8.2 Draft branding Style Guide

ITEM: 8.3 No. 2/23 – MEMBERSHIP BROCHURE**Meeting:** Clarence Regional Library Committee

28 July 2023

Reviewed By:**Attachment:** yes**REPORT SUMMARY**

This report provides an overview of the elements in the Clarence Regional Library Membership Brochure redeveloped to accommodate new elements in the library service.

OFFICER RECOMMENDATION

That the CRL Committee:

- Endorse the CRL Membership Brochure for the Clarence Regional Library.

LINKAGE TO CVC COMMUNITY STRATEGIC PLAN 2032

Theme: Society

Objective: Creating a place where people are healthy, safe, connected and in harmony with the natural environment to retain and improve the quality of community life.

LINKAGE TO BSC COMMUNITY VISION 2035

Theme 2: Community Wellbeing

- Objective:
- 1.7 Enhance community capacity by supporting & creating partnerships to deliver targeted social & cultural programs and activities for community participation
 - 1.2 Work to enhance the accessing of information and services
 - 2.1 Actively engage with and include the perspectives and knowledge of our Gumbaynggirr community
 - 2.2 Enable meaningful creative learning and cultural experiences
 - 3.1 Promote meaningful and inclusive opportunities for volunteering

KEY ISSUES

This new booklet was developed in response to seeing other library services providing more thorough documentation to new members than our service currently provides. The aim is to then utilise this resource as part of a broader marketing plan for outreach events, membership drives etc.

The Membership brochure contains the same information as the previous version however it also includes lists of services and resources and in-depth information about key areas of library programming. It also includes maps of the library locations and QR codes to additional information.

BACKGROUND

The current Membership Brochure provided to new members is based on a simple 3-panel DL size brochure covering the very basic resources and services the library provides first developed in 2011 with individualised local government content for each of the participating councils at the time. Prior to the development of the 3-panel brochure the Regional Library used an A5 booklet printed commercially detailing the library resources and services originally developed in 2008. In order to cover the Regional Library resources and services more comprehensively a new brochure has been developed in the A5 format that can be either printed in-house or commercially.

Prepared by	Kathryn Breward - Regional Librarian & Georgia Wilcox - Senior Library Officer (Digital Engagement)
Attachment	ATTACHMENT 8.3 Draft Membership Brochure

MINUTES
CLARENCE REGIONAL LIBRARY COMMITTEE 3 March 2023
SIR EARLE PAGE LIBRARY AND EDUCATION CENTRE, 126 Pound Street Grafton NSW
& online MS Teams meeting

PRESENT: *Bellingen Shire Council*

Todd Williams – Acting Deputy General Manager
 Cllr Jo Brotherton
 Rowena Sierant (Bellingen Shire Librarian)

Clarence Valley Council

Cllr Peter Johnstone
 Cllr Karen Toms (Chair)

Kathryn Breward (Regional Librarian)
 Victoria Keane (Team Leader (Regional Resources))

Meeting opened at 10:30am

Todd Williams was welcomed to the meeting and Rowena Sierant was designated as BSC Delegate whilst the Manager Community Wellbeing is vacant

1. Acknowledgement of Traditional Custodians

Cllr Karen Toms

2. APOLOGIES

Cllr EllieTree
 Justin Putze (Executive Officer) (Manager Cultural, Community and Industry)

3. Disclosure of Conflict of Interest

Nil

4. CONFIRMATION OF MINUTES – 4 November 2022

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



Moved: Cllr Jo Brotherton
Second: Cllr Peter Johnstone

Adopted

5. Business arising from the Minutes – Meeting held 4 November 2022

6.1 Revised CRL ANNUAL BUDGET 2022/23

Recommendation

That the:

- The revised Clarence Regional Library Budget for 2022/23 is endorsed by the Committee.

Moved: Cllr Jo Brotherton
Second: Cllr Peter Johnstone

Adopted

6.2 CLARENCE REGIONAL LIBRARY MARKETING PLAN UPDATE

Committee commented on the “great work” undertaken by the Senior Library Officer (Digital Engagement) in putting the new revised CRL Marketing Plan together.

Recommendation

That CRL Committee:

- Endorse the revised CRL Marketing Plan for 2023.

Moved: Cllr Peter Johnstone
Second: Cllr Jo Brotherton

Adopted

6.3 MEETING SCHEDULE OF THE CRLC FOR 2023

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



Councillor Toms provided advance notification that she will be an apology for the 7 July meeting due to personal commitments.

Recommendation

That the:

- CRL Committee note the steps taken in the State Library Review of the CRL service to date.

Moved: Cllr Jo Brotherton

Second: Cllr Peter Johnstone

Adopted

6.4 STATE LIBRARY CLARENCE REGIONAL LIBRARY REVIEW

The Committee noted that the arrangement of the recommendations were very useful in terms of short term, medium term and long term needs.

The Committee also asked for an explanation of what “Amplify” was (indicated in the recommendations as needing more exposure and advertising). The Team Leader (Regional Resources) provided the following explanation:

Amplify is a platform designed to deliver audio collections from the archives of cultural institutions across New South Wales. These oral histories, many of which are preserved digitally from their original format, are being delivered online paired with machine-generated transcripts. These transcripts can be edited by any user to improve their accuracy and ultimately enrich important historical and cultural documents. Amplify is maintained by the State Library of New South Wales and hosts audio collections from a variety of participating cultural institutions. Including Clarence Regional Library. Volunteers from our community are encouraged to access this platform and assist with the transcription of the oral/audio recordings into a readable format through the editing process.

It was also noted that the Review indicated the shortfalls in public library space recommendations for a number of the libraries.

Recommendation

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



The CRL Committee note the steps taken in the State Library Review of the CRL service to date.

Moved: Cllr Jo Brotherton
Second: Cllr Peter Johnstone

Adopted

7. Finance Papers

7.1 YTD INCOME AND EXPENDITURE SPREADSHEET

The Bellingen Shire Librarian indicated that they are now charging \$1:00 per book for their deselected stock and excess donations.

- *Income - Other Revenue* – this is higher then expected – an explanation was requested as to what this was made up from:
 - *Lost /damaged stock and ILL fees* = \$689
 - *Branch sundry income ie) library bags* = \$1908
 - *Sale of old stock* = \$3003

Recommendation

That the Report on the Clarence Regional Library Income and Expenditure YTD for 2022/23 is endorsed by the CRL Committee.

Moved: Cllr Karen Toms
Second: Rowena Seirant

Adopted

8. Executive Officer's Reports – Nil

9. Regional Library Reports

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



9.1 CRL STRATEGIC PLAN & ACTION PLAN 2023-33

The Regional Librarian indicated that 3 of the 5 consultants approached with the Request for Quote documents had indicated that they would prepare a quote for the project, whilst one indicated they would not have the capacity to do so.

Recommendation

That the CRL Committee:

- Note the progress towards engagement of a consultant to develop the CRL Strategic Plan & Action Plan 2023-2033.
- Endorse the indicative timetable for the project.

Moved: Cllr Peter Johnstone
Second: Cllr Jo Brotherton

Adopted

9.2 SURVEY RESULTS

An excel version of the survey was requested by the Bellingen Acting Deputy General Manager so they could use the Bellingen specific data for their planning and reporting.

Recommendation

The CRL Committee note the:

- Survey results from 2022 compared with the 2020 results are similar.
- High quality of the survey and the data it provided and commends all staff involved in its production.

Moved: Cllr Peter Johnstone
Second: Cllr Jo Brotherton

Adopted

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



10. Correspondence

10.1 In-coming:

- various community comments via feedback forms and social media
- 2 March 2023 Public Library Infrastructure Grants announcement

Noted

10.2 Out-going:

10.2.1 Media Releases:

CRL – 30/11/2022 Summer reading Club

CVC – 21/01/2023 Christine Sykes Author Event

Noted

11. Items for Information

- 11.1 Notification that Alison Pattinson has Resigned her position as Manager Community Wellbeing at Bellingen Shire Council was received Monday 6 February 2023.

A Motion of thanks to Alison for her contribution to the CRL Committee over many years and we wish her all the best.

Moved: Cllr Karen Toms
Second: Cllr Jo Brotherton

Adopted

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



12. Additional Matters

12.1 MEETING SCHEDULE – Times and Dates

Meetings commence at 10:30 am with refreshments available from 10:00am

Morning tea and Lunch are provided by the Regional Library

7 July 2023 – Bellingen

3 November 2023 – Grafton

13. Items for next meeting

12.1 Strategic Plan update

12.2 YTD expenditure

Meeting Closed: 11:24am

Next meeting: 7 July 2023 – Bellingen

Clarence Regional Library: Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, Yamba and Mobile Library



BELLINGEN
SHIRE COUNCIL



CLARENCE REGIONAL LIBRARY STRATEGY PROJECT TIMELINE 2023

Tasks	May	June	July	August
Visit each library location + mobile library				
Meet library staff; canvass possibilities				
Design and distribute short online survey				
Community consultation activities				
Key stakeholder consultation				
Library team workshops x 3				
Review data, benchmarks & research				
Analyse field interviews/research				
Analyse survey findings				
Prepare draft objectives/actions				
Distribute, critique, refine				
Meet with Library Board				
Test/iterate/refine strategy				
Develop implementation plans				
Graphic design & release				
Project acquittal				

SECTION 1

FORECAST ASSUMPTIONS AND INDEXING

			2021-22 Actuals	2022/23 OBUD	2022/23 Revised Budget						2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31	2031/32
State Library Contribution Rate				25%	0%						0%	50%	50%	50%	50%	50%	50%	50%	50%	50%
State Library Per Capita Rate					\$2.85						\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85
State Library Adjustment - Base	CVC					Bank 1 (POP based ABS 3218.0 March)					\$14,719	\$15,013	\$15,313	\$15,619	\$15,932	\$16,251	\$16,576	\$16,907	\$17,245	\$17,590
State Library Adjustment - Base	BSC					Bank 4 (POP based ABS 3218.0 March)					\$10,730	\$10,945	\$11,164	\$11,387	\$11,615	\$11,847	\$12,084	\$12,326	\$12,572	\$12,824
State Library Adjustment - Additional Amount											\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000
Rate peg						Controlled by IPART					2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%
Rate peg + x											-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%
Contributing Council Rate increase											2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%
Minimum Contribution Rate Increase % pa											2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%	2.00%
Contributing Council Rate Per Capital											\$20.44	\$20.85	\$21.27	\$21.69	\$22.13	\$22.57	\$23.02	\$23.48	\$23.95	\$24.43
Interest on Investments											1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%
Wages											2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Superannuation Contribution Guarantee											10.5%	11.0%	11.5%	12.0%	12.0%	12.0%	12.0%	12.0%	12.0%	12.0%
Workers Compensation											2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%
Target Stock Number																				
Target Replacement Number																				
Rate of expenditure growth																				
Rate of book price growth																				
Population Increase																				
CVC Contribution to Regional Librarians Wages & Oncosts																				
Regional Librarian Wages & Overheads																				
997435-6001-2000 Ord Hours																				
997435-6001-2003 Award Allowances																				
997435-6001-2010 Public Holidays																				
997435-6001-2011 Sick Leave																				
997435-6001-2012 Training (wages only)																				
997435-6001-2015 Annual Leave																				
997435-6001-2020 Long Service Leave																				
997435-6001-2025 Super 10%																				
997435-6001-2030 Workers Comp 2.6%																				
997435-6001-4960 Motor Vehicle																				

SECTION 2

CONTRIBUTION CALCULATIONS																					
					2021-22 Actuals	2022/23 OBUD	2022/23 Revised Budget					2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31	2031/32
						2022	2022					2023	2024	2025	2026	2027	2028	2029	2030	2031	2032
Estimated Population			ABS 3218.0 March																		
				CVC		52993	52993					53337	53684	54033	54384	54738	55094	55452	55812	56175	56540
				BSC		13248	13248					13334	13421	13508	13596	13684	13773	13863	13953	14043	14135
				TOTAL		66,241	66,241					66,672	67,105	67,541	67,980	68,422	68,867	69,314	69,765	70,218	70,675
Council Per Capita Contribution																					
				(pop * per Capita Rate)	CVC	-\$ 1,061,979.72	(\$1,061,980)					(\$1,090,260)	(\$1,119,294)	(\$1,149,101)	(\$1,179,701)	(\$1,211,117)	(\$1,243,369)	(\$1,276,480)	(\$1,310,472)	(\$1,345,370)	(\$1,381,197)
				(pop * per Capita Rate)	BSC	-\$ 265,489.92	(\$265,490)					(\$272,560)	(\$279,818)	(\$287,270)	(\$294,820)	(\$302,773)	(\$310,836)	(\$319,114)	(\$327,612)	(\$336,336)	(\$345,293)
				TOTAL		-\$ 1,327,469.64	(\$1,327,470)					(\$1,362,820)	(\$1,399,112)	(\$1,436,370)	(\$1,474,621)	(\$1,513,890)	(\$1,554,205)	(\$1,595,593)	(\$1,638,084)	(\$1,681,706)	(\$1,726,490)
Contribution to Regional Librarian				CVC @ 20%		-\$ 39,112.00	(\$39,112)					(\$27,976)	(\$28,536)	(\$29,107)	(\$29,689)	(\$30,282)	(\$30,888)	(\$31,506)	(\$32,136)	(\$32,779)	(\$33,434)
STATE LIBRARY \$2.85 PER CAPITA RATE subsidy - Transferred to CRL				CVC		-\$ 35,107.86	\$0					\$0	(\$76,500)	(\$76,997)	(\$77,498)	(\$78,001)	(\$78,508)	(\$79,019)	(\$79,532)	(\$80,049)	(\$80,570)
				BSC		-\$ 8,776.80	\$0					\$0	(\$19,125)	(\$19,249)	(\$19,374)	(\$19,500)	(\$19,627)	(\$19,754)	(\$19,883)	(\$20,012)	(\$20,142)
DISABILITY & GEOGRAPHIC ADJUSTMENT subsidy - Transferred to CRL				CVC		-\$ 16,107.50	\$0					\$0	(\$32,506)	(\$32,657)	(\$32,810)	(\$32,966)	(\$33,125)	(\$33,288)	(\$33,454)	(\$33,623)	(\$33,795)
				BSC		-\$ 15,130.00	\$0					\$0	(\$30,473)	(\$30,582)	(\$30,694)	(\$30,807)	(\$30,924)	(\$31,042)	(\$31,163)	(\$31,286)	(\$31,412)
TOTAL STATE LIBRARY FUNDING						-\$ 75,122.16	\$0					\$0	(\$158,604)	(\$159,485)	(\$160,375)	(\$161,275)	(\$162,184)	(\$163,103)	(\$164,031)	(\$164,970)	(\$165,919)

SECTION 3

CLARENCE REGIONAL LIBRARY (CRL) 10 YEAR FORECASTS

CRL Income	CVC Account Number	Allocations Included	Description		2021-22 Actuals	2022/23 OBUD	2022/23 Revised Budget	2022/23 CIA YTD Actuals	2022/23 - YTD Actuals - Adjusted	Budget Commentary	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31	2031/32
										Budget										
Contributions										CVC contributions have yet to be rolled over into CRL reserve	(\$1,390,796)	(\$1,586,251)	(\$1,624,962)	(\$1,664,685)	(\$1,755,755)	(\$1,797,827)	(\$1,840,999)	(\$1,885,297)	(\$1,930,753)	(\$1,977,397)
Other Revenue										this is higher then expected, mostly as a result of sale from old and donated stock.	(\$2,196)	(\$2,240)	(\$2,285)	(\$2,330)	(\$2,377)	(\$2,425)	(\$2,473)	(\$2,523)	(\$2,573)	(\$2,624)
											(\$1,392,993)	(\$1,588,491)	(\$1,627,246)	(\$1,667,015)	(\$1,758,132)	(\$1,800,252)	(\$1,843,472)	(\$1,887,820)	(\$1,933,326)	(\$1,980,021)

CRL EXPENSES																					
50 - Salaries, Wages & Oncosts						\$546,893	\$541,158	\$545,284	\$553,556		has increased 7% on the revised budget expectations – key expenses contributing to this increase include increased sick leave, public holidays & superannuation costs	\$555,326	\$571,378	\$588,589	\$607,138	\$626,864	\$647,887	\$670,340	\$694,374	\$720,156	\$747,873
51 - Other Employee Costs						\$2,439	\$600	\$13,526	\$4,514		this is underspent this year as many training opportunities have been offered online, and no registration, travel or accommodation required. revised budget reflects precovid expected exp	\$16,497	\$14,126	\$14,409	\$17,451	\$15,046	\$15,347	\$18,408	\$16,022	\$16,343	\$16,670
53 - Materials						\$6,480	\$12,300	\$12,300	\$6,707		Materials - the needs have be less this financial year due to stock purchases in the previous financial year. T	\$12,546	\$12,797	\$13,053	\$13,314	\$13,580	\$13,852	\$14,129	\$14,411	\$14,700	\$14,994

BOOK STOCK INFORMATION

BOOK STOCK INFORMATION

Rate peg for NSW councils for 2023-24

29 September 2022

IPART has set the 2023-24 rate peg for each council at between 3.7% and 6.8%, depending on its population factor. The population factor ranges from 0% to 3.1% (see Table 2 for the population factor and rate peg for each council).

The rate peg for 2023-24 is based on the change in the Local Government Cost Index (LGCI), an adjustment for changes in the superannuation guarantee and a population factor that is specific to each council.

The rate peg is the maximum percentage councils can increase their income from rates by. Revenue from rates represents one of the main sources of income for councils in NSW. The importance of rates revenue varies for different councils but, on average, it represents more than a third of councils' combined total income. Councils also receive income from other sources including grants and contributions, and fees and charges for goods and services they deliver. The rate peg does not constrain income from these other sources.

The rate peg protects ratepayers from excessive rate increases, while ensuring councils receive a fair amount of income from rates which enables them to provide quality services for their communities.

We have used our existing methodology

We are currently reviewing the rate peg methodology. We will be looking at new approaches to setting the rate peg that reflect, as far as possible, changes in inflation and local government costs, while continuing to protect ratepayers from excessive rate increases.

The rate peg for 2023-24 was calculated using our existing rate peg methodology. This involves considering annual changes in the average costs faced by NSW councils and each council's population growth. We have also adjusted for the change to the superannuation guarantee for 2021-22.

The 2023-24 rate peg before adjusting for population growth is 3.7%

The rate peg in 2023-24, before adjusting for population growth, is below the Australian Bureau of Statistics' (ABS) year-ended Consumer Price Index (CPI) inflation rate of 5.3% to June 2022.^a The CPI measure of inflation is the percentage change in a basket of goods and services consumed by the typical household. The CPI inflation rate for Sydney of 5.3% reflects the change in prices for the typical household between the June quarter 2021 and the June quarter 2022.

The LGCI used to calculate the rate peg is the percentage change in a basket of cost components incurred by a typical council in NSW, weighted according to the 2019 cost survey of NSW councils. The rate peg reflects the sharp rise in prices in 2021-22, but only of those cost components that are measured in the LGCI. The rate peg in 2023-24 is calculated with a year-on-year methodology and is the change in average price between the 2020-21 and 2021-22 financial year.

The year-on-year methodology we use for the LGCI differs from the quarter-on-quarter methodology used to calculate headline inflation by the ABS. Year-on-year inflation tends to be more stable than quarter-on-quarter inflation and is more reflective of costs over a full year.

The rate peg is based on the costs of a typical council

The CPI and the LGCI measure the change in prices of different cost components. The key drivers of CPI inflation in the 2021-22 financial year not measured in the rate peg include:

- Housing, which reflects 25% of the CPI and rose 6.5%.
- Food and non-alcoholic beverages, which reflects 17% of the CPI and rose 6.0%.
- Furnishings, household equipment and services, which reflects 9% of the CPI and rose 5.6%.

A key component of the rate peg is employee costs, which reflect approximately 38.6% of the LGCI. Employee costs have increased to a lesser extent than inflation as for most councils they are set by a state award. The NSW public sector wage price index rose by 2.03% in the 2021-22 financial year. Construction works - road, drains, footpaths, kerbing, bridges are also a significant component of the LGCI, contributing 22.0%. The road and bridges construction index rose 5.2% in the 2021-22 financial year.

The rate peg is a lagged measure

The rate peg for 2023-24 is based on the change in the average price of the costs incurred by a typical council between the 2020-21 and 2021-22 financial year. This is the most up to date actual data currently available. A 2-year lag exists between when the data is first collected, and the rate peg is applied by councils.

^a Sydney CPI inflation rate. The national CPI inflation rate to June 2022 is 6.1%.

We are reviewing our methodology and welcome feedback

We have begun a review of the rate peg methodology. We will be looking at new approaches to setting the rate peg that reflect, as far as possible, changes in inflation and local government costs, while continuing to protect ratepayers from excessive rate increases.

IPART will be consulting extensively as part of this review and is interested in all stakeholder views. We want to hear from both councils and ratepayers about what is and isn't working with the rate peg, and how it could be improved.

We have received the [terms of reference](#) from the Minister for Local Government for this review, and we are seeking feedback from stakeholders on our recently published [Issues Paper](#).

The rate peg will maintain per capita general income

Our approach to the rate peg includes a population factor for each council. The population factor is calculated to maintain per capita general income over time as councils' populations grow. The population factor is calculated as the change in residential population less any increase in general revenue from supplementary valuations.

We set the rate peg for 2023-24 using the following formula:

$$\text{Rate peg} = \text{change in LGCI} - \text{productivity factor} + \text{other adjustments} + \text{population factor}$$

The components of the rate peg for 2023-24 are:

- The change in the LGCI to June 2022 of 3.5%.
- A productivity factor set to 0.0% because the ABS indices we use for the LGCI incorporate improvements in labour and capital productivity.
- An adjustment of 0.2% for the increase in superannuation guarantee payments from 9.5% in 2020-21 to 10.0% in 2021-22.
- A population factor for each council (see Table 2 for the population factor for each council).

The NSW Government has undertaken to fully fund the increase in councils' 2023-24 emergency services levy (ESL) contributions, so the rate peg does not include increases in the cost of the ESL^b.

^b LGCI uses the ESL payments lagged by one year. For example, the LGCI for 2023-24 uses the change in the ESL between 2021-22 and 2022-23.

We note:

- 41 (32%) of the 128 councils received a population factor greater than 0% and a rate peg between 3.7% and 6.8%.
- Many councils will receive additional income from supplementary valuations. For example, 105 councils (82%) received additional income from supplementary valuations in 2020-21. Of those, 23 councils (18%) received more income from supplementary valuations than was required to maintain per capita income.

Background information

What is the rate peg?

The rate peg is the maximum percentage amount by which a council may increase its general income for the year. For most councils, general income consists entirely of rates income. The rate peg does not apply to stormwater, waste collection, water and wastewater charges.

Councils can increase general income by up to the rate peg, less than the rate peg, or not at all. If a council does not apply the full rate peg increase, it will be able to catch up on the shortfall in general income over any one or more of the next 10 years.

The rate peg applies to general income in total, and not to individual ratepayers' rates. This means that councils may increase categories of rates by more than, or less than the rate peg percentage, as long as the total increase in general income remains within the rate peg. Individual ratepayer's rates are also affected by other factors, such as land values determined by the Valuer General of NSW.

The rate peg is typically based on the change in the Local Government Cost Index (LGCI), a productivity factor, any special adjustments and, since 2022-23, a population factor for each council. However, IPART has discretion over the rate peg percentage and can adjust the rate peg above or below the percentage produced by the LGCI, productivity factor and population factor, if we consider this appropriate. The 2023-24 rate peg will also include an adjustment for the change in the superannuation guarantee in 2021-22.

We have begun a review of the rate peg methodology. While the rate peg for 2023-24 of 3.7% (before applying the population factor for each council) is below the rate of CPI inflation for the 2021-22 financial year, it reflects the movement in the costs incurred by a typical council in providing services to its community.

What else can councils do to vary their income?

Councils may want or need to increase their general income by more than the rate peg in some years – for example so they can introduce new services, improve service quality or to become more financially sustainable. Councils can seek additional increases to general income above the rate peg on a temporary or permanent basis by applying to IPART for a special variation (SV). Councils can also apply to IPART to increase their minimum rates above the statutory limit (MR increase).

Councils applying for an SV or MR increase must consult with their communities and satisfy the criteria listed in the OLG's SV/MR increase Guidelines. The latest edition of the Guidelines was published in November 2020 and will apply to 2023-24 SV/MR increase application assessments. The Guidelines are available on [IPART's website](#). Councils applying for an SV or MR increase for 2023-24 must apply to IPART by 3 February 2023. IPART's website also includes general information on the requirements and recent applications from councils.

What is the LGCI?

The LGCI is a price index for councils in NSW. It measures price changes over the past year for goods, materials and labour used by an average council. It is similar in principle to the CPI, which is used to measure changes in prices for a typical household.

The LGCI is designed to measure the average change in prices of a fixed 'basket' of goods and services that are purchased by councils, relative to the prices of the same basket in a base period.

- The index has 26 cost components, such as employee benefits and on-costs, and building materials for roads, bridges and footpaths. The cost components represent the purchases made by an average council to undertake its typical activities. To measure changes in these cost components, we mainly use ABS price indexes for wages costs, producer and consumer prices.
- The ABS uses quality adjustments in its price measures to take into account improvements in labour and capital productivity.

To calculate the LGCI over the year to June 2022, we combined the 26 cost components using expenditure weights based on NSW councils' expenditure in 2017-18 and 2018-19. We have in the past updated the expenditure weights every four to five years to ensure the relativities between cost components remain accurate. The last reweight of the LGCI was completed in May 2020, using the results of the 2019 cost survey of councils.

The cost components measure price changes over the year to June 2022, compared to the year to June 2021, with the exception of the ESL, where we have used forecast costs for 2022-23 to measures in the ESL from 2021-22 to 2022-23. The NSW Government has undertaken to fully fund the increase in ESL contributions, so that councils will pay the same amount they paid last year.

For more information on the LGCI see our [LGCI Information Paper](#). For more information about the 2019 council cost survey, see our [website](#).

What price changes influenced the LGCI?

The change in the LGCI over the year to June 2022 was 3.5%. The main contributors to the change include:

- An increase of 2.0% in employee benefits and on-costs, measured by the ABS Wage Price Index for the NSW public sector.
- Increases in automotive fuel of 30.3% measured by the ABS Consumer Price Index for automotive fuel – Sydney.
- Increases in gas, and water and sewerage of between 2.3% and 4.0% measured by the ABS Sydney Consumer Price Indices for gas and other household fuels, and water and sewerage.
- An increase of 5.2% in construction works – roads, drains, footpaths, kerbing, bridges costs, measured by the ABS Producer Price Index for roads and bridge construction – NSW.
- An increase of 1.7% in other business services, measured by the ABS Producer Price Index for other administrative services, not elsewhere classified.
- Increases in motor vehicle maintenance and motor vehicle parts of 5.2% and 5.9% respectively, measured by the ABS Producer Price Indices for Motor vehicle parts and motor vehicle repairs and servicing.

Table 1 on page 9 shows the price changes in all cost components of the LGCI.

What adjustments have we made?

The 2023-24 rate peg will include an adjustment of 0.2% to allow for the change in the superannuation guarantee in 2021-22.

The rate peg is largely measured by the changes in the LGCI, in which labour costs are based on the Wage Price Index (WPI) published by the ABS. However, the WPI does not include non-wage costs such as superannuation. It therefore does not capture the increases in labour costs faced by employers arising from increases in the superannuation guarantee.

The 2021-22 change in the superannuation guarantee was 0.5% (from 9.5% to 10.0%). When weighted at 38.6% (the weight of labour costs in the LGCI), it represents an additional 0.2% change in councils' labour costs. This adjustment allows the rate peg to more accurately measure the cost of labour for councils.

How do we calculate the population factor?

The population factor is calculated for each council and is equal to the annual change in its residential population, adjusted for revenue received from supplementary valuations. The population factor is equal to the maximum of the change in residential population less the supplementary valuations percentage or zero.

Councils with no or negative population growth will have a population factor of zero, ensuring no council receives a lower increase in general income, relative to a rate peg calculated using the LGCI, productivity factor and any adjustments. Councils that have recovered more from supplementary valuations than is required to maintain per capita general income as their population grows will also have a population factor of zero.

The population factor is calculated using the following formula:

$$\text{Population factor} = \max(0, \text{change in population} - \text{supplementary valuations percentage})$$

The change in population has been calculated using the estimated residential population (ERP) for 2020 and 2021 published by the ABS. This is the most up to date ABS population data.

The calculation is shown in the following formula:

$$\text{Change in population} = \max\left(0, \frac{\text{ERP 2021}}{\text{ERP 2020}} - 1\right)$$

The supplementary valuations percentage for each council is calculated using the following formula:

$$\text{Supplementary valuations percentage} = \max\left(0, \frac{\text{supplementary valuations}}{\text{notional general income yield}}\right)$$

In this formula:

supplementary valuations mean the total value of adjustments to a council's general income for 2020-21 that the council made under paragraphs 509(2)(b) and (c) of the *Local Government Act 1993* (LG Act). This is the amount recorded as 'Plus or minus adjustments' in each council's 'Special schedule – Permissible income for general rates' for 2021-22 submitted to the Office of Local Government (OLG) in the 2021-22 Financial Statements.

notional general income yield means the general income of the council for 2020-21 prior to adjustment under paragraphs 509(2)(b) and (c) of the LG Act. This is the amount recorded as 'Last year notional general income yield' in each council's 'Special schedule – Permissible income for general rates' for 2021-22 submitted to the OLG in the 2021-22 Financial Statements.

The supplementary valuations percentage is calculated based on supplementary valuations revenue and notional general income yield for the same year as the ERP data. Each year we will update the formula.

Worked example

For example, a council has a rate peg of 4.1%. Its ERP grew by 0.9% in 2021-22 while it received income from supplementary valuations equal to 0.5% of the notional general income yield over the same period.

We calculated the council's rate peg as follows:

$$\text{Change in population} = \max\left(0, \frac{35,046}{34,730} - 1\right) = 0.9\%$$

$$\text{Supplementary valuations percentage} = \max\left(0, \frac{\$120,000}{\$25,186,000}\right) = 0.5\%$$

$$\text{Population factor} = \max(0, 0.9\% - 0.5\%) = 0.4\%$$

$$\text{Rate peg} = 3.5\% - 0\% + 0.2\% + 0.4\% = 4.1\%$$

For more information on the population factor, see our final report on including population growth in the rate peg on our [website](#).

Ratepayers can access council hardship measures

We encourage ratepayers that are experiencing hardship or finding it difficult to pay their rates to contact their council. Councils offer a range of measures that can provide assistance to ratepayers in these circumstances.

Table 1 Change in the LGCI for the year ended June 2022

Cost components	Weight as at end June 2021 %	Price change to end June 2022 (% annual average)	Contribution to index change (percentage points)
Operating cost components			
Employee benefits and on-costs ^a	38.6	2.0	0.78
Plant and equipment leasing	0.3	2.8	0.01
Operating contracts	2.1	2.0	0.04
Legal and accounting services	0.8	3.3	0.03
Office and building cleaning services	0.3	2.2	0.01
Other business services	6.2	1.7	0.10
Insurance	1.2	0.9	0.01
Telecommunications, telephone and internet services	0.4	-0.9	0.00
Printing, publishing and advertising	0.6	15.3	0.09
Motor vehicle parts	0.3	5.9	0.02
Motor vehicle repairs and servicing	0.4	5.2	0.02
Automotive fuel	0.7	30.3	0.23
Electricity	1.9	-4.8	-0.09
Gas	0.1	4.0	0.00
Water and sewerage	0.4	2.3	0.01
Road, footpath, kerbing, bridge and drain building materials	2.5	5.2	0.13
Other building and construction materials	0.7	7.8	0.05
Office supplies	0.3	2.9	0.01
Emergency services levy ^b	1.5	0.0	0.00
Other expenses ^c	8.4	3.9	0.33
Capital cost components			
Buildings – non-dwelling	4.2	7.8	0.32
Construction works – roads, drains, footpaths, kerbing, bridges	22.0	5.2	1.15
Construction works – other	2.5	5.2	0.13
Plant and equipment – machinery, etc.	3.0	4.3	0.13
Plant and equipment – furniture, etc.	0.1	7.4	0.01
Information technology and software	0.6	1.8	0.01
Total change in LGCI	100.0		3.5

a. Employee benefits and on-costs includes salaries and wages.

b. The NSW Government has undertaken to fully fund the increase in 2021-22 ESL contributions.

c. Includes miscellaneous expenses with low weights in the index.

Note: Figures may not add due to rounding. Percentage changes are calculated from unrounded numbers.

Table 2 Population factors and rate pegs for all councils

Councils with a population factor greater than 0% for 2023-24 are indicated by bolded blue font.

Council	Change in population	Supplementary valuations percentage	Population factor	Rate Peg (including population factor)
Albury City	1.3%	1.6%	0.0%	3.7%
Armidale Regional	0.0%	0.2%	0.0%	3.7%
Ballina Shire	1.2%	1.0%	0.2%	3.9%
Balranald Shire	0.0%	0.0%	0.0%	3.7%
Bathurst Regional	1.2%	1.1%	0.1%	3.8%
Bayside	0.5%	0.7%	0.0%	3.7%
Bega Valley Shire	0.9%	0.5%	0.4%	4.1%
Bellingen Shire	0.8%	0.0%	0.8%	4.5%
Berrigan Shire	0.3%	0.3%	0.0%	3.7%
Blacktown City	1.1%	2.4%	0.0%	3.7%
Bland Shire	0.0%	0.0%	0.0%	3.7%
Blayney Shire	0.4%	0.3%	0.0%	3.7%
Blue Mountains City	0.0%	0.0%	0.0%	3.7%
Bogan Shire	0.0%	0.0%	0.0%	3.7%
Bourke Shire	0.0%	0.0%	0.0%	3.7%
Brewarrina Shire	0.0%	0.0%	0.0%	3.7%
Broken Hill City	0.0%	0.0%	0.0%	3.7%
Burwood	0.0%	0.4%	0.0%	3.7%
Byron Shire	1.2%	0.3%	0.9%	4.6%
Cabonne	0.6%	0.2%	0.4%	4.1%
Camden	6.2%	3.1%	3.1%	6.8%
Campbelltown City	0.9%	0.5%	0.4%	4.1%
Canterbury-Bankstown	0.0%	0.0%	0.0%	3.7%
Carrathool Shire	0.0%	0.0%	0.0%	3.7%
Central Coast	0.4%	0.3%	0.1%	3.8%
Central Darling Shire	0.3%	0.6%	0.0%	3.7%
Cessnock City	2.9%	2.8%	0.1%	3.8%
City of Canada Bay	0.0%	0.9%	0.0%	3.7%
City of Parramatta	0.0%	0.7%	0.0%	3.7%
City of Ryde	0.0%	1.1%	0.0%	3.7%
City of Sydney	0.0%	0.0%	0.0%	3.7%
Clarence Valley	2.4%	0.7%	1.7%	5.4%
Cobar Shire	0.0%	0.0%	0.0%	3.7%

Council	Change in population	Supplementary valuations percentage	Population factor	Rate Peg (including population factor)
Coffs Harbour City	0.6%	0.5%	0.1%	3.8%
Coolamon Shire	0.3%	0.4%	0.0%	3.7%
Coonamble Shire	0.0%	0.0%	0.0%	3.7%
Cootamundra-Gundagai Regional	0.0%	0.3%	0.0%	3.7%
Cowra Shire	0.4%	0.3%	0.2%	3.9%
Cumberland City	0.0%	0.0%	0.0%	3.7%
Dubbo Regional	0.3%	1.1%	0.0%	3.7%
Dungog Shire	1.2%	0.5%	0.7%	4.4%
Edward River	0.8%	0.1%	0.7%	4.4%
Eurobodalla Shire	1.0%	0.4%	0.6%	4.3%
Fairfield City	0.0%	0.5%	0.0%	3.7%
Federation	1.1%	0.4%	0.6%	4.3%
Forbes Shire	0.1%	0.1%	0.1%	3.8%
Georges River	0.0%	0.4%	0.0%	3.7%
Gilgandra Shire	0.0%	0.3%	0.0%	3.7%
Glen Innes Severn	0.0%	0.0%	0.0%	3.7%
Goulburn Mulwaree	0.8%	1.5%	0.0%	3.7%
Greater Hume Shire	1.6%	0.6%	1.0%	4.7%
Griffith City	0.1%	0.4%	0.0%	3.7%
Gunnedah Shire	0.2%	0.1%	0.1%	3.8%
Gwydir Shire	0.5%	0.1%	0.4%	4.1%
Hawkesbury City	0.4%	0.4%	0.0%	3.7%
Hay Shire	0.0%	0.5%	0.0%	3.7%
Hilltops	0.0%	0.0%	0.0%	3.7%
Hornsby Shire	0.0%	0.2%	0.0%	3.7%
Hunters Hill	0.0%	0.0%	0.0%	3.7%
Inner West	0.0%	0.0%	0.0%	3.7%
Inverell Shire	0.0%	0.2%	0.0%	3.7%
Junee Shire	0.9%	0.8%	0.1%	3.8%
Kempsey Shire	0.6%	1.0%	0.0%	3.7%
Kiama Municipal	1.4%	0.0%	1.4%	5.1%
Ku-ring-gai	0.0%	0.4%	0.0%	3.7%
Kyogle	0.6%	0.2%	0.4%	4.1%
Lachlan Shire	0.0%	0.0%	0.0%	3.7%
Lake Macquarie City	1.1%	1.3%	0.0%	3.7%

Council	Change in population	Supplementary valuations percentage	Population factor	Rate Peg (including population factor)
Lane Cove	0.0%	0.1%	0.0%	3.7%
Leeton Shire	0.0%	0.0%	0.0%	3.7%
Lismore City	0.3%	0.5%	0.0%	3.7%
Lithgow City	0.2%	0.2%	0.0%	3.7%
Liverpool City	1.6%	1.2%	0.4%	4.1%
Liverpool Plains Shire	0.0%	0.0%	0.0%	3.7%
Lockhart Shire	0.0%	0.4%	0.0%	3.7%
Maitland City	3.5%	1.3%	2.2%	5.9%
Mid-Coast	0.8%	0.6%	0.2%	3.9%
Mid-Western Regional	0.8%	0.4%	0.3%	4.0%
Moree Plains Shire	0.0%	0.1%	0.0%	3.7%
Mosman	0.0%	0.1%	0.0%	3.7%
Murray River	2.0%	1.6%	0.4%	4.1%
Murrumbidgee	0.0%	0.7%	0.0%	3.7%
Muswellbrook Shire	0.0%	0.2%	0.0%	3.7%
Nambucca Valley	0.2%	0.9%	0.0%	3.7%
Narrabri Shire	0.0%	0.1%	0.0%	3.7%
Narrandera Shire	0.0%	0.0%	0.0%	3.7%
Narromine Shire	0.0%	0.1%	0.0%	3.7%
Newcastle City	0.9%	0.9%	0.0%	3.7%
North Sydney	0.0%	0.7%	0.0%	3.7%
Northern Beaches	0.0%	0.3%	0.0%	3.7%
Oberon	0.1%	0.4%	0.0%	3.7%
Orange City	0.7%	0.9%	0.0%	3.7%
Parkes Shire	0.0%	0.0%	0.0%	3.7%
Penrith City	1.3%	3.6%	0.0%	3.7%
Port Macquarie-Hastings	1.9%	0.9%	1.0%	4.7%
Port Stephens	1.6%	0.9%	0.7%	4.4%
Queanbeyan-Palerang Regional	2.0%	1.1%	0.9%	4.6%
Randwick City	0.0%	0.5%	0.0%	3.7%
Richmond Valley	0.3%	0.4%	0.0%	3.7%
Shellharbour City	2.3%	2.4%	0.0%	3.7%
Shoalhaven City	1.6%	0.7%	0.9%	4.6%
Singleton	0.8%	0.6%	0.2%	3.9%
Snowy Monaro Regional	1.0%	0.7%	0.3%	4.0%

Council	Change in population	Supplementary valuations percentage	Population factor	Rate Peg (including population factor)
Snowy Valleys	0.0%	0.4%	0.0%	3.7%
Strathfield	0.0%	0.2%	0.0%	3.7%
Sutherland Shire	0.8%	11%	0.0%	3.7%
Tamworth Regional	0.4%	0.8%	0.0%	3.7%
Temora Shire	0.0%	0.5%	0.0%	3.7%
Tenterfield Shire	0.5%	0.0%	0.5%	4.2%
The Hills Shire	2.6%	2.1%	0.5%	4.2%
Tweed Shire	1.1%	0.8%	0.3%	4.0%
Upper Hunter Shire	0.0%	0.1%	0.0%	3.7%
Upper Lachlan Shire	1.8%	2.3%	0.0%	3.7%
Uralla Shire	0.0%	0.0%	0.0%	3.7%
Wagga Wagga City	1.0%	0.8%	0.1%	3.8%
Walcha	0.0%	0.0%	0.0%	3.7%
Walgett Shire	0.0%	0.1%	0.0%	3.7%
Warren Shire	0.0%	0.1%	0.0%	3.7%
Warrumbungle Shire	0.0%	0.0%	0.0%	3.7%
Waverley	0.0%	0.4%	0.0%	3.7%
Weddin Shire	0.0%	0.1%	0.0%	3.7%
Wentworth Shire	0.7%	12%	0.0%	3.7%
Willoughby City	0.0%	0.2%	0.0%	3.7%
Wingecarribee Shire	1.1%	0.7%	0.4%	4.1%
Wollondilly Shire	1.4%	2.0%	0.0%	3.7%
Wollongong City	0.4%	0.7%	0.0%	3.7%
Woollahra Municipal	0.0%	0.2%	0.0%	3.7%
Yass Valley	1.7%	1.1%	0.5%	4.2%

Note: Councils with a population factor greater than zero are shown in blue bold font.

Note: Figures may not add due to rounding. Percentage changes are calculated from unrounded numbers.

SECTION 1

FORECAST ASSUMPTIONS AND INDEXING

				2023/24 OBUD	2023/24 Revised Budget							2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31	2031/32
State Library Contribution Rate				50%	50%							0%	50%	50%	50%	50%	50%	50%	50%	50%	50%
State Library Per Capita Rate					\$2.85							\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85
State Library Adjustment - Base	CVC	CVC	Bank 1 (POP based ABS 3218.0 March)		\$14,430							\$14,719	\$15,013	\$15,313	\$15,619	\$15,932	\$16,251	\$16,576	\$16,907	\$17,245	\$17,590
State Library Adjustment - Base	BSC	BSC	Bank 4 (POP based ABS 3218.0 March)		\$10,520							\$10,730	\$10,945	\$11,164	\$11,387	\$11,615	\$11,847	\$12,084	\$12,326	\$12,572	\$12,824
State Library Adjustment - Additional Amount					\$0							\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000	\$50,000
Rate peg		BSC = 4.5% CVC = 5.4%	Controlled by IPART									2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%
Rate peg + x		2.0%			2.0%							-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%	-0.50%
Contributing Council Rate increase		2.0%			2.0%							2.00%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Minimum Contribution Rate Increase % pa		2%			2.0%							2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Contributing Council Rate Per Capital				\$	20.84	\$20.84						\$21.26	\$21.68	\$22.12	\$22.56	\$23.01	\$23.47	\$23.94	\$24.42	\$24.91	\$25.40
Interest on Investments					1.0%							1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%
Wages					2.0%							2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Superannuation Contribution Guarantee					10.0%							10.5%	11.0%	11.5%	12.0%	12.0%	12.0%	12.0%	12.0%	12.0%	12.0%
Workers Compensation					2.6%							2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%	2.6%
Target Stock Number		132,000	To be increased by 12000 over the next four years (related to Yamba)																		
Target Replacement Number		13,200	To be increased by 15400 over the next four years (related to Yamba)																		
Rate of expenditure growth		2.00%																			
Rate of book price growth		2.00%																			
Population increase		0.85%	Provided by Forecast.Id	CVC		54180										53110					55523
CVC Contribution to Regional Librarians Wages & Oncosts						20%						20%	20%	20%	20%	20%	20%	20%	20%	20%	20%
Regional Librarian Wages & Overheads		\$137,139	update these			\$137,139						\$139,882	\$142,679	\$145,533	\$148,443	\$151,412	\$154,441	\$157,529	\$160,680	\$163,894	\$167,171

SECTION 2

CONTRIBUTION CALCULATIONS																					
						2023/24 OBUD	2023/24 Revised Budget					2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31	2031/32
						2023	2023					2023	2024	2025	2026	2027	2028	2029	2030	2031	2032
Estimated Population			ABS 3218.0 March																		
				CVC		54580	54580					55044	55512	55984	56460	56939	57423	57912	58404	58900	59401
				BSC		13219	13219					13331	13445	13559	13674	13790	13908	14026	14145	14265	14387
				TOTAL		67,799	67,799					68,375	68,956	69,543	70,134	70,730	71,331	71,937	72,549	73,166	73,787
Council Per Capita Contribution																					
			(pop * per Capita Rate)	CVC		-\$ 1,137,447.20	(\$1,137,447)					(\$1,170,058)	(\$1,203,603)	(\$1,238,111)	(\$1,273,607)	(\$1,310,122)	(\$1,347,683)	(\$1,386,321)	(\$1,426,067)	(\$1,466,952)	(\$1,509,010)
			(pop * per Capita Rate)	BSC		-\$ 275,483.96	(\$275,484)					(\$283,382)	(\$291,507)	(\$299,864)	(\$308,461)	(\$317,305)	(\$326,402)	(\$335,760)	(\$345,386)	(\$355,288)	(\$365,474)
				TOTAL		-\$ 1,412,931.16	(\$1,412,931)					(\$1,453,440)	(\$1,495,110)	(\$1,537,975)	(\$1,582,069)	(\$1,627,426)	(\$1,674,085)	(\$1,722,081)	(\$1,771,453)	(\$1,822,240)	(\$1,874,484)
Contribution to Regional Librarian				CVC @ 20%		-\$ 39,112.00	(\$39,112)					(\$27,976)	(\$28,536)	(\$29,107)	(\$29,689)	(\$30,282)	(\$30,888)	(\$31,506)	(\$32,136)	(\$32,779)	(\$33,434)
STATE LIBRARY \$2.85 PER CAPITA RATE subsidy - Transferred to CRL				CVC		-\$ 77,776.50	(\$77,777)					\$0	(\$79,104)	(\$79,777)	(\$80,455)	(\$81,139)	(\$81,828)	(\$82,524)	(\$83,225)	(\$83,933)	(\$84,646)
				BSC		-\$ 18,837.08	(\$18,837)					\$0	(\$19,159)	(\$19,322)	(\$19,486)	(\$19,651)	(\$19,818)	(\$19,987)	(\$20,157)	(\$20,328)	(\$20,501)
DISABILITY & GEOGRAPHIC ADJUSTMENT subsidy - Transferred to CRL				CVC		-\$ 32,215.00	(\$7,215)					\$0	(\$32,506)	(\$32,657)	(\$32,810)	(\$32,966)	(\$33,125)	(\$33,288)	(\$33,454)	(\$33,623)	(\$33,795)
				BSC		-\$ 30,260.00	(\$5,260)					\$0	(\$30,473)	(\$30,582)	(\$30,694)	(\$30,807)	(\$30,924)	(\$31,042)	(\$31,163)	(\$31,286)	(\$31,412)
TOTAL STATE LIBRARY FUNDING						-\$ 159,088.58	(\$109,089)					\$0	(\$161,242)	(\$162,337)	(\$163,444)	(\$164,563)	(\$165,696)	(\$166,841)	(\$167,999)	(\$169,170)	(\$170,354)

SECTION 3

CLARENCE REGIONAL LIBRARY (CRL) 10 YEAR FORECASTS

CRL Income	CVC Account Number	Allocations Included	Description		2022/23 CIA YTD Actuals	2023/24 OBUD	2023/24 Revised Budget	2023/24 CIA YTD Actuals	2023/24 - YTD Actuals - Adjusted	Budget Commentary	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31	2031/32
							Budget													
Contributions					(\$199,124)	(\$1,359,993)	(\$1,561,132)				(\$1,481,416)	(\$1,684,888)	(\$1,729,418)	(\$1,775,201)	(\$1,872,731)	(\$1,921,411)	(\$1,971,456)	(\$2,022,907)	(\$2,075,803)	(\$2,130,185)
Other Revenue					(\$8,411)		(\$2,239)				(\$2,284)	(\$2,329)	(\$2,376)	(\$2,424)	(\$2,472)	(\$2,521)	(\$2,572)	(\$2,623)	(\$2,676)	(\$2,729)
			TOTAL OPERATING INCOME			(\$1,362,232)	(\$1,563,371)				(\$1,483,700)	(\$1,687,217)	(\$1,731,794)	(\$1,777,625)	(\$1,875,203)	(\$1,923,932)	(\$1,974,028)	(\$2,025,530)	(\$2,078,479)	(\$2,132,914)

CRL EXPENSES																							
50 - Salaries, Wages & Oncosts					\$553,556	\$726,341	\$744,034							\$759,545	\$781,425	\$804,874	\$830,134	\$856,987	\$885,597	\$916,143	\$948,829	\$983,879	\$1,021,547
51 - Other Employee Costs					\$4,514	\$624	\$12,181							\$15,125	\$12,727	\$12,982	\$15,995	\$13,561	\$13,832	\$16,863	\$14,446	\$14,735	\$15,030
53 - Materials					\$6,707	\$12,300	\$12,300							\$12,546	\$12,797	\$13,053	\$13,314	\$13,580	\$13,852	\$14,129	\$14,411	\$14,700	\$14,994
54 - Contractors & Consultancies					\$72,049	\$102,817	\$100,500							\$102,510	\$129,560	\$106,651	\$108,784	\$110,960	\$141,179	\$115,443	\$117,752	\$120,107	\$122,509
57 - Insurance Expenses					\$0	\$2,811	\$2,811							\$2,867	\$2,925	\$2,983	\$3,043	\$3,104	\$3,166	\$3,229	\$3,294	\$3,359	\$3,427
59 - Administration Expenses					\$20,798	\$15,548	\$41,168							\$41,991	\$42,831	\$43,688	\$44,562	\$45,453	\$46,362	\$47,289	\$48,235	\$49,200	\$50,184
60 - Operating Expenses																							
					\$110,542	\$138,172	\$141,062							\$143,899	\$146,777	\$149,713	\$152,707	\$155,761	\$158,876	\$162,054	\$165,295	\$168,601	\$171,973
61 - Subscriptions & Memberships					\$110,290	\$127,430	\$142,389							\$145,237	\$148,142	\$151,104	\$154,126	\$157,209	\$160,353	\$163,560	\$166,831	\$170,168	\$173,571
62 - Internal Expenses					\$139,146	\$132,935	\$134,335							\$137,022	\$139,762	\$142,557	\$145,409	\$148,317	\$151,283	\$154,309	\$157,395	\$160,543	\$163,754
					TOTAL OPERATING EXPENDITURE		\$1,231,961	\$1,270,759	\$1,330,780					\$1,360,742	\$1,416,945	\$1,427,605	\$1,468,074	\$1,504,932	\$1,574,500	\$1,593,019	\$1,636,488	\$1,685,292	\$1,736,988

your library - your place
your core branding



your library logo - contents

your library - your place



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your library brand voice
your core branding



your library brand voice

what is a brand



A brand embodies the emotional relationship you are striving to achieve with your library customers.

Strong brands generate opinions, emotions, and sometimes physical responses. Why? Because they have a carefully developed brand personality that connects with customers. And this is good; it's what you are seeking.

Your brand is the blueprint for designing your library customer experience, it also flavours all conversation about you.

Your brand (and the value set it stands for) determines the position and strength of your entire marketing framework. As your marketing cornerstone it must be level and solid. In other words your brand must be the truth and it must be about you. And yours definitely is.

Branding creates benefits. Externally, you establish an identity that resonates with customers. That's important because now we understand that people don't buy products logically, they buy with their emotions. It's all about how you make people feel. And this is true of libraries.

Within the library team your brand serves as an internal compass of focus.

If you clearly brand your library business, then it stands to reason that you have an understanding of what you are about. You have a self-awareness that dictates your actions. All decisions, not just marketing, are made in alignment with the brand. Over time you will be able to use your brand to build a stronger business identity for libraries.

"A product is something made in a factory; a brand is something that is bought by the customer. A product can be copied by a competitor; but a brand is unique. A product can be quickly out-dated; a successful brand is timeless". STEPHEN KING

your library brand voice

our brand story



We say yeah, yep and yes these days. It's all part of our brand personality. That's right our brand has a personality!

We describe it as 'conversational relaxed' but with a level of correctness. And this is all good.

Simple, quirky and intelligent are the brand foundation stones. We will think of these words often and first when marketing the libraries here.

Our vibe is energetic, playful and calming – we are so many different things to our target markets and this is what sets us apart. We understand that having a vibe doesn't necessarily mean volume. It's more about the messages and mood, the way we make people feel, that's what counts.

We stand for all of the people in our community, for old and new, learning and belonging – these are our brand values. They are important because our community told us so.

Striving to thread our brand personality, vibe and values through all of our marketing, promotions, media, public relations and across our operations is what we do every day, in every way.

It's a little bit of a change, this is why we have all been involved, we have listened, learnt and questioned. We have practiced and will perfect this new way, where our customers come first.

As a team, and as individuals we are working together now to deliver on the brand promise. We know that our ultimate marketing goal of greater library participation is within our reach. We are inspired to move forward, and excited about the journey we are on. Yeah this whole yep thing is going to be great.

In three years from now people in cafes will be talking about the libraries, imagine that. A young man joins in a conversation and says "yeah, my mum works there – it's cool".

your library – your place.

"People will forget what you did, they will forget what you said, but they will never forget the way you made them feel". MAYA ANGELOU

your library brand voice

logo design



The logo is the essence of our brand and creates for audiences an immediate association with our libraries, the collection and its diversity.

Whilst the brand includes but is not limited to a logo, we identified that the logo would be a symbol of what the Clarence Regional libraries stand for and exciting enough to trigger an emotional response from current non-users.

'...we want non-users to understand that they are missing out on something great.'

The libraries logo has two key elements:

positioning statement

The tagline 'your library – your place' was created to encourage community ownership and strengthen the welcoming nature of our brand personality.

visual image

The 'smarties' in varying circle sizes, developed from a 6 colour palette representing:

- our community/customers and our diversity of product that can be embraced by all and each of our target audiences
- a welcoming and encouraging connection with the whole community (achieved through the colour palette and relaxed lower case typeface)

Our logo has been developed to engage the community and represent our brand direction of simple, quirky and intelligent.

When asked to 'pitch' the new logo design a brand team member very eloquently described the intent.

"This design captures the fun, vibrancy and strength of our library brand. The use of colour is inclusive and welcoming. It is fun! The font is clear and bold. The colours are diverse and strong. It will be identifiable, lasting and appeal to a range of people."

your library–your place
CLARENCE REGIONAL LIBRARY



your library colours
your core branding



red

#E52F2E

CMYK: 0 92 82 0

RGB: 230 46 46

PMS1795

orange

#F39223

CMYK: 0 50 90 0

RGB: 243 146 35

PMS715

yellow

#FFCC05

CMYK: 0 24 94 0

RGB: 255 203 0

PMS7548

your library colours

they are a primary element

They can be used as is or can be tinted at either 33% or 66% as long as they feature as the main colours used in the work.

green

#C8CC2D

CMYK: 30 3 100 0

RGB: 201 205 0

PMS382

teal

#00B9BF

CMYK: 77 0 29 0

RGB: 91 183 189

PMS7466

charcoal

#4d4d4f

CMYK: 7 100 4 1

RGB: 103 44 139

PMS2612

your library colours

charcoal or white text

These colours work well with both white and charcoal text. Aim to use what ever creates the most contrast to aim readability.

your library fonts
your core branding



your library fonts

syntax or avenir

The library has 2 font family's. The first is Syntax which is used for headings and subheading. The second is Avenir which is used in all other cases.

syntax roman

headings/subheadings

a b c d e f g h i j k l m
n o p q r s t u v w x y z

avenir light

body of text

a b c d e f g h i j k l m n
o p q r s t u v w x y z

avenir book

body of text

a b c d e f g h i j k l m
n o p q r s t u v w x y z

avenir heavy

body of text

a b c d e f g h i j k l m
n o p q r s t u v w x y z

font specs.

capitalisation

headings using syntax

All headings are in lower case to encourage connection with the whole community. Capitalisation can be used if it aids the clarity or for proper-nouns, although lower case is always preferred. The body of text should be in sentence case with correct grammar and spelling.

sizing and spacing

clear to read

Body font size should be around 12pt when possible. The size of font used should allow clarity and ease of readability. Accessibility should be considered when ever possible.

other font use

partnerships and call to action

Other font can be used in conjunction with our regular 2 but keep it to 1 or 2. This can be used mainly to create additional calls to action and add fun. This could also be used to help merge our branding with a partnered brand.

weight and hyphenation

bold, italics, and hyphenation

Font hyphenation should be avoided. It should only be used when space is at a premium. Bold fonts are to be used mainly in the body of the document and not by adjusting the stroke around non-bold font cases. Italics should also be used mainly in the body of the text.

colour use

bold and clear

Colour can be throughout the document. To aid readability keep contrast high. Light text on dark colour, dark text on light. Accessibility should be considered when ever possible.

your library logo
your core branding



your library logo - variants

pick the best fit

There are 3 versions of the library logo, with one for each council and one central one. Also each version has a black and a white variant.



your library logo - spacing

give it some air!

When presenting your logo there should always be room around it so that it can breathe. This should be a border of at least the 'x' height (the size of the text e.g. the 'y' shown here).



your library logo - partnerships

what to do when there are two.

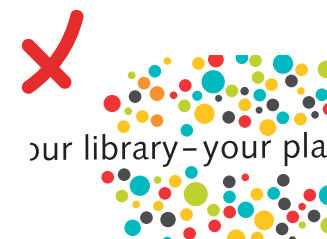
When paired with a partnering logo they should be displayed with the same 'x' height (the size of the font) and additional breathing room between. They should also be centered.



respect your library logo

it's sensitive okay!!

When you are using the logo please watch out that you don't change the logos colours or orientation. The logo should not be squished or cropped out and the background and logo colours should contrast each other. Please don't make your logo cry, or you will be on our hit list!



your library logo - text

text based elements

There are times when having text based branding can be useful. It can help simplify a design and is useful when the scale on the work is smaller. It is best you use with other brand elements. To help make it feel undeniably 'library'.

at your library

your library
your place

CLARENCE REGIONAL LIBRARY

your library – your place

CLARENCE REGIONAL LIBRARY

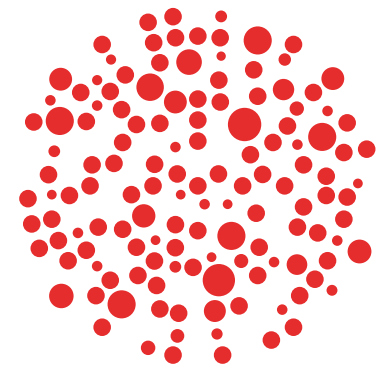
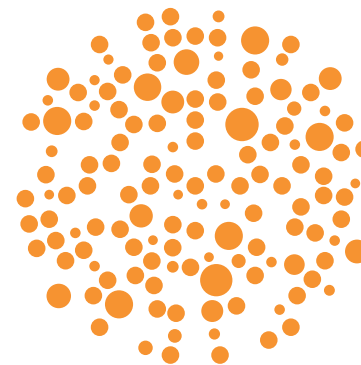
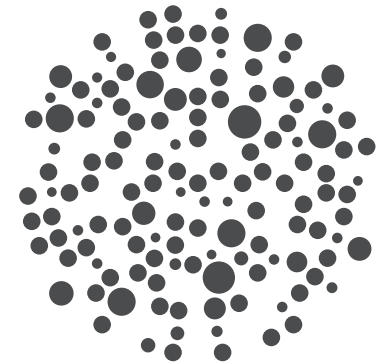
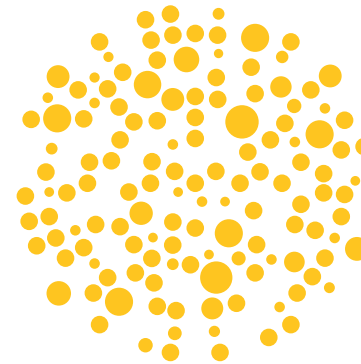
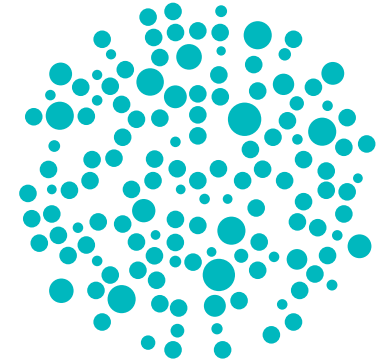
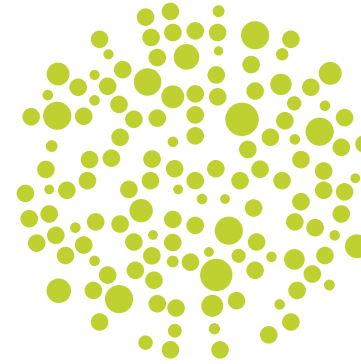
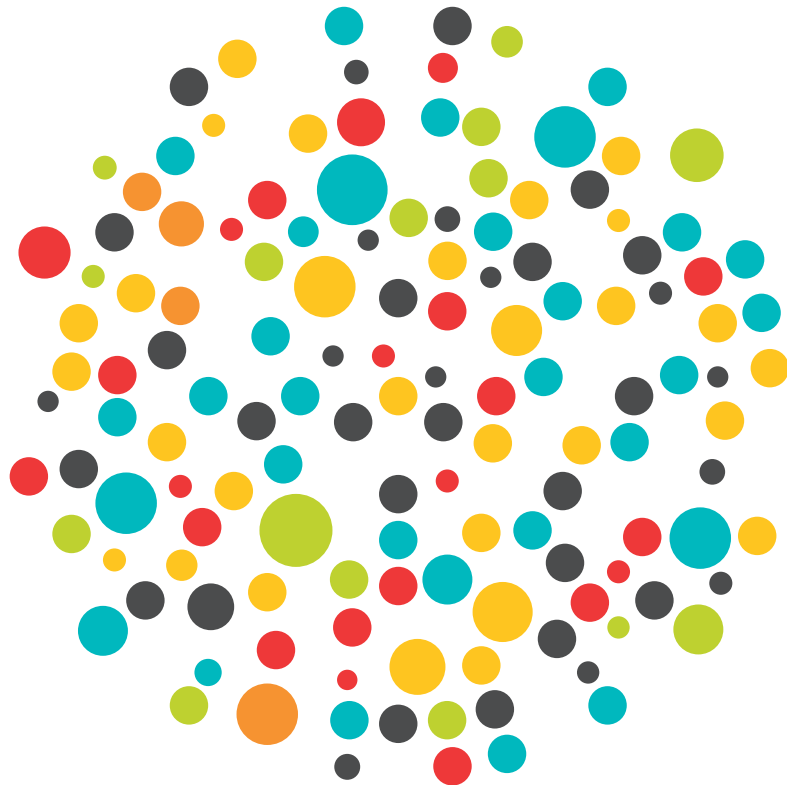
your library design elements
your additional branding



the smarties

lots of dots

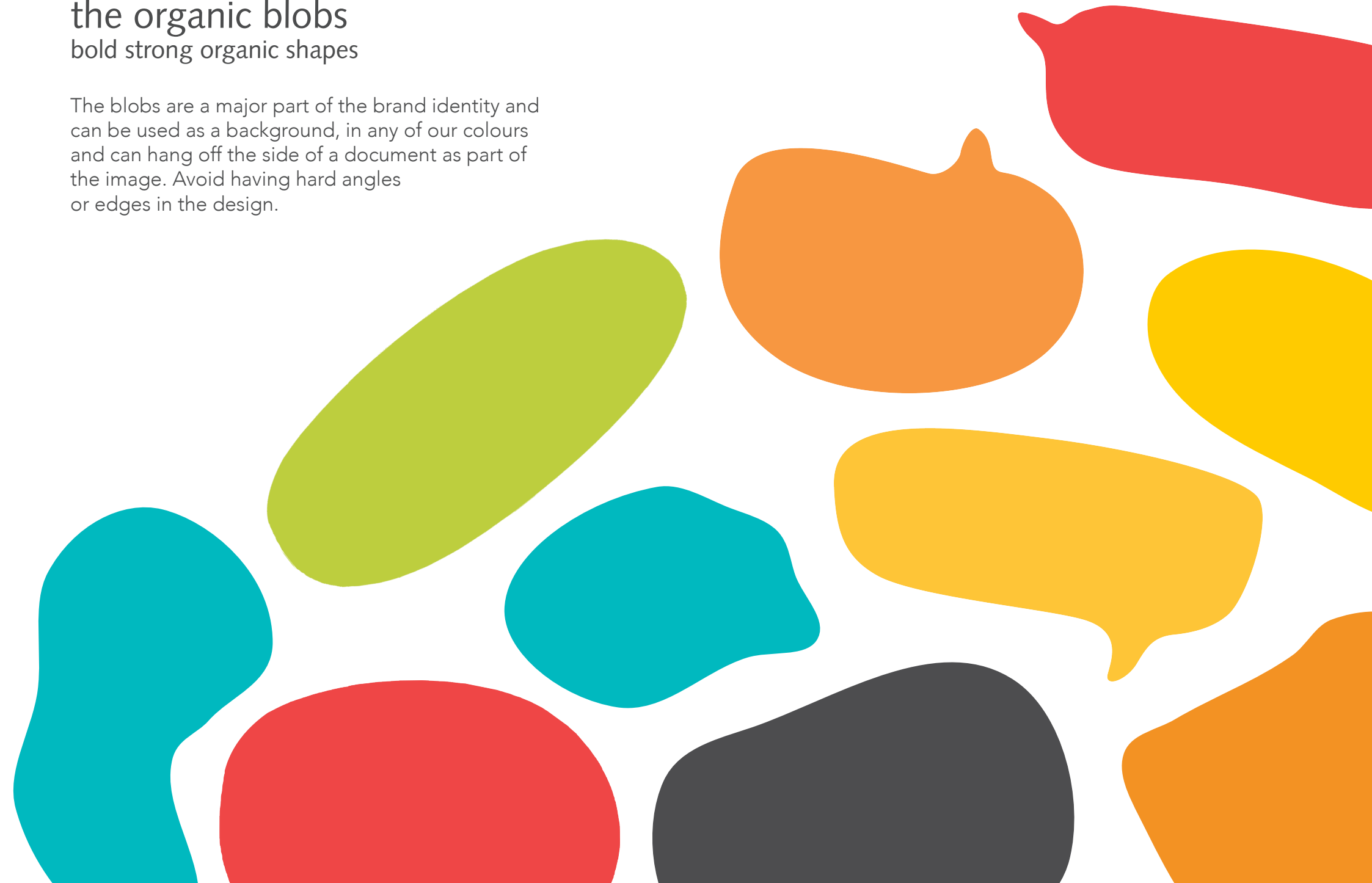
The smarties are a major part of the brand identity and can be used as a background, in any of our colours, in black and white and can hang of the side of a document as part of the image.



the organic blobs

bold strong organic shapes

The blobs are a major part of the brand identity and can be used as a background, in any of our colours and can hang off the side of a document as part of the image. Avoid having hard angles or edges in the design.



your library icons - programs promoting programs

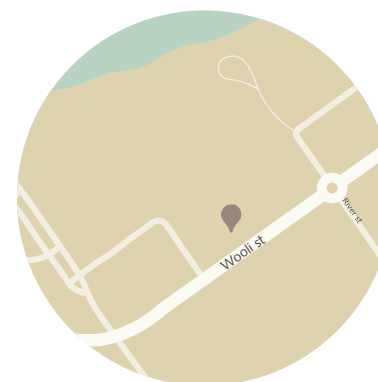
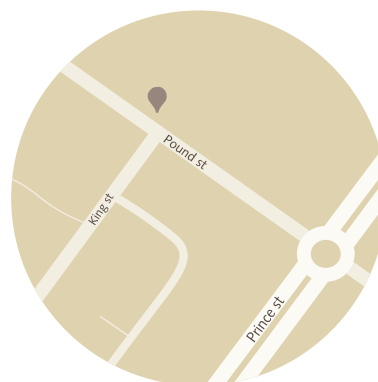
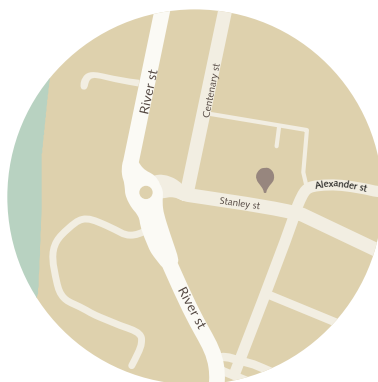
There are a suite of programs that have their own additional icons. These icons use the library branding as well as the addition of their icons to help unify the branded collateral that is used with each program.



your maps

finding your libraries

The physical location of your library is one of the most important pieces of information for the community, so using a map to help them visualise the location is useful.



your footer

ground your work

Your footer should provide the basic contact details for the community to find out more information. It should include the library location or either 'library events' or 'regional library' if there is more than one location involved as well as the respective contact details for that location. The website should stay the same for all footers.

[Library location] | [contact email] | www.crl.nsw.gov.au | [phone contact]

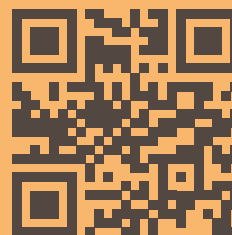
qr codes

finding out more

QR codes are ideal to include on print media for any bookable events or when the topic has information that can not be included on the collateral such as an article, a survey, or a video.

They can be generated within inDesign, the recommended size should be 3x3cm and the colours used should contrast each other. Always check a QR code works before sending out any work.

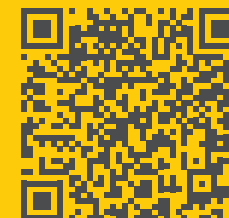
the video



Visit Clarence Regional Libraries website,
for more information about our
resources, services and facilities.

Phone: (02) 6641 0111

more info



scan the qrcode below or head to
<https://www.surveymonkey.com/r/CRLIBRARY>



read more



book now



your library examples
your core branding



posters

the basic structure

When creating a poster refer to this style guide and make sure to include, a heading, a footer, a description, associated logos, a mix of text and images and QR codes with a call to action when necessary.

For current examples that have been created with this guide contact the Digital Engagement officer.

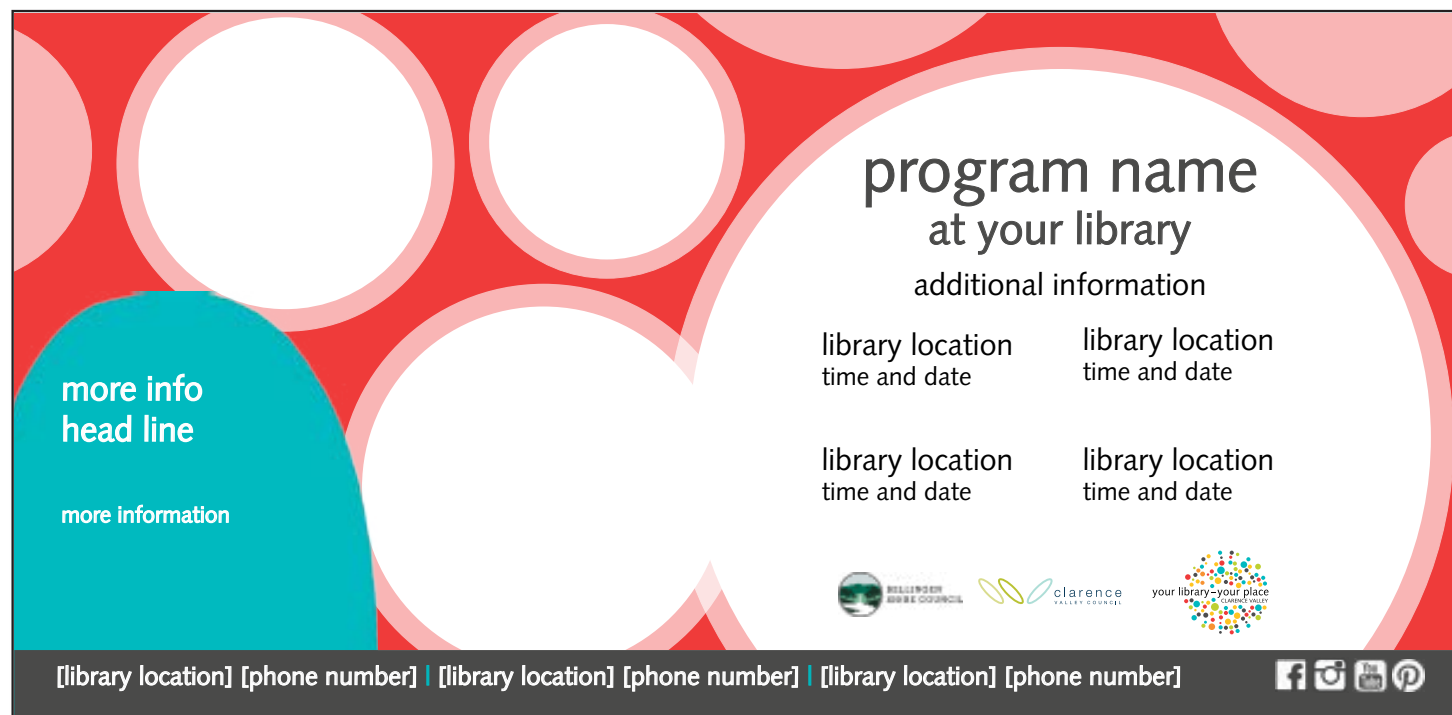


dls

the basic structure

When creating a DL refer to this style guide and make sure to include, a heading, a footer, a description, associated logos, a mix of text and images and QR codes with a call to action when necessary.

For current examples that have been created with this guide contact the Digital Engagement officer.



report cover

the basic structure

When creating a report cover refer to this style guide and make sure to include, a heading, a footer, associated logos, and should use one main brand colour and the smarties.

For current examples that have been created with this guide contact the Digital Engagement officer.



Clarence Regional Library

membership brochure

your place to
discover, connect
& be inspired



BELLINGEN
SHIRE COUNCIL



your library - your place
CLARENCE REGIONAL LIBRARY



clarence
VALLEY COUNCIL



welcome

Clarence Regional Library has libraries in Bellingen, Dorrigo, Grafton, Iluka, Maclean, Urunga, and Yamba plus a mobile library operating out of grafton library.

Our vision

To be a recognised and valued provider of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and the world.

A Regional library service that:

- Facilitates and provides targeted and relevant educational opportunities
- Helps connect the community with the past, the present and the future
- Is committed to the free flow of information and ideas to inform, inspire and feed the communities' imaginations
- Is a trusted and valued source of information
- Is considered an investment in the well-being and success of the community – not a cost.

membership

Becoming a member

Membership of the library service is free to all residents of the Bellingen Shire and Clarence Valley councils. You can join at any location of the library by presenting proof of your name and current address. There is no minimum age for joining, but those under the age of 15 years require a signature and identification from their parent or guardian.

How do I become a member?

Join up online at www.crl.nsw.gov.au or on the library app

- To borrow, show proof of address/age
- Under 15 yrs require parent's permission

Or complete a membership form at any Clarence Valley or Bellingen Shire library.



collections

Your library provides a wide range of material, in a variety of formats, for members of all ages.

Collections include, but are not limited to:

- Fiction and Non-Fiction Books for adults, young adults and children
- Dvds
- Magazines & Newspapers
- Audio Books
- Large Print Books
- Literacy and reading development resources
- Heritage collection and Local Studies
- Aboriginal collection
- Online Library Including:
 - eBooks & eAudiobooks
 - eMagazines & eFilm
 - eResources & Training Databases
- HSC collection
- Dyslexic collection

borrowing

How many items can I borrow?

- Up to 30 items per card
- Reciprocal and temporary members have a limit of 6 items

How long can I have the items?

- 4 weeks unless heavily reserved

Can I renew my loans?

Items that aren't reserved are automatically renewed twice or you can;

- Downloading the library app
- Logging in at www.crl.nsw.gov.au
- Phoning your library
- Visiting your library

What happens if I return items after the due date?

Overdue fees no longer apply at your library, however please contact your library if you are unable to return your loans on time. A Returns chute is provided for returns outside library hours.

What happens if I lose or damage an item?

- You (or your parent/guardian) are responsible for the care of items borrowed on your library card.
- Lost or damaged items will stay on your library card until they are paid for or returned (replacement cost + \$6.00 Processing fee, per item).
- If your card has excess of \$10 in charges, library privileges will be on hold



services and facilities

Your library offers a wide range of services and facilities. Visit our Libraries or phone and talk to our friendly staff.

These include:

- Programs for young people
- Computer, WiFi and print services
- Information services & research assistance
- Volunteer program
- Self-service kiosks
- After-hours return chutes
- Community display space
- Home library service
- Heritage Resources

Online Services

Members can manage their library membership via our online catalogue. To access this service, you will need your library card and PIN.

Via our catalogue, you can:

- Join the library
- Update contact details
- Renew and reserve items
- Access eCollections & eResources
- Suggest an item for purchase

Via our website, you can also:

- Use the Ask The Library online form
- Find out what's on
- Find eSmart tips on Cybersafety
- Access a wealth of information about our resources and collections.



reservations & requests

Reservations

If you can't find the item you are looking for in your local library you can request it be sent from another library in the Clarence Regional Library network free of charge.

Inter-library loans

If the item is not held by Clarence Regional Library and a suggestion for purchase is not successful, request an interlibrary loan for a small admin fee.

Suggesting an item

If there is an item you think the library should have, suggest a purchase on our website, library app or to staff at the service desk.



computers & printing

Who can use computers?

The public access computers are free, but you must pay for your printing and copying.

Do I need to book a computer?

- Bookings maybe required, please contact your library for local booking requirements.
- You will need to bring your card with you to login to a computer.

Can you print at your library?

Printing at all libraries in black and white and colour is available for a charge.

local studies collection

Local Studies

The local studies collection includes a range of local history, books, Bundjalung, Gumbaynggirr and Yaegl Nations' stories and resources in language, local reporting, and historic environment, ecological and industry reporting documentation.

Oral History

The oral history collection is accessible in the Grafton library or on Amplify.

Mackey Archive

The Mackey Archive is a collection of local studies and genealogy of the Clarence collected by Nola Mackey over 50 years. The collection includes local history, maps, microfilm, and genealogy titles.



eLibrary

Why are there so many options?

Multiple platforms provide a wide range of choice and access to the latest bestsellers and independently published titles in eAudio and eBook.

borrowbox

- Access to eAudio and eBooks with some simultaneous loaning

Libby

- Access to eAudio and eBooks and eMagazines with some simultaneous loaning.
- A crime room and a romance room with a large range of titles

Indyreads

- the independent option with access to eAudio and eBooks

beamafilm

- Streams independent and art house films and documentaries.
- Includes a large range of brilliant australian content.

uLibrary

- Access to eAudio and eBooks with simultaneous loaning



eResources

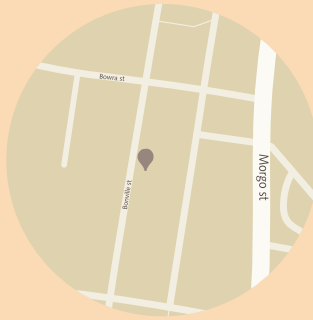
We have a wide range of eResources including:

- Help with Homework and Research
- Online Encyclopaedia
- Car Manuals
- Stories for Kids
- Computer Help
- Family History
- Learn a Language

You can also use your Clarence Regional Library card to access the state library's eResources.



yamba library
6646 2811
45 Wool St



urunga library
6655 6444
32 Bonville St



iluka library
6646 6542
Cnr Duke & Micalo St



bellingen library
6655 1744
29-31 Hyde St



maclean library
6645 3611
7 Stanley St



graffton library
6641 0100
126-144 Pound St



dorrigo library
6657 2234
6 Pine St



Visit Clarence Regional Libraries website,
for more information about our
resources, services and facilities.

Phone: (02) 6641 0111

Security feature included in this cheque is a microprinted signature line: the absence of which could indicate a fraudulent cheque.



Cuscal Limited
1 Margaret Street, Sydney NSW

Pay Clarence Valley Council or Bearer
The Sum of One thousand dollars

ROTARY CLUB OF MACLEAN INC
ABN 51 130 192 239
CHARITY

For and on behalf of bcu, a division of Police & Nurses Limited ABN 69 087 651 876, AFSL 240701, Australian Credit Licence 240701

Date 12 / 06 / 2023

\$ 1,000.00

[Signature]



**IMAGINE
ROTARY**

⑈ 6 7 4 8 5 5 ⑈ 8 0 6 ⑈ 0 1 5 ⑈ 3 2 8 5 8 ⑈ 8 5 6 3 ⑈

Subject: Maclean Rotary Club Donation

13th June 2023

Ms Kathryn Breward
Regional Librarian
Clarence Valley Library
Grafton NSW 2460

Dear Ms Breward,

At the end of year financial deliberations the Board of Maclean Rotary Club recently decided to make a donation to the Clarence Valley Library. Enclosed is a cheque for \$1,000.

The club continues to admire the work of the Library in promoting literacy and the value of books in the Clarence Valley Community. We trust this small donation will assist you to continue the fine work you do in the Valley.

Again congratulations on the continued commitment and the fine traditions that the Library has built up over the years. The Clarence Valley Community is fortunate to have the services that you continue to provide.

Our best wishes for the future.

Yours faithfully,

[Signature]

Glenn Brown
Secretary
Rotary Club of Maclean Inc.

DOC #	_____
DOC LOC	_____
G	15 JUN 2023
CLARENCE VALLEY COUNCIL	

Date (GMT)	Facebook Page	Facebook Post ID	Message Author	Type	Post Message
2023-04-02 07:44:52	Clarence Regional Library	576613617828023_892595611827311	Sue Day JP	Comment	Jane Burley Samuel Gardiner
2023-04-02 08:13:51	Clarence Regional Library	576613617828023_523404296664389	Mark Blair	Comment	Get in & check out killswitch!!
2023-04-03 08:24:49	Clarence Regional Library	594052059417512_24859713752663	Tara Tara	Comment	Love this!    
2023-04-03 09:24:06	Clarence Regional Library	m_9nKqJwCM0xrZJqDvkLqKyCC9D4c-f	David Burston	Private Message	(Private message with no text)
2023-04-03 09:24:59	Clarence Regional Library	m_wV4gk2TSijUUMA-KOQV4Wic9D4c-f	David Burston	Private Message	Local author Evans Head. Dave the deckie a shark in the net by MrChipz
2023-04-03 23:31:16	Clarence Regional Library	576613617828023_23737116547402	Ben Sheree Gray	Comment	Kill switch  
2023-04-05 06:07:10	Iluka Library	160223264714178_52881019944829	Iluka Library	Inbound Post	feel like watching a movie tomorrow afternoon @ Iluka Library? Join us for VFC, we'll be screening "Chocolat" after lunch
2023-04-05 09:32:51	Yamba Library	2468814856600914_2241919001562	Nardeen Compain Bennett Brossman	Comment	Paul Rheinberger
2023-04-05 10:10:50	Clarence Regional Library	594631416026243_17357451555557	Trish McGuire	Comment	Alanah
2023-04-06 08:51:28	Grafton Library	268733832152605_73599976136454	Jodie Hackett	Comment	Looks like so much fun , sorry we missed it  
2023-04-06 09:49:39	Yamba Library	2468814856600914_2180305688847	Steven Jenner	Comment	A great idea
2023-04-06 10:02:00	Grafton Library	268733832152605_16666231537665	Amanda McLennan	Comment	Aaron McLennan
2023-04-06 11:04:31	Grafton Library	m_POvi94IJioXe45ToOUBRvVB6xOWD	Tracy Jahnsen	Private Message	Hi I was wondering what the trading hours are over the Easter weekend
2023-04-07 05:31:30	Yamba Library	2468814856600914_2244090659129	Mark Bergan	Comment	I use to drink this as a kid. Passionfruit delight straight from the blue pool lol
2023-04-07 16:43:59	Yamba Library	2468814856600914_1496058164467	Rod Weinert	Comment	Mark Bergan Geez that escaped me completely. I forgot about Jock the Croc. We did down litres of that in the 70's.
2023-04-07 23:18:59	Yamba Library	2468814856600914_6661645419812	Mark Bergan	Comment	Rod Weinert yep we did.
2023-04-09 10:02:07	Grafton Library	m_1YbwpEu9EmzZfZ8fhLVmGxGQA5V	Lisa White	Private Message	Are you open Easter Monday? Xx
2023-04-09 10:26:05	Grafton Library	m_-njBjxcY1eKA76WE-FjXGRGQA5VsZ	Lisa White	Private Message	Thanks so much 
2023-04-10 05:00:29	Grafton Library	958156950947623_59862605230161	Clarence Valley Council	Inbound Post	Live 'n' Loud at the library is back, and the stage is set for our biggest year yet! Head down to the Grafton Library carpark and check out our all-ages music gig featuring local musos and bands.  Thursday, 20 April  5 - 9:30pm  Grafton Library Live 'n' Loud at the library is a drug and alcohol-free event that celebrates Youth Week with some fantastic local talent. There'll be food and drinks, stalls, music, activities and more entertainment.
2023-04-12 23:59:16	Bellingen Library	108159768182782_24610297113030	Bellingen Shire Council	Inbound Post	 Youth Week Competition curtesy of the Shire's Libraries. Open to 12- 24 year-olds. Entries close 6 of May. Win yourself a \$50 voucher  Bellingen Library Dorrigo Library Urunga Library
2023-04-12 23:59:16	Dorrigo Library	108159768182782_24610297113030	Bellingen Shire Council	Inbound Post	 Youth Week Competition curtesy of the Shire's Libraries. Open to 12- 24 year-olds. Entries close 6 of May. Win yourself a \$50 voucher  Bellingen Library Dorrigo Library Urunga Library
2023-04-12 23:59:16	Urunga Library	108159768182782_24610297113030	Bellingen Shire Council	Inbound Post	 Youth Week Competition curtesy of the Shire's Libraries. Open to 12- 24 year-olds. Entries close 6 of May. Win yourself a \$50 voucher  Bellingen Library Dorrigo Library Urunga Library

2023-04-14 00:00:03	Bellingen Library	108159768182782_24663656107694	Bellingen Shire Council	Inbound Post	are you in a book club and thinking "I can write better than that?!" 📖 Well that's what these ladies and book club friends have done! They have published 2 of their 3 novels under the pseudonym of Alice Campion and are coming to our libraries to talk about the experience! Bellingen Library May 1 5pm-630pm Dorrigo Library May 3 3pm-430pm You can book your place online at www.crl.nsw.gov.au or contact the Shire librarian on 02 6655 1744 Hope to see you there!
2023-04-14 00:00:03	Dorrigo Library	108159768182782_24663656107694	Bellingen Shire Council	Inbound Post	are you in a book club and thinking "I can write better than that?!" 📖 Well that's what these ladies and book club friends have done! They have published 2 of their 3 novels under the pseudonym of Alice Campion and are coming to our libraries to talk about the experience! Bellingen Library May 1 5pm-630pm Dorrigo Library May 3 3pm-430pm You can book your place online at www.crl.nsw.gov.au or contact the Shire librarian on 02 6655 1744 Hope to see you there!
2023-04-14 01:38:00	Maclean Library	598384845657258_12649579077486	Darcie Smith	Comment	Wow! Looks amazing 🙌
2023-04-14 06:38:17	Iluka Library	533528002309848_89991932107942	Aleatha Convery	Comment	Lovely , love it 📖💕
2023-04-14 06:56:28	Iluka Library	533528002309848_77048014110843	Leonie Lancaster	Comment	Awesome work, look great Tracey
2023-04-14 07:31:45	Iluka Library	533528002309848_16912314513341	Deborah Morrow	Comment	I'd love to come and tell Dreamtime stories
2023-04-14 13:48:00	Bellingen Library	522919906696314_91228535673406	Marilyn Kelly	Comment	The book of form and emptiness
2023-04-15 22:50:31	Iluka Library	533528002309848_33796804123061	Di Collins	Comment	Great job 👍
2023-04-17 00:15:53	Dorrigo Library	593851526112762_25417293370524	Caitlin Todd	Comment	Can I please book a spot for someone?
2023-04-17 01:58:51	Mobile Library - Clarence Regional Library	m_9D4bzWIXvxyScS09JiA1fzbIXkCogg	Julz Littlechild	Private Message	Hi I'm having trouble signing in for audio books, it doesn't recognise my ID no. ☹️61776977 to reset password,Thanks
2023-04-17 04:58:42	Mobile Library - Clarence Regional Library	m_c6DPIVXzsVuuLbpmFVxqB_zbIXkCo	Julz Littlechild	Private Message	Many thanks, I'll try soon. Xx
2023-04-17 07:30:18	Clarence Regional Library	250829095036980_53129235252482	Clarence Valley Youth	Inbound Post	Two sleeps until Youth Week starts!!!! We are so excited 🙌👍😊💕🙌 Clarence Valley Council Youth Week NSW Solid Mob - Tackling Indigenous Smoking PCYC Grafton Grafton Library Clarence Regional Library Rotary Club of Iluka Woombah Mudyala Aboriginal Corporation EPIC Assist Social Futures Bulgarr Ngaru Medical Aboriginal Corporation Grafton Midday Rotary headspace Grafton The New School of Arts Neighbourhood House Inc. South Grafton Clarence Valley Youth Hubs Changing Lanes Changing Lives Momentum Collective
2023-04-17 07:30:18	Grafton Library	250829095036980_53129235252482	Clarence Valley Youth	Inbound Post	Two sleeps until Youth Week starts!!!! We are so excited 🙌👍😊💕🙌 Clarence Valley Council Youth Week NSW Solid Mob - Tackling Indigenous Smoking PCYC Grafton Grafton Library Clarence Regional Library Rotary Club of Iluka Woombah Mudyala Aboriginal Corporation EPIC Assist Social Futures Bulgarr Ngaru Medical Aboriginal Corporation Grafton Midday Rotary headspace Grafton The New School of Arts Neighbourhood House Inc. South Grafton Clarence Valley Youth Hubs Changing Lanes Changing Lives Momentum Collective
2023-04-18 10:57:18	Maclean Library	342090469224853_60144243868483	Maclean Library	Inbound Post	Thanks Jacqui for hosting our Multi Media Illustration workshop today at Maclean Library. New skills learnt and lots of fun had 😊📖
2023-04-18 22:10:07	Maclean Library	921175064698242_24780363056787	Yamba Library	Inbound Post	📖✍️ future book illustrators fine tuned their skills at Yamba and Maclean Library this week . . . #clarenceregionallibrary #yambalibrary #macleanlibrary #nswpubliclibraries
2023-04-18 22:26:39	Grafton Library	m_IYHSktV9h2G70lxdW1-pzXH_Zlfs95	Jade Kavanagh	Private Message	Desperately need to book computer for 10am but can't work out how to do it. Have to print stuff for job interview
2023-04-19 07:45:16	Iluka Library	250829095036980_53234662241939	Clarence Valley Youth	Inbound Post	YOUTH WEEK - DAY 2 Tomorrow Thursday 20th April we have so much planned in our Libraries We kick off in Iluka with our Wearable Art Workshop from 10am and then at 5pm we will be rocking the Grafton Library undercover car park with 11 young performers in our line-up!!! Grafton Library Iluka Library Clarence Regional Library Clarence Valley Council Grafton Midday Rotary Jempire Events Youth Week NSW

2023-04-19 07:45:16	Clarence Regional Library	250829095036980_53234662241939	Clarence Valley Youth	Inbound Post	YOUTH WEEK - DAY 2 Tomorrow Thursday 20th April we have so much planned in our Libraries We kick off in Iluka with our Wearable Art Workshop from 10am and then at 5pm we will be rocking the Grafton Library undercover car park with 11 young performers in our line-up!!! Grafton Library Iluka Library Clarence Regional Library Clarence Valley Council Grafton Midday Rotary Jempire Events Youth Week NSW
2023-04-19 07:45:16	Grafton Library	250829095036980_53234662241939	Clarence Valley Youth	Inbound Post	YOUTH WEEK - DAY 2 Tomorrow Thursday 20th April we have so much planned in our Libraries We kick off in Iluka with our Wearable Art Workshop from 10am and then at 5pm we will be rocking the Grafton Library undercover car park with 11 young performers in our line-up!!! Grafton Library Iluka Library Clarence Regional Library Clarence Valley Council Grafton Midday Rotary Jempire Events Youth Week NSW
2023-04-19 22:03:56	Urunga Library	233335136029722_34448353124040	Steph McFarlane	Comment	Thanks for such a beautiful workshop. My two really enjoyed themselves .
2023-04-19 22:58:45	Urunga Library	233335136029722_24111199847640	Paige Diane	Comment	Love the creations! Looks like you all had fun 😊
2023-04-20 00:17:23	Bellingen Library	765945123592304_53099222922241	Bellingen Library	Inbound Post	Booking out FAST! Call Bellingen Library on 66551744. This will be an incredible opportunity to hear how '4 Alices' collectively wrote a book or two. The Painted Sky was the first published group-written novel in Australia.
2023-04-20 00:17:40	Iluka Library	160223264714178_53655743200690	Iluka Library	Inbound Post	Free Design and print your own T-shirts happening now @ Iluka Library - make sure you get here by 12 pm so you don't miss out, everyone welcome
2023-04-20 02:16:53	Iluka Library	m_7JB1G29iVH1EhEfpaA2cstm6EpgW	Ruthie Foster	Private Message	Hello I'm new to Iluka can you please tell me what are your hours your open please
2023-04-20 02:20:45	Urunga Library	233335136029722_77187619798138	Sara Owen	Comment	These are gorgeous! Such a shame we missed this - think we'll try it at home!
2023-04-20 05:06:14	Iluka Library	536557432006905_19428004006511	Phil Kennedy	Comment	Got you on https://www.facebook.com/groups/621278682762771/?ref=share_group_link
2023-04-20 14:23:26	Urunga Library	233335136029722_60894626420711	Karon Lydford	Comment	...just beautiful...what a gift for the children playing with nature 🌿
2023-04-20 23:00:03	Clarence Regional Library	101605258882845_24886251418770	Changing Lanes Changing Lives	Inbound Post	Our monthly meet is just around the corner only 1 week to go 📅 We hope to see you at the Clarence Regional Library next Friday night April 28th for the Changing Lanes Monthly Meet 🌟 https://fb.me/e/BxJXHjqK
2023-04-24 00:37:26	Dorrigo Library	375607682878110_59936710889453	Dorrigo Library	Inbound Post	🌸🌿 Join us this Wednesday April 26th at Dorrigo Library for a very special Story Time. 📖👧👦 🌸🌿 Bridget will be bringing in a beautiful array of flowers from Flowers Of Fair Fields. Parents and children are invited to make up little bunches to take home and we have some lovely garden stories to read. 🌸🌿 🌿🌸 Enjoy the last spring/autumn colours before the frosts hit! 🌿📖 Story time kicks off at 10.30am.
2023-04-24 04:27:29	Dorrigo Library	599367108894537_70544457800043	JuLiA Brown	Comment	Looks amazing!!
2023-04-26 04:40:22	Clarence Regional Library	608289157993802_75633031615553	Jodie Hackett	Comment	What a great event 😊
2023-04-26 05:05:26	Clarence Regional Library	608289157993802_12413911764974	Tara Tara	Comment	Sounded incredible 🌟🌟🌟💖
2023-04-26 05:06:15	Clarence Regional Library	608289157993802_84175591432737	Rowena Sierant	Comment	Looks fantastic!
2023-04-26 05:59:08	Clarence Regional Library	608289157993802_16660056604863	Barbara Winters	Comment	Awesome 🌟 Well done to everyone involved and especially the brave local musicians and singers!
2023-04-27 01:25:11	Clarence Regional Library	250829095036980_53651786533560	Clarence Valley Youth	Inbound Post	YOUTH WEEK - DAY 9 The Changing Lanes Car Meet is something to look forward to every month of the year, and we are incredibly excited to be part of tomorrow night's event! Changing Lanes Changing Lives Youth Week NSW Clarence Valley Council Grafton Library Clarence Regional Library The New School of Arts Neighbourhood House Inc. South Grafton Clarence Valley Youth Hubs
2023-04-27 01:25:11	Grafton Library	250829095036980_53651786533560	Clarence Valley Youth	Inbound Post	YOUTH WEEK - DAY 9 The Changing Lanes Car Meet is something to look forward to every month of the year, and we are incredibly excited to be part of tomorrow night's event! Changing Lanes Changing Lives Youth Week NSW Clarence Valley Council Grafton Library Clarence Regional Library The New School of Arts Neighbourhood House Inc. South Grafton Clarence Valley Youth Hubs
2023-04-27 02:21:53	Iluka Library	m_H-QRvSwdv08Z7eOX9JpXQtm6Epg	Ruthie Foster	Private Message	Thankyou so much

2023-04-27 05:50:08	Dorrigo Library	375607682878110_601084678722786	Dorrigo Library	Inbound Post	Don't miss this special event! This will be an incredible opportunity to hear how '4 Alices' collectively wrote a book or two. The Painted Sky was the first published group-written novel in Australia. Call Dorriggo Library to book your spot - 66572234 Wednesday May 3rd, 3-4.30pm.
2023-04-27 10:14:05	Clarence Regional Library	m_jaQ5FdaLzhuV8K-lqQ9gCYFXX9851	Katie Baird	Private Message	You've likely seen this already but it made me think of the wonderful staff at Grafton library and gave me a chuckle. Hope it does for you all too...
2023-04-27 10:14:09	Clarence Regional Library	m_bpPTj0EiUIW1HO3aTumcO4FXX98	Katie Baird	Private Message	(Private message with no text)
2023-04-28 05:30:38	Clarence Regional Library	609556864533698_19808259299196	মিথ্যা বৈরাগী	Comment	Changing Lanes Monthly Meet - YOUTH WEEK Live Online https://stream24hd.com/Changing-Lanes-Monthly/
2023-04-28 05:30:40	Clarence Regional Library	608877591268292_23863863115354	মিথ্যা বৈরাগী	Comment	Changing Lanes Monthly Meet - YOUTH WEEK Live Online https://stream24hd.com/Changing-Lanes-Monthly/
2023-04-28 05:30:46	Clarence Regional Library	608289157993802_74322856753442	মিথ্যা বৈরাগী	Comment	Changing Lanes Monthly Meet - YOUTH WEEK Live Online https://stream24hd.com/Changing-Lanes-Monthly/
2023-04-28 05:30:51	Clarence Regional Library	608289157993802_20194506850636	মিথ্যা বৈরাগী	Comment	Jodie Hackett Changing Lanes Monthly Meet - YOUTH WEEK Live Online https://stream24hd.com/Changing-Lanes-Monthly/
2023-04-29 13:16:14	Clarence Regional Library	529179822630438_54616328426542	Unknown Author	Inbound Post	We had such a great night at Live 'N' Loud hosted by Clarence Valley Youth and Clarence Regional Library! * Brazil - Declan McKenna * * 🎸 Sydney Blair - vocals, guitar 🎸 Zoey - tambourine, harmonies 🎸 Tanner Blair - drums 🎸 Lilyana - bass, harmonies 🎸 Lylah - harmonies 🎸 @samuel_max_blair123 - guitar 🎸 Eric Blair - keys
2023-05-01 10:06:52	Clarence Regional Library	106787271906357_25956808996553	Grafton Kids: What's On	Inbound Post	***New at Clarence Regional Library 🎵🎵 Baby bounce - sounds and rhymes for babies upto 14mths Starting next Wednesday
2023-05-01 10:23:47	Clarence Regional Library	104012864923061_57720550127911	Child and Family Wellbeing Hub	Inbound Post	New at Clarence Regional Library 🎵🎵 Baby bounce - sounds and rhymes for babies upto 14mths - Starting next Wednesday!
2023-05-02 13:07:58	Bellingen Library	537731045215200_95055761973115	Paul Tipper	Comment	A great event. Lovely group of authors Very glad to have been there
2023-05-03 23:06:26	Iluka Library	m_TDx-Bvy2u9pc7M4M6S0wYs8RAOC	Nic Purnell	Private Message	Hi Tracey, Just letting you know that Lilee won't be in today. Going to keep her at home. Hopefully she'll be right for next week. Thank you Nicole purnell
2023-05-03 23:14:35	Iluka Library	m_Isy5Oytw_I9CD3fbBVhoRM8RAOCj	Nic Purnell	Private Message	Thank you Darcie
2023-05-03 23:42:39	Iluka Library	m_tiuTgSC012mvxQvcg8o8j88RAOCja	Nic Purnell	Private Message	Thank you. She absolutely loves it.
2023-05-04 02:52:39	Grafton Library	283889950636993_26605771921610	Danielle Smith	Comment	Looks amazing The library events have definitely improved over the last year or so well done to the events organisers
2023-05-04 02:55:42	Grafton Library	283889950636993_12144787756903	Kahlua Charlton	Comment	Absolutely awesome 🥰
2023-05-04 04:06:56	Grafton Library	283889950636993_22667744268597	Fire and Rescue NSW Station 306 Grafton	Comment	Firefighter Scott & Captain Gary had a wonderful morning! Thanks for inviting them down. Also, your shirt is fantastic!
2023-05-04 04:08:09	Grafton Library	283889950636993_74955210696317	Annette Schofield	Comment	What a great gathering
2023-05-04 08:58:17	Grafton Library	283889950636993_12476875358761	Di Collins	Comment	Fire and Rescue NSW Station 306 Grafton Thanks so much, we really appreciated you guys coming to the library for storytime.Everyone had a blast.
2023-05-06 04:27:21	Clarence Regional Library	614604237362294_97710611013001	Tara Tara	Comment	Our library rocks! 🥰🥰🥰💖
2023-05-06 05:09:32	Grafton Library	284458160580172_19357977349516	Danielle Smith	Comment	The library events are just amazing lately 🥰🥰 well done Grafton Library
2023-05-09 02:05:23	Clarence Regional Library	m_uATWT2XcKur1r9FYM-Dk4hQ-fh5D	Kim Cooney	Private Message	Hi Darcie, Could you please create a friendly name for our group? https://www.facebook.com/groups/ClarenceWritersGroup CURRENT NAME: https://www.facebook.com/groups/319379386218913
2023-05-09 10:28:40	Maclean Library	614304490731960_12274979078831	Meghan Haines	Comment	Thank you SO much for having us, the kids had the best time! 🥰
2023-05-10 03:22:13	Grafton Library	287393566953298_94488996671401	Rae-Ann Finlay	Comment	What is Baby Bounce?
2023-05-10 03:56:50	Grafton Library	287393566953298_97185457728039	Rebekah Soanes	Comment	Oh great! Is it only on Wednesday ?? Thanks

2023-05-10 06:42:01	Clarence Regional Library	m_5wgJy7GscKeRXqr8FFYcuRQ-fh5Dc	Kim Cooney	Private Message	Thank you Georgia 🤝🌸🌸
2023-05-12 05:10:13	Yamba Library	2494271357388597_9846884926880	Susan Hillery	Comment	Great display!
2023-05-12 10:48:13	Clarence Regional Library	619223680233683_76391985537118	Brooke Kelly	Comment	Matt
2023-05-12 10:51:05	Clarence Regional Library	619223680233683_19516946751843	Matt Kelly	Comment	Brooke Kelly noice
2023-05-12 21:57:18	Grafton Library	288465263512795_15276945777607	Annette Schofield	Comment	What a wonderful event. Wish I could be there. Congratulations Grafton Library
2023-05-15 07:53:09	Clarence Regional Library	621297433359641_55919579278495	Barbara Winters	Comment	Done!
2023-05-15 07:58:54	Dorrigo Library	611541771010404_91623230946404	Lozza Bee	Comment	Thankyou for the Digital Literacy course for Seniors held at Dorriggo Library.
2023-05-15 09:16:44	Yamba Library	2491508674331532_1418854402279	Josie Frances	Comment	Cathy Martin Liam Martin Would Dusty like to read this at the same time with Greta? We will be listening to it in Brisbane.
2023-05-15 09:42:29	Clarence Regional Library	621297433359641_11261594921129	Ilana Kaplin	Comment	Awesome. Done!
2023-05-15 10:50:05	Yamba Library	2496629797152753_2109139714074	Ilana Kaplin	Comment	Done!
2023-05-15 23:14:17	Iluka Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorriggo Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🏡 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-15 23:14:17	Bellingen Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorriggo Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🏡 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-15 23:14:17	Clarence Regional Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorriggo Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🏡 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY

2023-05-15 23:14:17	Grafton Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorrig Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🤝 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-15 23:14:17	Dorrig Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorrig Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🤝 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-15 23:14:17	Mobile Library - Clarence Regional Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorrig Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🤝 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-15 23:14:17	Maclean Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorrig Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🤝 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY

2023-05-15 23:14:17	Urunga Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorrigo Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🏡 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-15 23:14:17	Yamba Library	921175064698242_17169662289451	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorrigo Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🏡 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-15 23:14:17	Yamba Library	109960708255966_26770145582591	Councillor Ellie Tree	Inbound Post	Did you know that 54.8% of the people living in Bellingen Shire are library members? Bellingen Shire Council delivers it's library services in a shared service agreement with Clarence Valley Council. Clarence Regional Library is made up of: Bellingen Library Dorrigo Library Urunga Library Grafton Library Iluka Library Maclean Library Yamba Library Mobile Library - Clarence Regional Library Our libraries strive to be recognised and valued providers of services, collections and programs that help build community cohesion and capacity and provide opportunities to connect to the community and to the world 🌐 A contemporary and inclusive service for the Bundjalung, Gumbaynggirr and Yaegl Nations' community 🏡 What do you love about our libraries? How could they be better? Right now is the time to have your say to shape the Strategic Plan. The survey closes Monday 31st July 2023. https://www.surveymonkey.com/r/CRLIBRARY
2023-05-16 06:58:39	Clarence Regional Library	621297433359641_10636656779270	Mal Goodridge	Comment	Done
2023-05-17 01:09:20	Clarence Regional Library	622374583251926_92831547173966	Lozza Bee	Comment	WoW. Excellent. Thankyou. I have a hard copy earlier edition.
2023-05-17 01:39:03	Clarence Regional Library	622374583251926_78114521339878	Mandi Amethyst	Comment	Katrina Collins 😊
2023-05-17 04:36:57	Grafton Library	291188803240441_81452764018966	Annette Schofield	Comment	Great job 👍
2023-05-17 08:03:25	Grafton Library	291188803240441_61168244517681	Bianca Monaghan	Comment	Luci Monaghan
2023-05-18 01:47:50	Clarence Regional Library	621297433359641_24276746510618	Phoebe Plummer	Comment	
2023-05-18 03:33:26	Grafton Library	291188803240441_59560064234915	Rhiana Wood	Comment	Would love to take my 8 month old if any spots open up! 😊
2023-05-18 08:05:10	Urunga Library	249734684389767_10114074368976	Roma Harris	Comment	Looking forward to it.
2023-05-18 08:32:40	Grafton Library	291188803240441_94726141647251	Di Collins	Comment	Rhiana Wood The current baby bounce program is booked out, but keep an eye out for future programs.
2023-05-19 03:45:36	Clarence Regional Library	621297433359641_17171401587452	Michael Trethowan	Comment	Start by recognising we are ONE Nation & Do Not need welcoming here as an Australian !!!

2023-05-19 09:25:44	Yamba Library	2499304113551988_23687881895734	Alexandra Phillips	Comment	How lucky is Daisy to have the boys reading to her 😊
2023-05-22 11:25:45	Yamba Library	2501717779977288_10029269075394	Jennifer Ennis	Comment	Sunshine Sugar looking great in your new flashy coat! Beautiful artwork
2023-05-24 03:40:38	Bellingen Library	550180500636921_634799091560111	Eky Mc	Comment	Thanks Sue 💖 Lucky to have such a beautiful library in the neighborhood.
2023-05-24 04:57:20	Bellingen Library	550180500636921_129123307511084	Gabrielle Tindall	Comment	Go! Sue!
2023-05-24 08:40:09	Bellingen Library	550180500636921_587209849899354	Debra Cathrina	Comment	I absolutely love that first photo.....shows someone who REALLY loves their job. Thanks for sharing.
2023-05-25 03:10:17	Mobile Library - Clarence Regional Library	m_NJ99lDalexhga4HZ0ZHrwt1Z6J9_t	Mal Goodridge	Private Message	Hi I've seen the mobile van when heading back home at tucabia just wanting to know the time that they will be open thanks.
2023-05-25 05:59:47	Grafton Library	295873466105308_621018626740629	Jodie Hackett	Comment	Looks like a lot of fun 😊
2023-05-25 06:27:49	Bellingen Library	108159768182782_269187225488547	Bellingen Shire Council	Inbound Post	Post of the week 🙌 Thank you Sloths for visiting the Bellingen Library and brightening everyone's day 🙏💖
2023-05-25 21:04:05	Bellingen Library	550180500636921_68676504654806	Jennie Beswick	Comment	Love it. There is someone who loves books, loves their job and wants to share that love. Yay! 💖💖💖
2023-05-26 00:05:21	Clarence Regional Library	628453985977319_245335524757421	The Clarence says Yes	Comment	
2023-05-26 00:47:11	Clarence Regional Library	628435589312492_122954521108964	Rowena Sierant	Comment	
2023-05-26 01:51:00	Yamba Library	2503682836447449_16709140333571	CleverPatch	Comment	Gorgeous! 💖🙌
2023-05-26 02:15:16	Yamba Library	2504344093047990_16058747932344	Tegan Smith	Comment	Dylan Greeff
2023-05-26 03:36:14	Clarence Regional Library	628435589312492_216725991143644	Esther Tholen	Comment	Samantha Hewinson 😊
2023-05-26 09:45:03	Yamba Library	2504343903048009_77799982735011	Alice Fazio	Comment	The effort you guys go to for our local community is just incredible 💖💖💖
2023-05-27 11:56:48	Yamba Library	2505253666290366_80494436104784	Maggie Neumann	Comment	Such a great idea/event... even I wouldn't mind a sloth cuddle! 🙌😊
2023-05-28 04:23:18	Yamba Library	2505253666290366_77315781784911	Maggie Neumann	Comment	Yamba Library... goodie! I'll be in this week for my cuddle! 🙌💖
2023-05-28 19:18:42	Clarence Regional Library	621297433359641_147438791651951	Ruth Holmes	Comment	I did it but don't know if it went through. Poor internet here.
2023-05-28 21:50:52	Yamba Library	2505253666290366_14220694386184	Tegan Smith	Comment	Dylan Greeff
2023-05-29 07:04:22	Bellingen Library	765945123592304_553067147014923	Bellingen Library	Inbound Post	This is going to be so much fun! FREE Event brought to you by BRWF and Bellingen Library Friday 9th June 10am - League of Llamas Show!
2023-05-29 07:44:09	Bellingen Library	553067147014923_954229175894434	Judy Atkinson	Comment	Wow! See you in Bellingen Aleesah Darlison.
2023-05-29 07:53:18	Bellingen Library	553067147014923_649791384361101	Judy Atkinson	Comment	Bellingen Library - do we need to book for this?
2023-05-30 00:08:01	Bellingen Library	10152907762238040_1015996002169	Unknown Author	Inbound Post	If you're in the Bellingen area next week, book in to see me at the Bellingen Library where I'll be appearing as part of the wonderful Bellingen Readers & Writers Festival. Details in the flyer below and books can be ordered from The Book Warehouse Coffs Harbour. #aleesahdarlison #brwf2023 #thebookwarehouse #bellingen #leagueofllamas #penguinkidsaus #puffinkidsaus #thebookwarehousecoffs #authortalks #authorvisits #coffsharbourlibrary #coffsharbour
2023-05-30 01:49:20	Clarence Regional Library	630586172430767_273805918485664	Rick Murray	Comment	Bear rather than bare, I suggest. 🙏
2023-05-30 03:13:48	Clarence Regional Library	630586172430767_705368968131511	Leigh Chiplin	Comment	I thought the same, @Rick Murray, a bit chilly this time of year to be baring all? 😊
2023-05-30 03:38:35	Clarence Regional Library	631229469033104_101419431660524	Stephanie Moore	Comment	I love my Clarence Library ebooks and audio ebooks. 📖
2023-05-31 03:31:55	Iluka Library	559646556364659_984023342596711	Cath Hillman	Comment	Nice photo Tracy xx
2023-05-31 04:45:45	Clarence Regional Library	631942055628512_634949451832219	Wendy McDonald	Comment	Shouldn't that be "bear" with us? 😊

2023-06-01 06:47:45	Grafton Library	103355835495310_25647288692989	Tresillian In Clarence Family Care Centre	Inbound Post	<p>☆ Are you a new parent? ☆ Would you like to meet other parents in a supportive environment? The Getting to Know You parenting group is a free group facilitated by a Tresillian In Clarence Child & Family Health Nurses and explores: ♥ The social and emotional development of newborns ♥ How to recognise and respond to your baby's communication cues ♥ The role of positive interaction in promoting healthy brain development ♦ Held at the Grafton Library ♦ From 10am -12 midday. ➞ Click link to Secure your place today! Or phone 66691920 for more information. https://www.tresillian.org.au/courses/for-parents/getting-to-know-you-grafton-library-8th-june/</p>
2023-06-02 00:06:31	Clarence Regional Library	630586172430767_22032321077495	Barbara Winters	Comment	Bare?
2023-06-02 10:30:02	Bellingen Library	1144018152282165_6448478143530	MidWaste	Inbound Post	Do you live in the Bellingen Shire and want to win a composter valued at \$100, to create your own garden compost at home? It's easy! See details on how below. Bellingen Shire Council Bellingen Library
2023-06-02 22:42:33	Grafton Library	1296293387_10230639379590276	Kim Cooney	Inbound Post	<p>I'll be away from The Rabbit Sanctuary this morning so pls visit in the afternoon. I'll be at Grafton Library for Clarence Writers' Groups meet up! Of course I wrote about rabbits for my turn today! Lol ♥🐰♥ Back at The Rabbit Sanctuary after 1pm ♥🐰♥ Photo is of Postman Pat who arrived last week at The Rabbit Sanctuary as his human died. RIP Margaret Edgelow and rest assured that I am looking after PP well and he has all his treats you left him too ♥🐰♥</p>
2023-06-07 09:03:27	Grafton Library	198214666509139_19808474985546	Kerrie Speirs	Inbound Post	Grafton Library visit to check out Resilient Clarence - NSW an amazing project to be involved in ~ thanks again Hayley Talbot & Al Stark for being a talented and trusting team of creatives to collaborate and work alongside. What a wonderful & diverse community we live in!! Creative community projects enhance connections and healing 🧘
2023-06-07 23:00:07	Yamba Library	100832102569260_22761626669375	Yamba Wholefoods	Inbound Post	<p>5 tips to go zero waste without spending any money: #1 - Rescue and reuse glass jars to store pantry items, smoothies and leftovers or to use as a water vessel. Don't have any jars? Head to your local cafe or friend's house and save them from the recycling bin. Put a post up on a community or buy/swap/sell group for free jars. #2 - Cut up old t-shirts, towels or bedding to make cleaning and dust rags so you can replace disposable paper products. #3 - Borrow before you buy - hit up your local library (Yamba Library) for books or rotate toys for your kids through a toy library like @yambatoylibrary. Ask your neighbour to borrow that tool you need or do some battering and trade skills/goods between mates. #4 - Use old newspaper or butcher's paper for bin and compost liners instead of plastic or biodegradable bags. You know, like our parents and grandparents did back in the day! #5 - Make the most of your food "scraps" - can you cook up a broth with your leftover bones or veggies, make chips out of your potato or sweet potato peels or a curry paste with the stalks of your herbs? Just a few little actionable tips that can reduce your footprint and your bills while you're at it. #yambawholefoods #yamba #zerowaste #yambaenvironment #clarencevalley #yambansw #bulkfoodstore #yambabulkfood</p>

2023-06-07 23:00:07	Yamba Library	921175064698242_77473142753509	Yamba Wholefoods	Inbound Post	5 tips to go zero waste without spending any money: #1 - Rescue and reuse glass jars to store pantry items, smoothies and leftovers or to use as a water vessel. Don't have any jars? Head to your local cafe or friend's house and save them from the recycling bin. Put a post up on a community or buy/swap/sell group for free jars. #2 - Cut up old t-shirts, towels or bedding to make cleaning and dust rags so you can replace disposable paper products. #3 - Borrow before you buy - hit up your local library (Yamba Library) for books or rotate toys for your kids through a toy library like @yambatoylibrary. Ask your neighbour to borrow that tool you need or do some battering and trade skills/goods between mates. #4 - Use old newspaper or butcher's paper for bin and compost liners instead of plastic or biodegradable bags. You know, like our parents and grandparents did back in the day! #5 - Make the most of your food "scraps" - can you cook up a broth with your leftover bones or veggies, make chips out of your potato or sweet potato peels or a curry paste with the stalks of your herbs? Just a few little actionable tips that can reduce your footprint and your bills while you're at it. #yambawholefoods #yamba #zerowaste #yambaenvironment #clarencevalley #yambansw #bulkfoodstore #yambabulkfood
2023-06-07 23:22:59	Clarence Regional Library	m_vZUTJWWFMJ6K1JxoWiMM97QV	Michelle O'Neill	Private Message	Have a great day guys ..!
2023-06-08 09:45:46	Mobile Library - Clarence Regional Library	123426867713050_79847763522397	Coffs for Kids	Inbound Post	Love this💕💕💕 Check out if the Mobile Library - Clarence Regional Library is heading your way these school holidays! 📖
2023-06-09 03:23:25	Bellingen Library	10152907762238040_101599797894	Unknown Author	Inbound Post	Llamas were on the bill at Bellingen Library this morning, Day 3 of the Bellingen Readers & Writers Festival. I had the privilege of entertaining a large group of local home schooled parents and children who were simply amazing! Thanks to everyone who came along. 💕👉 #aleedahdarlison #leagueofllamas #penguinkids #bellingenlibrary #bellingen #llamas #kidsbooks
2023-06-15 01:23:52	Dorrigo Library	375607682878110_62990773250714	Dorrigo Library	Inbound Post	Dorrigo Library is excited to offer a JP Service with Marian Grant on Wednesdays from 10-12pm. - Drop in or phone Marian to make an appointment.
2023-06-16 10:23:38	Clarence Regional Library	642276737928377_12079635832128	Tara Tara	Comment	
2023-06-17 23:37:34	Grafton Library	109060757515639_82059335302903	Kumon	Inbound Post	Kumon "The Guy" Won The Mascot Race Championship at Giro of Grafton Grafton Area Chamber of Commerce/DMV Cedarburg School District Grafton Education Foundation Grafton School District Math Reading Grafton Library Cedarburg Public Library Kumon "The Guy" with His Thinking, Serious and Intellectual style brought the trophy to Kumon Math and Reading of Grafton. Very Proud of our Smart and Athletic Mascot Kumon "The Guy"
2023-06-18 04:27:23	Clarence Regional Library	642931894529528_93936879727169	Stephanie Moore	Comment	I have been loving my audio books lately. Curled up in bed, I put the light off and let my imagination soar. I've learnt to put the timer on in case I fall to sleep and miss too much story. 😊
2023-06-19 03:38:49	Bellingen Library	108159768182782_28294345744625	Bellingen Shire Council	Inbound Post	♻️ Did you know many items of household waste can be recycled for free at your local Community Recycling Centre, Council Offices, and Libraries? ♻️ Plus, by filling out a short survey, you'll be entered to win a garden composter! 🗑️ Take the survey online at https://www.surveymonkey.com/r/2023CRCSurvey or visit Bellingen Library if you can't access the survey online or have any questions
2023-06-19 22:49:07	Yamba Library	2521241034691629_8011492048818	Patroosh	Comment	Looking forward to sharing in your storytime soon 🧸
2023-06-20 02:00:47	Dorrigo Library	108159768182782_28294754744584	Bellingen Shire Council	Inbound Post	🧸Dorrigo! Just a quick note that there will be a JP at the Dorriggo Library every Wednesday between 10am-12noon in June and July. June dates detailed below.👉
2023-06-20 10:37:31	Clarence Regional Library	644531734369544_82459429233364	Tracy Cornwall-Jones	Comment	Clive Smith fyi

2023-06-20 12:28:15	Grafton Library	310596387966349_65799445566159	Crystal-Joy McGuire	Comment	When booking for teddy bears picnic... do you book just children attending or do parents need to register aswell??
2023-06-20 21:23:23	Grafton Library	310596387966349_61970777678947	Crystal-Joy McGuire	Comment	Grafton Library thank you
2023-06-22 04:15:51	Bellingen Library	765945123592304_56653700900127	Bellingen Library	Inbound Post	Surveys on table in foyer of Bellingen Library - Takes 2 minutes and you are in the drawer
2023-06-22 05:00:16	Clarence Regional Library	958156950947623_64245438125211	Clarence Valley Council	Inbound Post	Our team has been busy working with partners to put together this year's NAIDOC Week event calendar. The first event is happening tomorrow with the Play N Yarn petting zoo in Yamba. There will be activities for children aged 0-5 years, including weaving, clay making, petting zoo, jumping castle and more! Check out what else is planned for NAIDOC Week across the Clarence Valley 📄 www.clarence.nsw.gov.au/Community/Events-directory/NAIDOC-Week-2023 🙌 Thank you to everyone involved, these events wouldn't happen without you. Mudyala Aboriginal Corporation Birrigan Gargle LALC Yaegl Elders Aboriginal Corporation Bulgarr Ngaru Medical Aboriginal Corporation Gurehlgam Clarence Regional Library Yamba Museum The New School of Arts Neighbourhood House Inc. South Grafton
2023-06-22 05:00:16	Clarence Regional Library	958156950947623_64245436458544	Clarence Valley Council	Inbound Post	Our team has been busy working with partners to put together this year's NAIDOC Week event calendar. The first event is happening tomorrow with the Play N Yarn petting zoo in Yamba. There will be activities for children aged 0-5 years, including weaving, clay making, petting zoo, jumping castle and more! Check out what else is planned for NAIDOC Week across the Clarence Valley 📄 www.clarence.nsw.gov.au/Community/Events-directory/NAIDOC-Week-2023 🙌 Thank you to everyone involved, these events wouldn't happen without you. Mudyala Aboriginal Corporation Birrigan Gargle LALC Yaegl Elders Aboriginal Corporation Bulgarr Ngaru Medical Aboriginal Corporation Gurehlgam Clarence Regional Library Yamba Museum The New School of Arts Neighbourhood House Inc. South Grafton
2023-06-23 05:15:49	Iluka Library	160223264714178_57261438506787	Iluka Library	Inbound Post	On Thursday 6 July Iluka Library will be screening the hilarious movie "Toast" starring Helen Bonham Carter - join us after lunch for a fun filled afternoon - every one welcome
2023-06-23 05:15:59	Iluka Library	249142389034474_12980175674802	Iluka Library	Inbound Post	On Thursday 5 July Iluka Library will be screening the hilarious movie "Toast" starring Helen Bonham Carter - join us after lunch for a fun filled afternoon - every one welcome
2023-06-23 05:46:51	Iluka Library	572614385067876_15361510602458	Bonnie Louise Mullins	Comment	Jenni McIndoe
2023-06-23 06:33:51	Iluka Library	572614385067876_23053479660752	Jenni McIndoe	Comment	That looks good. Let's do it!
2023-06-23 06:34:25	Iluka Library	572614385067876_24349766176074	Bonnie Louise Mullins	Comment	Jenni McIndoe if it finishes before school pick up I will



Media Release

FOR IMMEDIATE RELEASE - June 2023

Clarence Regional Library Introduces uLibrary: Your Gateway to a World of Audiobooks



Clarence Regional Library is excited to introduce uLibrary, a eAudio service that opens up a world of bestselling audiobooks to our community. With uLibrary, we are expanding the way you enjoy your favourite authors and stories, making them accessible wherever you go.

No more waiting for your favourite audiobooks! uLibrary offers simultaneous loaning, allowing you to instantly download and listen to an impressive collection of audiobooks from renowned authors such as Lee Child, Ann Cleeves, and James Patterson. These professionally recorded gems are brought to life by some of the world's most talented performers, ensuring an immersive and captivating listening experience for all.

"We're thrilled to unveil uLibrary as the newest addition to our popular ePlatforms of borrowbox, Libby and Indyreads ," says Georgia. "This innovative service reflects our commitment to providing our community with convenient and enriching library experiences."

With uLibrary, you can dive into thrilling mysteries, embark on epic adventures, or indulge in heartwarming family sagas. The selection caters to every taste, offering something extraordinary for everyone. Best of all, there's no need to worry about returning titles on time, as uLibrary automatically handles the returns, allowing you to seamlessly move on to your next audio journey.

Clarence Regional Library invites you to embrace the convenience and joy of uLibrary. To access this exciting new service, simply [follow the link](#), head to our [website](#) or drop by to any of our seven library locations or catch mobile library at one of it's stops. Our friendly staff will be delighted to assist you in getting started on your eAudiobook adventure.



Media Release

FOR IMMEDIATE RELEASE - June 2023

Calling All Artists, Groups, and Clubs: Grafton Exhibition Space Invites You to Showcase Your Creativity

Clarence Regional Library is excited to announce an open invitation to all local artists, groups, and clubs to exhibit their works at the Grafton Exhibition Space. This thriving creative space provides a unique opportunity for the community to share and celebrate their artistic endeavours, while fostering a sense of cultural richness and collaboration.

Located downstairs at the Sir Earle Page Library and Education Centre, the Grafton Library Exhibition Space is a dynamic venue that showcases the diverse talents and passions of our community. With a commitment to supporting local artists, groups, and clubs, this space offers a platform for creative expression across various mediums, including but not limited to paintings, sculptures, photography, textiles, and mixed media.

"We believe that art has the power to inspire, connect, and enrich our lives. The Grafton Library Exhibition Space serves as a welcoming platform for artists, groups, and clubs to showcase their work and engage with the wider community," says Darcie "We encourage all local creatives to take advantage of this wonderful opportunity and bring their unique perspectives to our exhibition space."

Clarence Regional Library welcomes artists, groups, and clubs from all backgrounds and levels of experience to exhibit their creations at the Grafton Library Exhibition Space. Whether you are an emerging artist seeking exposure or an established group looking to connect with new audiences, this space provides a supportive environment to share your vision.




By participating in the Grafton Library Exhibition Space, artists and groups gain increased visibility, access to a diverse audience, and the opportunity to connect. It is a chance to engage with the community, spark conversations, and inspire others through the power of art.

To inquire about exhibiting at the Grafton Library Exhibition Space, please complete the expression of interest survey. We encourage interested artists, groups, and clubs to provide a brief description of their work and include samples or images representing their artistic style.


Join us in cultivating a vibrant arts community and showcasing the incredible talent within our region. Let your creativity shine at the Grafton Exhibition Space

art at your library
local artists
call out




are you a local artist
or part of an art group?
do you have an art collection
you wish to display?

**your library exhibition space
would love to host your
work - free of charge!**



scan here to complete a survey
for your expression of interest

Grafton Library | LibraryEvents@clarence.nsw.gov.au | crl.nsw.gov.au | (02) 5541 0121

MEDIA RELEASE

Clarence Valley Council



MEDIA RELEASE

For Immediate Release

09/05/2023 - Release Tuesday 9th May



Clarence Regional Library 2033: thinking, planning, taking action.

The Clarence Regional Library 2033 is a library service plan that speaks to present and future possibilities, hopes and needs of our communities.

While all cultural and community services are important, public libraries are capable of doing more for more people.

The planning process provides an opportunity to rethink how we, as a regional library service, can amplify cultural life and creative participation across the region.

How can our libraries further support learning, knowledge sharing, creative business development and community well being?

The purpose of the (CRL 2033) exercise is to think about what will be needed over the next ten years. This thinking and planning process will canvass broad community and stakeholder ideas, hopes and specific needs.

What kind of spaces, collections, public programs, outreach services and staff skills will enable the library service to continue to provide a multi-faceted and contemporary service to more and more people?

Lots of conversations, meetings and workshops will take place.

Wednesday 22nd March, ARCHIVES ON TOUR comes to Grafton

Lord Carrington is coming to town!



One of the jewels of the State Archives Collection, a selection of volumes of the exquisitely handcrafted Carrington Albums, is making its way around regional NSW - offering visitors a chance to step back in time to an era full of pomp and ceremony.

Dated from 1885, The Carrington Albums are a series of 14 leather bound volumes of illuminated addresses, each one gifted to Lord and Lady Carrington from the regional communities they visited throughout their 5 year term as Vice Regals.

A sign of affection from the people and a memento of the Governor's visit, the addresses are beautiful artworks, with finely detailed illuminated borders, hand painted illustrations, greetings and well-wishes.

The addresses, representing hundreds of residents, towns and associations, were later bound together into the Carrington Albums and presented to Lord Carrington at the end of his term in 1890. He took the Albums back to the England where they remained with the Carrington family for many years.

Given the significance of the albums to the state of NSW, the volumes were repatriated to the NSW Government in 2014 to be cared for in the State Archives Collection.

The [NSW State Archives Collection](#) documents the daily work of the NSW Government and its agencies from 1788 to today. This vast collection records history as it happens, providing valuable and at times, life-changing evidence of events and decisions that have shaped and continue to shape our history, communities, and lives.

Don't miss ARCHIVES ON TOUR – you can marvel at the rare snapshot of a bygone era and learn about the history of the Albums as they travelled around the world.

WHAT: ARCHIVES ON TOUR
WHERE: Grafton Library, Pound Street Grafton NSW 2460
WHEN: Wednesday 22nd March 2023 from 10:30am to 12:30pm
FEE: FREE
WEBSITE: [Lord Carrington is coming to town \(mhnsw.au\)](http://LordCarringtoniscomingtotown.mhnsw.au)

Media Inquiries Emma Heath, Media Manager | 0413 768 588 | emma.heath@mhnsw.au

MEDIA RELEASE

Clarence Valley Council



MEDIA RELEASE

For Immediate Release

Monday 6th March 2023

Live 'n' Loud at the library is back and the stage is set for our biggest year yet!

Head on down to the Grafton Library carpark on the 20th April from 5:00pm to 9:30pm and check out our all-ages music gig that features local muso's and bands.

We are celebrating Youth Week, April School Holidays and PLUNGE Festival all wrapped into one. Come along and bring your friends and family to support our youth and local talent in an afternoon of fun and music!

This year we're featuring some old favourites and some exciting new faces!

- PVCS
- The Enns of the Earth
- South Grafton High School Jazz Band
- Pulsator
- Tsunami
- Ellie Metcalfe
- The Crets
- Hometown Revival
- Blue Lithium
- Killswitch
- Purple Disturbance

"We are beyond excited to host Live n Loud at the library again this year" says Regional Librarian, Kathryn Breward. "Music has a way of bringing us all together, and we are delighted to support local music by partnering with both Council and community to support Live 'n' Loud at the Library 2023. We are so excited to share this amazing line-up of local musicians with the youth of the Clarence Valley"

Live 'n' Loud is a drug and alcohol-free event that celebrates Youth Week with some fantastic local talent. There'll be food and drinks, stalls, music, activities and more entertainment.

Get in early! Book a free ticket for you and your friends or rock on up on the night!

Make sure you bring along something to sit on as seating will be limited!

Visit the Grafton Library today to view our digital exhibition 'Live n Loud 2021' and 'Live n Loud 2022' that can be accessed independently on our SOLUS interactive table or on our [flickr page](#).



BELLINGEN
SHIRE COUNCIL



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updates (<https://www.bellinghen.nsw.gov.au/Your-Council/Council-News-Updates/Council-news-updates>) / **Alice Campion talks - How a book club wrote a book or two**

Alice Campion talks - How a book club wrote a book or two

Published on 13 April 2023

Bellinghen and Dorrigo Libraries will be hosting a very unusual author talk next month. It all began with idle speculation amongst a group of women friends in a Sydney book club and ended with a three-book publishing deal.

Writing under the collective pseudonym of Alice Campion, five members of the book club challenged themselves to write a modern-day version of the Australian classic novel 'Thorn Birds'. Their first collaboration resulted in 'The Painted Sky' which is a captivating rural novel, brimming with romance, mystery, and suspense. This was the first group-written novel to be published in Australia, and one of only a handful in the world.



Four of the Alices went on to write their second novel, 'The Shifting Light' which is a riveting book of family intrigue, love and suspense. The collective writing idea has fascinated everyone in the many interviews and festivals, workshops and events at which we have spoken. 'Alice' has given talks about this incredible ride and run sessions on collaborative writing at Sydney Writers Festival, Writers Victoria, NSW Writers Centre, Japan Writers Conference to name a few.

One of the Alices, Jane St Vincent Welch now lives in Bellinghen. 'As evangelists for group fiction writing, we would like to share our process and experiences – the ups and downs, successes and failures and hilarious moments,' said Jane.

Shire Librarian, Rowena Sierant said, 'This event will fascinate readers, our book clubs and all the writers out there in our community. It will be a unique opportunity.'

These events are free, and bookings are encouraged. Firstly, the Alices will appear at Bellingen Library on May 1st 5:00-6:30pm. They will then travel on to Dorrigo Library on May 3rd 3:00-4:30pm.

You can book your place online at www.crl.nsw.gov.au (<http://www.crl.nsw.gov.au/>) or by calling your local library. Bellingen: 66551744 or Dorrigo: 66572234

For further information contact Rowena Sierant (Shire Librarian) on 02 6655 1744.

Related Information

[Clarence Regional Library](https://www.crl.nsw.gov.au) (<https://www.crl.nsw.gov.au>).

Tagged as:

Announcements